

Library Services
Academic Division
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In September 1995, Ameritech Library Services announced the Maintenance Plus technology migration program for NOTIS customers, demonstrating Ameritech's commitment to NOTIS customers *now and in the future.*

Maintenance Plus Credits

The Maintenance Plus program is designed to enhance the value of your maintenance dollar by providing NOTIS releases and support today, while building a credit towards the future purchase of Horizon. Ameritech was the first library automation vendor to offer such a program to anticipate your changing needs and assist you when you are ready to migrate to your next system. This is the first time in the history of Library Automation that customers are being allowed to use maintenance dollars BOTH for current system enhancements AND for an easy upgrade to the latest client/server technology.

Beginning in January 1996, maintenance fees from your NOTIS LMS/KeyNOTIS system have been accruing as a credit towards the purchase of the Horizon system. When the program began we stated that we would be sending you an annual statement showing your credit balance. According to our records:

As of Dec. 31, 1996 Wayne State University has accrued \$42,650.49 toward a Horizon migration.

We want to stress that Ameritech remains committed to supporting and enhancing the NOTIS LMS product family as long as we have customers using NOTIS. The Maintenance Plus program was designed to assist your migration when *you* choose to do so.

Wayne State University is a very valued customer of Ameritech. We look forward to earning the privilege of serving you in both your present and future needs. If you have additional questions regarding the Maintenance Plus program please contact your customer or sales representative.

Sincerely,

A handwritten signature in cursive script, appearing to read "Linda".

Linda Scott Zaleski
NOTIS Product Manager

Bill Easton
Sales Representative

Luis Lacayo
Customer Support Representative