DALNET FOCUS Session with Hospital/Special Libraries

July 21, 1995

Summary of comments/suggestions made:

1. *What concerns or suggestions do you have about our current DALNET services, including training, communications, or technical support?*

    Training:

    -- would like more formalized orientation program, e.g., half day, for DALNET Directors and Project Managers (both new and existing);
    -- need training for DALNET libraries staff on Windows, tcp/ip, connecting to the Internet, etc.
    -- need refresher training for NOTIS modules.

    Communications:

    -- would like names of resource people at WSU to contact directly instead of funneling everything through DALNET Systems librarians;
    -- greater use of DALNET ListServ both for answers from DALNET Office staff as well as communication among staff in DALNET libraries;
    -- appreciative of communication via PROFS;
    -- would appreciate more advance notice on technical changes that might impact them, e.g., file changes.

    Technical Support:

    -- libraries need more LAN support;
    -- need help setting up GTO and label printing on LANs.

    Other:

    -- DMC and DIA Libraries could use assistance for barcoding projects, e.g., pool of available part-time staff experienced in barcoding projects, expert to teach barcoding project techniques.

II. *What DALNET Online System enhancements do you need most within the next few years while we do our long range planning?*

    Databases:

    -- FirstSearch;
    -- IAC's Health Reference Center;

-- interested in joint purchases of databases--this might
   include a joint purchase with non-DALNET libraries, e.g.,
   MetroNet and The Library Network (TLN);
-- Ovid version of Medline (prefer over Silver Platter or MDAS
   search engine);
-- ability to connect to LegalTrak CD-ROM (and other CD-
   ROMs).

Full-text:

-- DocDirect.

Location-based Catalogs:

-- most libraries want it to default to their institution; DIA
   prefers union catalog as default.

User Interface:

-- need a "front end" menu that enables access to LUIS and
   other systems, such as Web and local CD-ROM- based
   databases.

**Easier Movement between NOTIS Staff Mode and LUIS
Downloading and Printing of multiple citations:**

-- printing most important; download second.

LMS Functionality Improvements:

-- improvement needed for all modules and staff mode searching
   (see Attachment with Debbie Adams' list of suggested
   improvements);
-- important for DALNET to send input to Ameritech Library
   Services on module "rewrites", especially cataloging module
   editing, acquisitions enhancements.

PACLink, i.e., Z39.50 Hookups:

-- Michigan Libraries, e.g., TLN, MetroNet;
-- OCLC FirstSearch.

Other:

-- Direct system-to-system TLP to OCLC;
-- Include Mosaic or Netscape as client on LUIS PCs.

III. *How do you think our cooperative efforts built around a shared
online catalog can best benefit your institution and your
library users?*

Access to broad scope of resources:

-- "Seamless" access for users through a single workstation to
more than LUIS.

Resource sharing/cost savings:

-- joint contracts for databases and systems;
-- reduction of ILL costs, e.g., free ILL among DALNET
libraries;
-- reciprocal borrowing (problem for some institutions whose
collections can only support primary clientele);
-- cooperative purchasing, e.g., PCs;
-- contract services, e.g., DCCC;
-- escrow accounts to be held for member library's future
purchases.

Sharing technological information/staff development:

-- resource people available in DALNET libraries;
-- use of DALNET ListServ;
-- continuing education and staff development for DALNET
libraries (perhaps with other libraries in Metropolitan
Detroit).

Shared System Development:

-- work jointly with vendors, e.g., Ameritech, to develop a
better product;
-- provide access to multiple systems, e.g., IAC.

Attachment

LB95-129