

Library Services
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Evanston, IL 60201-3822
Office 847/866-0150
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May 29, 1997

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Ms. Margaret E. Auer
Dean, University Libraries
University of Detroit Mercy
MCN Library
P. O. Box 19900
Detroit, MI 48219-0900

Dear Margaret:

We are pleased to confirm Ameritech Library Services intent to work with DALNET to develop and implement Horizon.

We believe the proposal, dated May 16, 1996, presents a leadership opportunity to deliver and showcase our products and services to position DALNET as a metropolitan information hub—a concept Ameritech Corporation has pursued in its Library Services investments over the past several years.

It is our intent to combine software services and telecommunication expertise per our proposal, to create a unique, integrated, full service offering. We believe DALNET to be an excellent partnership opportunity in this effort.

We look forward to a mutually successful outcome.

Sincerely,

A handwritten signature in black ink, appearing to read "T. M. Burns", written in a cursive style.

Thomas M. Burns
Vice President of Sales