November 2014

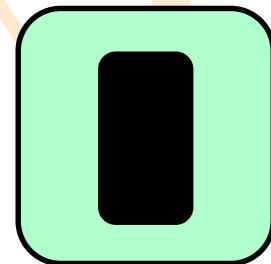# System Work Groups

Final Report on Criteria for Future System Selection

Charge

System work groups are charged with assessing the system needs of the consortium in their defined areas and to develop a list of criteria for future system selection.

Detroit Area Library Network

Table of Contents

Executive Summary

This report of the DALNET 2014 System Work Groups is an assessment of system needs of the consortium, including a list of criteria for future system selection.

Work group members as a whole are anticipating moving forward in the process for selecting and implementing a new system. Specifically, work group members expressed the high desire to migrate to a new system that will enable new and streamlined workflows, based on criteria identified as system needs were assessed. Work groups are expecting that the Board will take action to move forward in the system review process in response to this report, such as calling for an RFI (Request for Information).

Overarching Criteria Identified

When reviewing survey results specific overarching criteria were identified as relevant to all system areas addressed. In particular it was noted that:

- All member libraries are looking for consolidated, refined, and less repetitive workflows for completing the general tasks associated with the various work areas within the library, for refocusing efforts on existing services and offering potential new services.

- All member libraries are looking for a system that is designed to handle workflows, management, and access, for both print and electronic resources.

- All member libraries are looking for a Public Interface that incorporates discovery system components, i.e. a single search interface for finding all of the library's print materials, physical mediums, electronic resources, and digital content.

- The system needs to be robust yet easy to use. Smaller members are willing to use a system with more complex features, as often needed by larger institutions, as long as that system is also intuitive to use and reduces redundant workflows.

- All system features need to be optional or separately configured for each participating institution so that libraries can comply with local policy, especially in light of the makeup of DALNET, with multiple library types, and parent institutions.

Additional Information

Charge from the DALNET Board of Directors

"System work groups are charged with assessing the system needs of the consortium in their defined areas and to develop a list of criteria for future system selection. Activity should include a survey for the membership for each particular area being studied." A directive was given that, after creation and dissemination of surveys, a final criteria report was to be delivered by the November 2014 Board meeting.

The DALNET office assembled the following work groups under this charge: Acquisitions, Cataloging, Circulation/Interlibrary Loan/Reserves, Electronic Resource Management (ERM), Public Interface/Reference, Serials, and System Administration and Reports. Additionally, the Board functioned as a work group to develop a "list of criteria that meet consortium purposes."

Comparison of Criteria to Current DALNET Shared Systems

Of general note, none of the five "Overarching Criteria Identified" in the executive summary of this report are met by the current shared systems offered by DALNET. For the purposes of this report, DALNET Shared Systems includes Horizon, the HIP public catalog (Horizon Interface Portal), the Enterprise public catalog, and the beta DALNET ERM Services (CUFTS software).

To provide more specific information about desired criteria, and the need for a new system, the system work groups worked with the DALNET office to comment on the current availability of each criterion in the current shared systems used by the consortium. These supplemental notes are found under each numbered criterion listed in the survey results found in **Appendix B** of this report. Where relevant, specific comments on current shared system functionality are found in individual sections of the report for each work group.

Total Criteria Identified on Survey	391
Available in Current Shared Systems	199 / 391
Partially Available in Current Shared Systems	52 / 391
Not Available in Current Shared Systems	140 / 391
Total Criteria Not Met in Current Shared Systems	192 / 391

It should be noted that some areas that are available within the current shared system may only be available for an additional fee, or by purchase of an add-on product. For these criteria, every effort has been made to note whether or not DALNET shared systems already have each of these criteria or if a particular criterion is available from the current vendor but DALNET has not yet purchased the additional product that offers the criterion.

It should also be noted that for some of the criteria listed as "Available in Horizon" access for related features may be limited to the DALNET office, due to system limitations. For instance, with System Administration and Reporting, many features, although "Available in Horizon," have access restricted due to the nature of the shared database design of the current shared system. Many limitations of the current system may be done away with in a new platform system designed with multi-tenant structure, i.e. a shared system designed for use by many subscribers (tenants) in which system services are shared but all data and access to it is restricted to each separate institution using the system.
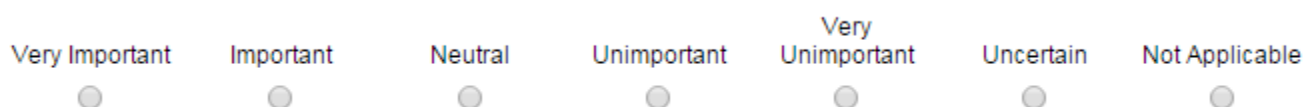
See Appendix A: Summary of Criteria Listed on System Work Groups Criteria Survey

See Appendix B: System Work Groups Criteria Survey Results

Notes on Survey Participation and Percentages

All members that are currently anticipated to maintain membership after 2015 responded to the survey. For purposes of this report, that is 100% of member institutions, or 18 out of 18. It should be noted, however, that not all 18 institutions filled out all sections of the survey. Each work group area of this report includes information on how many respondents filled out that work group's section of the survey. Percentages for each question are based on 100 percent of the total number of respondents for that question, which is not necessarily all members that responded to the survey as a whole.

Notes on Survey Likert Scale

Very Important	Important	Neutral	Unimportant	Very Unimportant	Uncertain	Not Applicable
○	○	○	○	○	○	○

The Likert scale used on the survey, i.e. the scale for ranking the importance of the criteria on the survey, was designed with input from each of the work groups. After reviewing survey results some things should be noted about the scale that was employed:

- Several Likert Scale responses of "Not Applicable" or "Uncertain," in combination with a wide range of rankings for some criteria, may indicate that respondents did not understand all criteria as listed in the survey or that members may have difficulty envisioning the purpose or usefulness of criteria for system areas that they are not fully using at this time.

- Likert Scale responses of "Very Important" and "Important" may both be read as the same, or essential, as far as desired criteria or features to include in a future system.

- Likert Scale responses of "Neutral" and "Uncertain" may both be read as neutral, i.e. not for or against, as far as desired criteria or features to include in a future system. This may be particularly true if all other rankings for a criterion were "Very Important" or "Important."

- The Likert Scale used had no scaled response for indicating a negative impact, or if a criterion was undesirable, i.e. if it would be detrimental to a library and/or its workflows.

Environmental Overview and Industry Developments

Library systems are transitioning from print based management databases to service oriented architectures that are designed around workflows and user discovery for both print and electronic mediums. The current shared system for DALNET is Horizon, a traditional Integrated Library System (ILS) designed as a management database for handling workflows and access to print or physical materials. DALNET libraries are now heavily invested in purchasing electronic resources, with most, if not all, member institutions spending substantially more of their acquisitions budgets on online materials, rather than print. The current DALNET shared system is not designed to handle the new workflows and usage of electronic resources. Developing Library Services Platforms (LSP) are new multi-tenant systems designed to incorporate modern and streamlined workflows for management and access of electronic resources.

Additionally, the public interface of Horizon, the Horizon Interface Portal (HIP) catalog, is primarily designed for searching MARC records in the Horizon system. It does not offer searching at article level or full-text for electronic resources. For some time the market has offered "discovery systems" that, to varying degrees, do offer searching of all library materials, print and electronic, often at the full-text level for online resources. Currently, few DALNET member libraries offer a discovery system for the public interface, and those that do have purchased those systems outside of DALNET services.

Investment in a new system, once the consortium and developing systems are ready, will potentially better support the work, resources, and services of DALNET member libraries. Equally important, adoption of full discovery system public catalogs would better support the user needs in current and future member library environments. Offering both a new LSP and a Discovery System as part of DALNET services would greatly bolster the usefulness and relevancy of the consortium for member libraries and their parent institutions.

Total Cost of Investment and Return on Investment

DALNET may wish to consider the Total Cost of Investment (TCI) and Return on Investment (ROI) of continuing to operate a print based traditional ILS for DALNET Shared System Services. Acquisition and circulation of print materials continue to decline for the DALNET membership as a whole. Currently, the ROI of DALNET Shared System Services may be less than what is needed to maintain the value of membership in the consortium.

ROI is defined by Investopedia as:

> "A performance measure used to evaluate the efficiency of an investment or to compare the efficiency of a number of different investments. To calculate ROI, the benefit (return) of an investment is divided by the cost of the investment; the result is expressed as a percentage or a ratio."
>
> (http://www.investopedia.com/terms/r/returnoninvestment.asp)

The Return on Investment formula may be stated as:

ROI = (Gain - TCI) / TCI

It may be difficult to define a "financial gain" for the consortium as used in the above formula. Another way to view the ROI of DALNET Shared System Services may be to consider the total cost of circulating materials managed by the system. If the gain is defined as circulation of materials, and the TCI is calculated as the Shared System Services expenses in the DALNET budget, a cost per circulation can be calculated as a measurement:

Cost Per Circulation for Current Shared System Services Print Based System

138,895	Total Shared System Services Circulation for 2013/2014
$445,247	Shared System Services Expenses for 2013/2014
$3.21	Cost Per Circulation for 2013/2014

Example Cost Per Circulation for a System Supporting Print and Electronic Resources

1,000,000	Example Total Circulation for Print and Electronic Resources
$1,000,000	Example Shared System Services Expenses
$1.00	Example Cost Per Circulation for Combined Print and Electronic

If DALNET Shared System Services were realigned to support management and access for both print and electronic resources, a recalculated ROI reflecting use of all library resources may be better able to justify membership investments and to strengthen the sustainability of member institution libraries and the consortium as a whole.

System Work Group Reports

The following sections of this report contain a summary of survey results and remarks on criteria identified for each System Work Group.

<u>Acquisitions</u>

Total Number of Respondents (for most criteria in this survey section)	17 / 18
Number of Criteria Available in Current Shared System/s	11 / 31

See Appendix B: System Work Groups Criteria Survey Results

Summary:

The most prominent Acquisitions criteria that were identified as important were associated with streamlined workflows. Related to this, survey respondents were also looking for simpler staff workflow interfaces that are less cumbersome to use. It is also suspected that more members may use Acquisitions, or parts of it, if the system was less cumbersome and more intuitive overall. Approximately only one-third of all criteria for Acquisitions are available in the current shared system. Some essential criteria, such as functions of Electronic Data Interchange (EDI), for getting records into and out of a system, do not work with the current shared system for some common vendors.

Additional Criteria Identified:

- None

Acquisitions Work Group Members:

- Agnew, Crystal – Marygrove College
- Bowers, Steven – DALNET
- Eklund, Kristy – DALNET
- Keller, Allie – Rochester College
- Marck, George – DALNET
- Martin, Sara – University of Detroit Mercy
- Standifer, Terence – Macomb Community College

<u>Cataloging</u>

Total Number of Respondents (for most criteria in this survey section)	16 / 18
Number of Criteria Available in Current Shared System/s	17 / 34

See Appendix B: System Work Groups Criteria Survey Results

Summary:

All respondents of the survey are looking for the ability to import and manage catalog records within the system. Although this is basic functionality for a system, only half of the criteria identified in the survey are available in the current shared system. Some basic features, such as new titles lists, do not function separately for each institution in the current shared system. Specific criteria for various staff functions have varying ability in the current system, but there is an extreme lack of functionality for batch loading, batch editing, and batch management of records in the current system. This makes workflows from batch record work extremely tedious, limited to the DALNET office, or simply impossible.

Additional Criteria Identified:

- The ability to define label formats and to print single or batch labels with the use of specialized or general printers

- Local control and ownership of catalog records

- Better integration of tasks with all other modules

Cataloging Work Group Members:

- Agnew, Crystal – Marygrove College
- Barash, Mariya – Oakland Community College
- Bowers, Steven – DALNET
- Eklund, Kristy – DALNET
- Grogan, Lois – Macomb Community College
- Hunter, Loretta – Wayne County Community College District
- Keller, Allie – Rochester College
- McLonis, Kris – University of Detroit Mercy
- Wolford, Cathy - DALNET

Circulation / Reserves / Interlibrary Loan

| Total Number of Respondents (for most criteria in this survey section) | 17 / 18 |
| Number of Criteria Available in Current Shared System/s | 54 / 91 |

See Appendix B: System Work Groups Criteria Survey Results

Summary:

Overarching criteria for Circulation included the need for a robust system that is easy to use. It was felt that there are many of the desired criteria in the current shared system but the system lacks ease of use. Workflows in the current system are redundant, often requiring the re-entry of data in more than one place; overall simplified processes are sought so that relevant data can be entered only once. This is specifically true for NCIP functionality for MeLCat in particular, i.e. implementation of the NCIP standard would allow the circulation system used by the consortium to talk directly with external systems such as the statewide system.

Basic circulation functions in the current system are acceptable but there is no Interlibrary Loan function in the system other than intralibrary loans within the consortium. Reserves functions in the current shared system are cumbersome and do not include electronic reserves other than items linked from a MARC record; there is no access or usage tracking built into the current system for electronic reserves. The system also does not offer circulation management of other electronic materials such as books or databases and articles.

Some survey criteria may not have been understood, particularly those concerning new features that are not available in the current system. Also, other criteria, while not a high priority for many, may be imperative for some members. For instance, proxy borrowing is not used by many but may be essential to some libraries for delivering services that are ADA Compliant.

Additional Criteria Identified:

- Ability for collected online payments to be directly debited to existing institutional financial accounts

Circulation and Reserves Work Group Members:

- Bowers, Steven – DALNET
- Dow, Marilyn – University of Detroit Mercy, Dental Library
- Eklund, Kristy – DALNET
- Nelson, Betty – University of Detroit Mercy
- Noel, Caryn – Adam Cardinal Maida Alumni Library
- Reeves, Kim – Walsh College
- Riesterer, Becky – Walsh College
- Sobieski, Joyce – Macomb Community College
- Wolford, Cathy – DALNET
- Zirpoli, Alexis – Oakland Community College

Interlibrary Loan Work Group Members:

- Bowers, Steven – DALNET
- Eklund, Kristy – DALNET
- McGhee, Allison – Rochester College
- Miller, Katherine – University of Detroit Mercy
- Taylor, Laura – Macomb Community College
- Zirpoli, Alexis – Oakland Community College

Electronic Resource Management (ERM)

Total Number of Respondents (for most criteria in this survey section)	14 / 18
Number of Criteria Available in Current Shared System/s*	2 / 35

*Review of functionality in current Shared Systems for ERM included Horizon and CUFTS software currently in Beta for DALNET ERM Services.

See Appendix B: System Work Groups Criteria Survey Results

Summary:

There were fewer and more varied responses to the ERM portion of the survey. There were also more "Uncertain" or "Not Applicable" responses to the criteria in this section of the survey. This may be due to the fact that few DALNET members are currently using a full ERM system. Most criteria in the survey were also not met by the current services offered by DALNET. It would take a strategic initiative of the Board to redefine DALNET services to offer a system that includes management of, and access to, electronic resources. ERM services may best be employed in an environment where the ERM product is fully integrated with all other system areas such as acquisitions, cataloging, circulation, and access. Survey responses related to finding all electronic materials, authenticating access, and tracking electronic resource usage are all more highly ranked "Very Important" and "Important" for most members. Some members would like electronic resource management for access but do not need a full ERM.

Several criteria were ranked lower in importance when considering a shared knowledge base for ERM. It may have been useful to note that such a knowledge base enables staff work flows, and public interface components such as A to Z lists, and is not just a function of ERM. Respondents may have not been thinking of enabling work flows in other areas of the system, or of the need from the patron perspective, but they may have been solely thinking of the lack of a need for ERM as whole for their institution.

According to other surveys disseminated to consortium members, approximately half of all members have access to an A to Z list of electronic journal holdings outside of DALNET Services. Fewer have a vended link resolver, and even fewer have a full ERM system. In light of this, the DALNET Board of Directors approved the new DALNET ERM Services project. DALNET ERM Services employ the CUFTS ERM open source software, which offers A to Z lists, a link resolver, and management for database subscriptions. DALNET ERM Services are currently being tested by some members. New OCLC Knowledge Base (KB) services are also being tested for comparison to DALNET ERM Services, as the OCLC product is free to all libraries with OCLC cataloging subscriptions, which currently includes all DALNET libraries. After review the DALNET office intends to provide information to members as to which product, OCLC KB or CUFTS ERM is ultimately recommended.

Additional Criteria Identified:

- None

Electronic Resource Management (ERM) Work Group Members:

- Biegun, Teresa – Macomb Community College
- Bowers, Steven – DALNET
- Eklund, Kristy – DALNET
- Libbey, George – University of Detroit Mercy
- Lockhart, Daniel – Rochester College
- McLonis, Kris – University of Detroit Mercy
- Wolford, Cathy – DALNET
- Zachwieja, Jeff – Oakland Community College

<u>Public Interface / Reference</u>

Total Number of Respondents (for most criteria in this survey section)	17 / 18
Number of Criteria Available in Current Shared System/s	38 / 68

See Appendix B: System Work Groups Criteria Survey Results

Summary:

Perhaps indicative of the importance of the Public Interface for a system, almost all criteria identified in the survey had a high percentage of respondents ranking each feature as "Very Important" or "Important." Other than "Neutral" responses all respondents ranked the ability to search article level full-text (and associated metadata) as "Very Important" or "Important." This discovery feature is currently only available to members if they have subscribed to third-party services from a vendor outside of the consortium. The same can be said for full-text searching for electronic books, with the exception that no respondents were neutral on this criteria. A discovery system is a core component for research libraries and that service is not currently offered by the consortium. The Public Interface / Reference Work Group also recommends that a future survey be conducted to assess the criteria/needs of the end user, before a future system is purchased.

Additional Criteria Identified:

- Built in link resolvers versus the ability to plug in an external resolver

Public Interface and Reference Work Group Members:

- Bowers, Steven – DALNET
- Caretto, Carla – Rochester College
- Dow, Marilyn – University of Detroit Mercy, Dental Library
- Eklund, Kristy – DALNET
- Garnsey, Beth – Oakland Community College
- Hudson, Anne – Wayne State University
- Ketcham, Maria – Detroit Institute of Arts
- Libbey, George – University of Detroit Mercy
- Polak, Elliot – Wayne State University
- Walaskay, Ann – Oakland Community College
- Zachwieja, Jeff – Oakland Community College

<u>Serials</u>

Total Number of Respondents (for most criteria in this survey section)	14 / 18
Number of Criteria Available in Current Shared System/s	57 / 76

See Appendix B: System Work Groups Criteria Survey Results

Summary:

The Serials section of the survey had fewer respondents than some other areas. This is a component of the current shared system that is not used by all libraries. For those members currently using the serials module of the shared system (9 / 18 institutions) all criteria in this section of the survey were ranked "Important" or "Very Important." Basic functions for searching and sorting search results for serials records were needed by all respondents. The current shared system meets more of the criteria identified on this section of the survey than many other areas. Criteria regarding government documents ranked important only for those members currently offering government documents (3 / 18 institutions).

Additional Criteria Identified:

- Ability to search or sort by whether or not material is currently received

Serials Work Group Members:

- Barash, Mariya – Oakland Community College
- Bowers, Steven – DALNET
- Choo, Linda – The Henry Ford - Benson Ford Research Center
- Eklund, Kristy – DALNET
- Keeler, Renae – Oakland County Library
- Reeves, Kim – Walsh College

<u>System Administration and Reports</u>

Total Number of Respondents (for most criteria in this survey section)	15 / 18
Number of Criteria Available in Current Shared System/s	20 / 56

See Appendix B: System Work Groups Criteria Survey Results

Summary:

Less than half of the System Administration and Reports criteria identified are available in the current shared system. Several of the criteria that are available in the current system are only accessible by the DALNET office. This is notable as there is a general need of respondents for criteria in this area to be accessible at the local level, and not just by the DALNET office, i.e. there is a need to have the ability to run reports and make system setting changes directly by member institutions. New platform systems, unlike the current shared system, are designed so that all local institution settings and reporting features are accessible directly by the local institution.

Additional Criteria Identified:

- None

System Administration and Reporting Work Group Members:

- Agnew, Crystal – Marygrove College
- Bowers, Steven – DALNET
- Eklund, Kristy – DALNET
- Ketcham, Maria – Detroit Institute of Arts
- Marck, George – DALNET
- Noel, Caryn – Adam Cardinal Maida Alumni Library
- Wolford, Cathy – DALNET
- Zirpoli, Alexis – Oakland Community College

<u>Board Criteria</u>

Total Number of Respondents (for most criteria in this survey section)	18 / 18
Number of Criteria Available in Current Shared System/s	N / A

See Appendix C: Board Criteria Survey Results

Summary:

All DALNET Board members participated in completing the separately disseminated 15 question survey for "criteria that meet consortium purposes," or overarching criteria for selecting a future system for the consortium. All Board respondents ranked the criteria for a system "built for use by all library types" as "Very Important" or "Important." All but one respondent also ranked an "easy to use, uncomplicated system" and "unified workflows, reducing redundant handling" as "Very Important" or "Important." For these criteria, Board responses mirrored general consensus of the rest of the consortium. Additionally, most Board members are looking for an "all-in-one system" but one that keeps all consortium member settings and data separate.

The Board also participated in a "Post-Its" voting activity. The results of this activity gave a different perspective on the criteria as the activity placed each criterion against the others, to get a view of which criteria received the most votes. Of note, finances/costs, which will undeniably play a part in future system selection, ranked highest but equal to the desire to adopt a new all-in-one system. The results of that voting activity are also included in the appendices of this report so that the information contained in the results is available to the consortium as whole.

Appendix D: Board Criteria Ranking by Vote (Post-It Activity)

Additional Criteria Identified:

- None

Appendices

Appendix A: Summary of Criteria Listed on System Work Groups Criteria Survey

Appendix B: System Work Groups Criteria Survey Results

Appendix C: Board Criteria Survey Results

Appendix D: Board Criteria Ranking by Vote (Post-It Voting Activity)

Appendix A

Summary of Criteria Listed on System Work Groups Criteria Survey

Criteria Listed	Total
Acquisitions	31
Cataloging	34
Circulation, Reserves, ILL	91
ERM	35
Public Interface and Reference	68
Serials	76
System Admin and Reporting	56
Total	391

Criteria Available in Horizon	Total
Acquisitions	11 / 31
Cataloging	17 / 34
Circulation, Reserves, ILL	54 / 91
ERM	2 / 35
Public Interface and Reference	38 / 68
Serials	57 / 76
System Admin and Reporting	20 / 56
Total	199 / 391

Criteria Partially Available in Horizon	Total
Acquisitions	7 / 31
Cataloging	5 / 34
Circulation, Reserves, ILL	13 / 91
ERM	0 / 35
Public Interface and Reference	9 / 68
Serials	3 / 76
System Admin and Reporting	15 / 56
Total	52 / 391

Criteria Not Available in Horizon	Total
Acquisitions	13 / 31
Cataloging	12 / 34
Circulation, Reserves, ILL	24 / 91
ERM	33 / 35
Public Interface and Reference	21 / 68
Serials	16 / 76
System Admin and Reporting	21 / 56
Total	140 / 391

Appendix B

System Work Groups Criteria Survey Results

Survey of Criteria for Future System Selection
Last Modified: 10/23/2014

1. Institution:

All libraries participated.

Answer	Response	%
Adam Cardinal Maida Alumni Library	1	6%
Arab American National Museum	1	6%
Beaumont Health System	0	0%
Concordia University Ann Arbor	1	6%
Detroit Institute of Arts	1	6%
Detroit Medical Center	1	6%
Detroit Public Library	1	6%
John D. Dingell VA Medical Center Library	1	6%
Macomb Community College	1	6%
Marygrove College	1	6%
McLaren Macomb	1	6%
Oakland Community College	1	6%
Oakland County Library	1	6%
Rochester College	1	6%
The Henry Ford - Benson Ford Research Center	1	6%
University of Detroit Mercy	1	6%
Walsh College	1	6%
Wayne County Community College District	1	6%
Wayne State University	1	6%
Total	18	100%

Acquisitions

2. Ability to make Purchase Requests on both Staff and Public side

Partially Available in Horizon- Staff side only

#	Answer		Response	%
1	Very Important		1	6%
2	Important		5	29%
3	Neutral		4	24%
4	Unimportant		4	24%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		3	18%
	Total		17	100%

3. Verification of local holdings (for a single library or a defined group of libraries) based on ISBN before placing a new order and notification of potential of duplicates

Partially Available in Horizon - Checks ISBN for entire database

#	Answer		Response	%
1	Very Important		10	59%
2	Important		4	24%
3	Neutral		1	6%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		2	12%
	Total		17	100%

4. Workflows and functionality for Acquisitions and Cataloging are integrated with each other

Not Available in Horizon

#	Answer		Response	%
1	Very Important		7	41%
2	Important		8	47%
3	Neutral		0	0%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		1	6%
7	Not Applicable		1	6%
	Total		17	100%

5. Workflows and functionality for Acquisitions and Serials are integrated with each other

Not Available in Horizon

#	Answer		Response	%
1	Very Important		4	24%
2	Important		8	47%
3	Neutral		1	6%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		1	6%
7	Not Applicable		3	18%
	Total		17	100%

6. Manages workflows for all purchases regardless of format (i.e. print and electronic)

Not Available in Horizon

#	Answer		Response	%
1	Very Important		8	47%
2	Important		6	35%
3	Neutral		2	12%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		1	6%
	Total		17	100%

7. Single area for dealing with all aspects of Acquisitions, from purchase requisitions to purchase orders to receivers to statements, etc.

Partially Available in Horizon - Separate functions

#	Answer		Response	%
1	Very Important		4	24%
2	Important		7	41%
3	Neutral		3	18%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		3	18%
	Total		17	100%

8. Streamlined processes / ability to enter data in one place and have it populate in all necessary areas of the system

Not Available in Horizon

#	Answer		Response	%
1	Very Important		7	41%
2	Important		9	53%
3	Neutral		0	0%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		1	6%
	Total		17	100%

9. Automatically create brief or full bib records when an item is ordered and be able to suppress the record by default and/or manually

Partially Available in Horizon - Creates a brief bib

#	Answer		Response	%
1	Very Important		6	35%
2	Important		6	35%
3	Neutral		2	12%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		2	12%
7	Not Applicable		1	6%
	Total		17	100%

10. Create and track purchase orders

Available in Horizon

#	Answer		Response	%
1	Very Important		6	35%
2	Important		3	18%
3	Neutral		4	24%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		4	24%
	Total		17	100%

11. Automated importing of order information from vendors via EDI (Electronic Data Interchange) or other means

Partially Available in Horizon - Depends on Vendor

#	Answer		Response	%
1	Very Important		4	24%
2	Important		8	47%
3	Neutral		1	6%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		4	24%
	Total		17	100%

12. Ability to create a purchase order and invoice it from the same screen

Not Available in Horizon

#	Answer		Response	%
1	Very Important		3	18%
2	Important		5	29%
3	Neutral		4	24%
4	Unimportant		1	6%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		4	24%
	Total		17	100%

13. Ability to have default settings or templates when starting new orders

Partially Available in Horizon - A Default view can be made

#	Answer		Response	%
1	Very Important		3	18%
2	Important		9	53%
3	Neutral		1	6%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		4	24%
	Total		17	100%

14. Shared vendor information knowledge-base to which local information can be added

Not Available in Horizon

#	Answer		Response	%
1	Very Important		1	6%
2	Important		7	41%
3	Neutral		6	35%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		3	18%
	Total		17	100%

15. Pop-up message that shows whether a purchase order is balanced or not

Available in Horizon

#	Answer		Response	%
1	Very Important		6	35%
2	Important		3	18%
3	Neutral		4	24%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		4	24%
	Total		17	100%

16. Ability to reassign monies in budgets and move them to the next fiscal year if desired

Partially Available in Horizon - Can be problematic in Horiizon

#	Answer		Response	%
1	Very Important		2	12%
2	Important		6	35%
3	Neutral		4	24%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		1	6%
7	Not Applicable		4	24%
	Total		17	100%

17. Tracks encumbrances, expenditures and balance funds

Available in Horizon

#	Answer		Response	%
1	Very Important		8	47%
2	Important		2	12%
3	Neutral		2	12%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		1	6%
7	Not Applicable		4	24%
	Total		17	100%

18. Ability to approve entire purchase orders or purchase order line items in batch

Partially Available in Horizon - Have to manually select each.

#	Answer		Response	%
1	Very Important		1	6%
2	Important		8	47%
3	Neutral		3	18%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		1	6%
7	Not Applicable		4	24%
	Total		17	100%

19. Require purchase order approval or not based on privileges of user ID that created purchase order

Available in Horizon

#	Answer		Response	%
1	Very Important		2	12%
2	Important		5	29%
3	Neutral		3	18%
4	Unimportant		1	6%
5	Very Unimportant		0	0%
6	Uncertain		1	6%
7	Not Applicable		5	29%
	Total		17	100%

20. Access to all parts of Acquisitions and Acquisitions data (i.e. budgets, orders, etc.) limited to location that user ID is authorized for

Partially Available in Horizon - Via custom work

#	Answer		Response	%
1	Very Important		5	29%
2	Important		6	35%
3	Neutral		2	12%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		4	24%
	Total		17	100%

21. Privilege to see budget balances based on user ID

Available in Horizon

#	Answer		Response	%
1	Very Important		6	35%
2	Important		5	29%
3	Neutral		2	12%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		4	24%
	Total		17	100%

22. Ability to send and receive data from institutional financial systems (i.e. Datatel)

Not Available in Horizon

#	Answer		Response	%
1	Very Important		2	13%
2	Important		4	25%
3	Neutral		5	31%
4	Unimportant		1	6%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		4	25%
	Total		16	100%

23. Ability to delete unused purchase orders and unencumbered monies tied to the unused purchase order

Not Available in Horizon

#	Answer		Response	%
1	Very Important		3	18%
2	Important		7	41%
3	Neutral		2	12%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		1	6%
7	Not Applicable		4	24%
	Total		17	100%

24. Simple process for purging an old purchase order and all associated records

Not Available in Horizon - Not simple

#	Answer		Response	%
1	Very Important		3	18%
2	Important		8	47%
3	Neutral		1	6%
4	Unimportant		0	0%
5	Very Unimportant		1	6%
6	Uncertain		0	0%
7	Not Applicable		4	24%
	Total		17	100%

25. Simple process for deleting an item that has been invoiced

Not Available in Horizon - From PO/Invoice

#	Answer		Response	%
1	Very Important		2	12%
2	Important		8	47%
3	Neutral		2	12%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		1	6%
7	Not Applicable		4	24%
	Total		17	100%

26. Changes to budget access for the current or future year does not affect previous closed fiscal years

Not Available in Horizon - Still shows budget Hierarchy

#	Answer		Response	%
1	Very Important		6	35%
2	Important		5	29%
3	Neutral		1	6%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		1	6%
7	Not Applicable		4	24%
	Total		17	100%

27. Ability to archive and retrieve one fiscal year without affecting or closing out another fiscal year (i.e. edit a previous fiscal year without affecting the current fiscal year)

Not Available in Horizon

#	Answer		Response	%
1	Very Important		7	41%
2	Important		5	29%
3	Neutral		1	6%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		4	24%
	Total		17	100%

28. Separate fiscal years for each location or defined group of locations

Available in Horizon

#	Answer		Response	%
1	Very Important		3	18%
2	Important		4	24%
3	Neutral		3	18%
4	Unimportant		1	6%
5	Very Unimportant		0	0%
6	Uncertain		1	6%
7	Not Applicable		5	29%
	Total		17	100%

29. Clearly record credits and offer various options for applying the credit

Partially Available in Horizon - Not always clear; sometimes creates a debit

#	Answer		Response	%
1	Very Important		2	13%
2	Important		8	50%
3	Neutral		1	6%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		1	6%
7	Not Applicable		4	25%
	Total		16	100%

30. Claims for damaged, unreceived, wrong items, etc.

Partially Available in Horizon

#	Answer		Response	%
1	Very Important		6	35%
2	Important		4	24%
3	Neutral		3	18%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		4	24%
	Total		17	100%

31. Ability to search for required codes by code or description keyword (i.e. vendor codes or vendor name, etc.)

Available in Horizon

#	Answer		Response	%
1	Very Important		6	35%
2	Important		4	24%
3	Neutral		2	12%
4	Unimportant		1	6%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		4	24%
	Total		17	100%

32. Ability to search all data fields on records in Acquisitions (i.e. work slips, staff notes, etc.)

Not Available in Horizon

#	Answer		Response	%
1	Very Important		6	35%
2	Important		4	24%
3	Neutral		1	6%
4	Unimportant		1	6%
5	Very Unimportant		0	0%
6	Uncertain		1	6%
7	Not Applicable		4	24%
	Total		17	100%

33. Comments, Questions, Other Criteria:

Text Response
Hopefully the new system will not charge to be added to each terminal.
We do not use the Acquisitions module. However, I like the idea of staff and public recommending a book for purchase. And the feedback if already owned. I'd like to have it search for other consortial libraries that own the title. At this point in time, that would be the only section I would use of this module.
It would be nice to have ways to track purchases based on subsets of budgets (by subject headings, for instance). Also, there should be a way to track blanket purchase order balances.

Cataloging

34. Ability to import records from external sources (OCLC, NLM, LC, SkyRiver, etc.)

Available in Horizon

#	Answer		Response	%
1	Very Important		15	94%
2	Important		1	6%
3	Neutral		0	0%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		16	100%

35. Ability to view a "pre-load" report that shows matched/overlaid records and new record counts

Not Available in Horizon

#	Answer		Response	%
1	Very Important		4	25%
2	Important		6	38%
3	Neutral		3	19%
4	Unimportant		1	6%
5	Very Unimportant		0	0%
6	Uncertain		2	13%
7	Not Applicable		0	0%
	Total		16	100%

36. Ability to configure Z39.50 targets for importing records from external sources

Available in Horizon

#	Answer		Response	%
1	Very Important		5	31%
2	Important		6	38%
3	Neutral		3	19%
4	Unimportant		1	6%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		1	6%
	Total		16	100%

37. Ability to define multiple match points and to prioritize them for matching and overlaying records when importing

Available in Horizon - Only on MARC data

#	Answer		Response	%
1	Very Important		10	63%
2	Important		3	19%
3	Neutral		1	6%
4	Unimportant		1	6%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		1	6%
	Total		16	100%

38. Automated de-duplication of records within the system

Not Available in Horizon - Not automated

#	Answer		Response	%
1	Very Important		4	27%
2	Important		6	40%
3	Neutral		1	7%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		4	27%
7	Not Applicable		0	0%
	Total		15	100%

39. Ability to manually merge records

Available in Horizon

#	Answer		Response	%
1	Very Important		6	38%
2	Important		7	44%
3	Neutral		2	13%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		1	6%
7	Not Applicable		0	0%
	Total		16	100%

40. Ability to strip out specified fields when importing a record or batch of records into the system

Available in Horizon

#	Answer		Response	%
1	Very Important		7	47%
2	Important		3	20%
3	Neutral		4	27%
4	Unimportant		1	7%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		15	100%

41. Ability to add specified fields when importing a record or batch of records into the system

Not Available in Horizon - Must add before importing

#	Answer		Response	%
1	Very Important		9	56%
2	Important		4	25%
3	Neutral		3	19%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		16	100%

42. Built-in and customizable Cataloging Templates/Workforms

Available in Horizon

#	Answer		Response	%
1	Very Important		6	38%
2	Important		9	56%
3	Neutral		1	6%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		16	100%

43. Highlights errors in MARC records

Partially Available in Horizon - Can define "fatal" errors and do spell check

#	Answer		Response	%
1	Very Important		8	50%
2	Important		7	44%
3	Neutral		1	6%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		16	100%

44. Ability to limit to holdings of a defined location or group of locations [in staff interface]

Available in Horizon

#	Answer		Response	%
1	Very Important		10	63%
2	Important		5	31%
3	Neutral		1	6%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		16	100%

45. Spell check and the ability to define fields that are checked

Available in Horizon

#	Answer		Response	%
1	Very Important		6	38%
2	Important		9	56%
3	Neutral		1	6%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		16	100%

46. Auto saving while creating original records or editing records

Not Available in Horizon

#	Answer		Response	%
1	Very Important		9	56%
2	Important		7	44%
3	Neutral		0	0%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		16	100%

47. Undo or revert function while creating original records or editing records

Available in Horizon - Only before a record is saved

#	Answer		Response	%
1	Very Important		4	25%
2	Important		12	75%
3	Neutral		0	0%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		16	100%
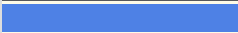
48. Shared bibs in Staff view with locally owned fields (i.e. 590, 856) that are only seen by your institution

Not Available in Horizon - Local tags can be created in Horizon but viewing is not limited

#	Answer		Response	%
1	Very Important		4	25%
2	Important		9	56%
3	Neutral		2	13%
4	Unimportant		1	6%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		16	100%

49. Access in the system to a union catalog of bibliographic records to which libraries can attach holdings and other local information

Available in Horizon

#	Answer		Response	%
1	Very Important		8	50%
2	Important		6	38%
3	Neutral		1	6%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		1	6%
7	Not Applicable		0	0%
	Total		16	100%

50. Ability to click a button to auto open a record/preview a record in public interface from staff interface

Not Available in Horizon

#	Answer		Response	%
1	Very Important		3	19%
2	Important		9	56%
3	Neutral		4	25%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		16	100%

51. Easy way to toggle between library and consortia holdings in Staff view

Available in Horizon

#	Answer		Response	%
1	Very Important		4	25%
2	Important		10	63%
3	Neutral		2	13%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		16	100%

52. Able to run a report or view a New Titles list for a specified location or group of locations

Not Available in Horizon - Shows entire database

#	Answer		Response	%
1	Very Important		7	44%
2	Important		9	56%
3	Neutral		0	0%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		16	100%

53. Ability to export a record or a group of records to an external system

Available in Horizon

#	Answer		Response	%
1	Very Important		6	38%
2	Important		6	38%
3	Neutral		2	13%
4	Unimportant		1	6%
5	Very Unimportant		0	0%
6	Uncertain		1	6%
7	Not Applicable		0	0%
	Total		16	100%

54. Ability to locate a single bib record or a group of records for export based on a combination of bibliographic and item information

Partially Available in Horizon - Can only do Bib OR Item, separately

#	Answer		Response	%
1	Very Important		6	38%
2	Important		7	44%
3	Neutral		2	13%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		1	6%
7	Not Applicable		0	0%
	Total		16	100%

55. Ability to do batch changes for bib and authority records within the system

Partially Available in Horizon - For authorities

#	Answer		Response	%
1	Very Important		8	50%
2	Important		7	44%
3	Neutral		1	6%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		16	100%

56. Ability to batch change item records

Available in Horizon

#	Answer		Response	%
1	Very Important		8	50%
2	Important		5	31%
3	Neutral		1	6%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		1	6%
7	Not Applicable		1	6%
	Total		16	100%

57. Authority file updates and maintenance

Partially Available in Horizon - Must be done manually; not done by the system

#	Answer		Response	%
1	Very Important		8	50%
2	Important		5	31%
3	Neutral		3	19%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		16	100%

58. Automated URL checking for maintenance

Not Available in Horizon

#	Answer		Response	%
1	Very Important		9	56%
2	Important		6	38%
3	Neutral		1	6%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		16	100%

59. Serials holding information is automatically recorded and updated in the MARC record for subscriptions

Not Available in Horizon

#	Answer		Response	%
1	Very Important		3	19%
2	Important		8	50%
3	Neutral		1	6%
4	Unimportant		1	6%
5	Very Unimportant		0	0%
6	Uncertain		1	6%
7	Not Applicable		2	13%
	Total		16	100%

60. Ability to configure field- and subfield-specific help/informational links to external sources (i.e. OCLC, LC, RDA Toolkit, WebDewey)

Available in Horizon - Only for one source for the entire database, plus RDA Toolkit integration

#	Answer		Response	%
1	Very Important		2	13%
2	Important		10	63%
3	Neutral		2	13%
4	Unimportant		1	6%
5	Very Unimportant		0	0%
6	Uncertain		1	6%
7	Not Applicable		0	0%
	Total		16	100%

61. Support of LCSH and other thesauri (i.e. MeSH, AAT, ULAN, etc.)

Available in Horizon

#	Answer		Response	%
1	Very Important		7	44%
2	Important		7	44%
3	Neutral		1	6%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		1	6%
	Total		16	100%

62. RDA Compliant and rule updates maintained

Available in Horizon - Rule updates are not automatic but are delivered and/or configurable

#	Answer		Response	%
1	Very Important		7	44%
2	Important		6	38%
3	Neutral		2	13%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		1	6%
7	Not Applicable		0	0%
	Total		16	100%

63. Automated OCLC holdings updates for additions and withdrawals in the system

Not Available in Horizon

#	Answer		Response	%
1	Very Important		4	27%
2	Important		8	53%
3	Neutral		1	7%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		1	7%
7	Not Applicable		1	7%
	Total		15	100%
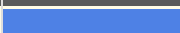
64. Automated MeLCat holdings updates for additions and withdrawals in the system

Partially Available in Horizon - External systems have been configured to accomplish this task

#	Answer		Response	%
1	Very Important		4	25%
2	Important		5	31%
3	Neutral		5	31%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		2	13%
	Total		16	100%
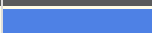
65. Workflows and functionality for Cataloging and Acquisitions are integrated with each other

Partially Available in Horizon - Brief cataloging records can be created from acquisitions

#	Answer		Response	%
1	Very Important		6	38%
2	Important		7	44%
3	Neutral		0	0%
4	Unimportant		1	6%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		2	13%
	Total		16	100%

66. Workflows and functionality for Cataloging and Reserves are integrated with each other

Partially Available in Horizon - Can add items from the catalog but it does not add the course and instructor

#	Answer		Response	%
1	Very Important		5	31%
2	Important		5	31%
3	Neutral		1	6%
4	Unimportant		2	13%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		3	19%
	Total		16	100%

67. Workflows and functionality for Cataloging and Serials are integrated with each other

Not Available in Horizon

#	Answer		Response	%
1	Very Important		4	25%
2	Important		7	44%
3	Neutral		1	6%
4	Unimportant		1	6%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		3	19%
	Total		16	100%

68. Comments, Questions, Other Criteria:

Text Response
Question [45]: Spell check should support multiple languages (Latin, Hebrew, French, Polish, Italian, Spanish). Question [47]:Undo or revert function, when used, should only undo last function and not delete entire record.
Desire a system that will allow for the greatest possible amount of control on the local level.
Ability to [p]erform sequential series of tasks (Cataloging, Serials Checkin, etc.) with a minimum of windows opening for each task. -- Better integration of task modules.
Basically I like what we have now, but I'm a small library. Workflow functionality would be extremely important to larger institutions.

Circulation, Reserves, and ILL – Holds/Requests

69. Ability to define groups of locations that allow requesting

Available in Horizon

#	Answer		Response	%
1	Very Important		4	24%
2	Important		6	35%
3	Neutral		1	6%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		2	12%
7	Not Applicable		4	24%
	Total		17	100%

70. Ability to define what items can be requested based on both item and borrower data fields

Available in Horizon

#	Answer		Response	%
1	Very Important		6	35%
2	Important		7	41%
3	Neutral		0	0%
4	Unimportant		1	6%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		3	18%
	Total		17	100%

71. System generates a list of those materials that need to be pulled to fulfill requests (pull list)

Available in Horizon

#	Answer		Response	%
1	Very Important		6	35%
2	Important		6	35%
3	Neutral		1	6%
4	Unimportant		1	6%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		3	18%
	Total		17	100%

72. Ability to make hold requests in both local institutional public catalog and the shared consortium catalog

Available in Horizon

#	Answer		Response	%
1	Very Important		1	6%
2	Important		9	53%
3	Neutral		2	12%
4	Unimportant		1	6%
5	Very Unimportant		0	0%
6	Uncertain		1	6%
7	Not Applicable		3	18%
	Total		17	100%

73. Bib [title] level holds scoped to individual members - priority can be defined for locations

Not Available in Horizon

#	Answer		Response	%
1	Very Important		5	29%
2	Important		2	12%
3	Neutral		5	29%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		2	12%
7	Not Applicable		3	18%
	Total		17	100%

74. When a patron is logged into the public interface, the status of an item and whether it can be requested is clearly shown before the patron tries to make the request

Not Available in Horizon

#	Answer		Response	%
1	Very Important		12	71%
2	Important		4	24%
3	Neutral		0	0%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		1	6%
	Total		17	100%

75. Staff can place a hold for a patron on the Staff side

Available in Horizon

#	Answer		Response	%
1	Very Important		7	41%
2	Important		8	47%
3	Neutral		0	0%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		2	12%
	Total		17	100%

76. Ability to run real-time reports on items on hold

Available in Horizon

#	Answer		Response	%
1	Very Important		3	18%
2	Important		9	53%
3	Neutral		1	6%
4	Unimportant		2	12%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		2	12%
	Total		17	100%

77. Comments, Questions, Other Criteria:

Text Response
When creating a patron record, would prefer all necessary input fields to be displayed on one screen, avoiding page down/page up toggling. More intuitive process for identifying and resolving patron overdue fines, fees, etc. (payments and/or waiving payments).
Very small library, simple needs

Circulation, Reserves, and ILL - Circulation

78. System has the ability to accept online payments for fines and fees and is PCI compliant (Payment Card Industry)

Available in Horizon - PCI compliance is handled by third party provider. Requires Enterprise.

#	Answer		Response	%
1	Very Important		1	6%
2	Important		10	59%
3	Neutral		3	18%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		3	18%
	Total		17	100%

79. Ability to accept credit card payments on site for fines and fees

Available in Horizon - PCI compliance is handled by third party provider. Requires Enterprise.

#	Answer		Response	%
1	Very Important		2	12%
2	Important		8	47%
3	Neutral		4	24%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		3	18%
	Total		17	100%

80. Ability to edit only own institution's borrower and item records

Partially Available in Horizon - Depends

#	Answer		Response	%
1	Very Important		11	65%
2	Important		4	24%
3	Neutral		0	0%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		1	6%
7	Not Applicable		1	6%
	Total		17	100%

81. Ability to know if a patron has outstanding fines or blocks at another library

Available in Horizon

#	Answer		Response	%
1	Very Important		4	24%
2	Important		7	41%
3	Neutral		2	12%
4	Unimportant		2	12%
5	Very Unimportant		1	6%
6	Uncertain		0	0%
7	Not Applicable		1	6%
	Total		17	100%

82. Staff is able to allow / disallow viewing of other institutions' borrowers

Available in Horizon

#	Answer		Response	%
1	Very Important		3	18%
2	Important		10	59%
3	Neutral		0	0%
4	Unimportant		3	18%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		1	6%
	Total		17	100%

83. System offers email, SMS text and print circulation notice formats set by location

Partially Available in Horizon - Each location can choose to offer these types of notice formats and assign to individual borrower accounts but this cannot be made a default for all borrower of a specified location

| #	Answer		Response	%
1	Very Important		8	47%
2	Important		6	35%
3	Neutral		2	12%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		1	6%
	Total		17	100%
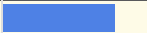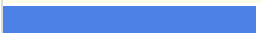
84. System offers email, SMS text and print circulation notice formats set by borrower type

Partial Available in Horizon - Each location can choose to offer these types of notice formats and assign to individual borrower accounts but this cannot be made a default for all borrower of a specified btype

#	Answer		Response	%
1	Very Important		5	29%
2	Important		9	53%
3	Neutral		1	6%
4	Unimportant		1	6%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		1	6%
	Total		17	100%

85. System offers email, SMS text and print circulation notice formats set by individual borrower account

Available in Horizon

#	Answer		Response	%
1	Very Important		4	24%
2	Important		9	53%
3	Neutral		0	0%
4	Unimportant		2	12%
5	Very Unimportant		0	0%
6	Uncertain		1	6%
7	Not Applicable		1	6%
	Total		17	100%

86. Each location can configure which type of circulation notice formats will be offered

Available in Horizon

#	Answer		Response	%
1	Very Important		7	41%
2	Important		9	53%
3	Neutral		1	6%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		17	100%

87. Meet[s] Federal and State standards for privacy (including, but not limited to, FERPA, HIPAA, Michigan Library Privacy Act)

Available in Horizon

#	Answer		Response	%
1	Very Important		10	59%
2	Important		6	35%
3	Neutral		1	6%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		17	100%

88. Supports multiple security systems, including RFID, RF, EAS, etc.

Available in Horizon

#	Answer		Response	%
1	Very Important		6	35%
2	Important		9	53%
3	Neutral		1	6%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		1	6%
7	Not Applicable		0	0%
	Total		17	100%

89. Staff can use mobile devices for circulation functions

Available in Horizon - If purchased

#	Answer		Response	%
1	Very Important		2	12%
2	Important		4	24%
3	Neutral		9	53%
4	Unimportant		2	12%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		17	100%

90. Self-checkout with ability to opt-in by library

Available in Horizon

#	Answer		Response	%
1	Very Important		1	6%
2	Important		6	35%
3	Neutral		4	24%
4	Unimportant		2	12%
5	Very Unimportant		1	6%
6	Uncertain		1	6%
7	Not Applicable		2	12%
	Total		17	100%

91. Ability to import and export patron data information to external systems (i.e. Banner, Colleague, Datatel)

Partially Available in Horizon - Information can be exported in a file at which point it would depend on the external system what it could do with the file.

#	Answer		Response	%
1	Very Important		6	35%
2	Important		2	12%
3	Neutral		4	24%
4	Unimportant		2	12%
5	Very Unimportant		0	0%
6	Uncertain		1	6%
7	Not Applicable		2	12%
	Total		17	100%

92. Photos in borrower records

Not Available in Horizon - Schedule for next release

#	Answer		Response	%
1	Very Important		1	6%
2	Important		3	18%
3	Neutral		6	35%
4	Unimportant		5	29%
5	Very Unimportant		0	0%
6	Uncertain		1	6%
7	Not Applicable		1	6%
	Total		17	100%

93. Ability to tie multiple patron accounts together to allow for Proxy Borrowing

Available in Horizon

#	Answer		Response	%
1	Very Important		1	6%
2	Important		2	12%
3	Neutral		8	47%
4	Unimportant		3	18%
5	Very Unimportant		0	0%
6	Uncertain		2	12%
7	Not Applicable		1	6%
	Total		17	100%

94. Ability to make customizable pop-up messages in borrower records

Available in Horizon - Per borrower account or entire borrow type group

#	Answer		Response	%
1	Very Important		4	24%
2	Important		7	41%
3	Neutral		4	24%
4	Unimportant		1	6%
5	Very Unimportant		0	0%
6	Uncertain		1	6%
7	Not Applicable		0	0%
	Total		17	100%

95. Ability to make customizable pop-up messages in item records

Partially Available in Horizon - A checkout or checkin note can be made on an item record

#	Answer		Response	%
1	Very Important		2	12%
2	Important		8	47%
3	Neutral		5	29%
4	Unimportant		1	6%
5	Very Unimportant		0	0%
6	Uncertain		1	6%
7	Not Applicable		0	0%
	Total		17	100%

96. Ability to book materials for use on a specific date and time (booking)

Available in Horizon

#	Answer		Response	%
1	Very Important		0	0%
2	Important		8	47%
3	Neutral		3	18%
4	Unimportant		3	18%
5	Very Unimportant		0	0%
6	Uncertain		1	6%
7	Not Applicable		2	12%
	Total		17	100%

97. Ability for qualified staff user accounts to edit circulation privileges/parameters

Partially Available in Horizon - Available only to the office

#	Answer		Response	%
1	Very Important		4	24%
2	Important		8	47%
3	Neutral		3	18%
4	Unimportant		1	6%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		1	6%
	Total		17	100%

98. Local system can circulate materials from the state system seamlessly via NCIP

Not Available in Horizon

#	Answer		Response	%
1	Very Important		6	35%
2	Important		2	12%
3	Neutral		4	24%
4	Unimportant		1	6%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		4	24%
	Total		17	100%

99. Ability to adjust check in date on Check-In (CKI) screen

Available in Horizon

#	Answer		Response	%
1	Very Important		7	41%
2	Important		8	47%
3	Neutral		1	6%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		1	6%
	Total		17	100%

100. Bookdrop / back date mode in CKI

Available in Horizon

#	Answer		Response	%
1	Very Important		8	47%
2	Important		6	35%
3	Neutral		0	0%
4	Unimportant		1	6%
5	Very Unimportant		1	6%
6	Uncertain		0	0%
7	Not Applicable		1	6%
	Total		17	100%

101. In-house use mode in CKI

Available in Horizon

#	Answer		Response	%
1	Very Important		7	41%
2	Important		7	41%
3	Neutral		2	12%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		1	6%
	Total		17	100%

102. Ability to configure check-in screen to show name of patron

Available in Horizon - Requires creation of a custom view

#	Answer		Response	%
1	Very Important		5	29%
2	Important		10	59%
3	Neutral		1	6%
4	Unimportant		1	6%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		17	100%

103. Transit reminder message shows upon check in

Available in Horizon

#	Answer		Response	%
1	Very Important		6	35%
2	Important		7	41%
3	Neutral		1	6%
4	Unimportant		1	6%
5	Very Unimportant		0	0%
6	Uncertain		1	6%
7	Not Applicable		1	6%
	Total		17	100%

104. Check out (CKO) screen shows date due

Available in Horizon

#	Answer		Response	%
1	Very Important		11	69%
2	Important		4	25%
3	Neutral		0	0%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		1	6%
	Total		16	100%

105. Patron's account shows all items out, due dates, and renewal dates, etc.

Available in Horizon

#	Answer		Response	%
1	Very Important		12	71%
2	Important		5	29%
3	Neutral		0	0%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		17	100%

106. Ability to see and print name from block screen and/or all items out screen, including associated patron data

Not Available in Horizon

#	Answer		Response	%
1	Very Important		12	71%
2	Important		3	18%
3	Neutral		0	0%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		2	12%
7	Not Applicable		0	0%
	Total		17	100%

107. System can set separate circulation policies/limits based on item type, patron type and a combination of the two

Available in Horizon

#	Answer		Response	%
1	Very Important		9	56%
2	Important		5	31%
3	Neutral		0	0%
4	Unimportant		1	6%
5	Very Unimportant		0	0%
6	Uncertain		1	6%
7	Not Applicable		0	0%
	Total		16	100%

108. Staff is notified at check-out if item is already checked out to someone else in the system and waives fines

Available in Horizon

#	Answer		Response	%
1	Very Important		7	41%
2	Important		8	47%
3	Neutral		1	6%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		1	6%
	Total		17	100%

109. Ability to make batch calendar updates for multiple locations and/or copy calendars/calendar exceptions from one location to another

Not Available in Horizon

#	Answer		Response	%
1	Very Important		5	29%
2	Important		1	6%
3	Neutral		4	24%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		1	6%
7	Not Applicable		6	35%
	Total		17	100%

110. Ability to change fine amounts and reprint new invoice based on staff user security privileges

Available in Horizon

#	Answer		Response	%
1	Very Important		3	18%
2	Important		8	47%
3	Neutral		2	12%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		4	24%
	Total		17	100%

111. Ability to mark an item lost and reprint new invoice based on staff user security privileges

Available in Horizon

#	Answer		Response	%
1	Very Important		6	35%
2	Important		7	41%
3	Neutral		1	6%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		3	18%
	Total		17	100%

112. Ability to reprint an invoice from a borrower account

Available in Horizon

#	Answer		Response	%
1	Very Important		4	24%
2	Important		7	41%
3	Neutral		3	18%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		3	18%
	Total		17	100%

113. Ability to send patrons SMS (i.e. text messages) notes on the fly based on staff user security privilege

Available in Horizon

#	Answer		Response	%
1	Very Important		2	12%
2	Important		5	29%
3	Neutral		8	47%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		2	12%
	Total		17	100%

114. Ability to add staff notes to borrower records, such as (holds, get current address, etc.)

Available in Horizon

#	Answer		Response	%
1	Very Important		8	47%
2	Important		6	35%
3	Neutral		2	12%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		1	6%
	Total		17	100%

115. Ability to define length of data fields in borrower records

Available in Horizon

#	Answer		Response	%
1	Very Important		3	19%
2	Important		7	44%
3	Neutral		5	31%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		1	6%
	Total		16	100%

116. Ability to merge borrower accounts, even if they have fines

Not Available in Horizon

#	Answer		Response	%
1	Very Important		3	18%
2	Important		6	35%
3	Neutral		6	35%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		1	6%
7	Not Applicable		1	6%
	Total		17	100%

117. Ability to circulate an unprocessed item on the fly in check out (i.e. fast-add)

Available in Horizon

#	Answer		Response	%
1	Very Important		7	41%
2	Important		7	41%
3	Neutral		2	12%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		1	6%
7	Not Applicable		0	0%
	Total		17	100%

118. Ability to generate preoverdue, hold and overdue notices every day

Available in Horizon

#	Answer		Response	%
1	Very Important		4	24%
2	Important		6	35%
3	Neutral		5	29%
4	Unimportant		1	6%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		1	6%
	Total		17	100%

119. Ability to generate hold notices and send them throughout the day

Available in Horizon

#	Answer		Response	%
1	Very Important		1	6%
2	Important		6	35%
3	Neutral		8	47%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		2	12%
	Total		17	100%

120. Ability to define types of notices (i.e. pre-overdues, overdues, comments, fines, address change, etc.)

Available in Horizon

#	Answer		Response	%
1	Very Important		6	35%
2	Important		7	41%
3	Neutral		3	18%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		1	6%
	Total		17	100%

121. Ability to define types of notes

Available in Horizon

#	Answer		Response	%
1	Very Important		2	12%
2	Important		9	53%
3	Neutral		5	29%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		1	6%
	Total		17	100%

122. Ability to customize receipts

Available in Horizon

#	Answer		Response	%
1	Very Important		1	6%
2	Important		9	53%
3	Neutral		6	35%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		1	6%
	Total		17	100%
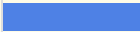
123. Ability to print receipts (to laser printer, dedicated receipt printer, etc.)

Available in Horizon

#	Answer		Response	%
1	Very Important		5	31%
2	Important		4	25%
3	Neutral		4	25%
4	Unimportant		1	6%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		2	13%
	Total		16	100%

124. Ability to assign individual user accounts item editing capabilities even if user does not have cataloging privileges

Available in Horizon

#	Answer		Response	%
1	Very Important		4	24%
2	Important		4	24%
3	Neutral		5	29%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		4	24%
7	Not Applicable		0	0%
	Total		17	100%

125. Combined circulation of print and electronic resources (i.e. electronic checkouts are recorded and tracked on same borrower account as print materials)

Not Available in Horizon

#	Answer		Response	%
1	Very Important		5	31%
2	Important		5	31%
3	Neutral		5	31%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		1	6%
	Total		16	100%

126. Comments, Questions, Other Criteria:

Text Response

Question 59: "item editing capabilities" - such as WorldCat or Wikipedia?

Can see value to larger libraries with multiple locations. My circulation needs are small 1 page (xl spreadsheet). I do not need all these bells & whistles.

Circulation, Reserves, and ILL - Reserves

127. Reserves works seamlessly with Circulation and Cataloging

Not Available in Horizon

#	Answer		Response	%
1	Very Important		3	19%
2	Important		4	25%
3	Neutral		1	6%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		8	50%
	Total		16	100%

128. Ability to place print and electronic items on reserve, circulate them, and keep statistics

Partially Available in Horizon - Can only reserve electronic items via an 856 link in a MARC record and does not keep statistics on usage of such items

#	Answer		Response	%
1	Very Important		6	38%
2	Important		2	13%
3	Neutral		1	6%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		7	44%
	Total		16	100%

129. Ability to add a brief reserve bib record by circulation staff without needing cataloging credentials

Available in Horizon

#	Answer		Response	%
1	Very Important		3	19%
2	Important		2	13%
3	Neutral		2	13%
4	Unimportant		1	6%
5	Very Unimportant		0	0%
6	Uncertain		1	6%
7	Not Applicable		7	44%
	Total		16	100%

130. Ability to run reports on reserve data (i.e. what items are on reserve, what items need to come off reserves, circulation statistics)

Available in Horizon

#	Answer		Response	%
1	Very Important		5	31%
2	Important		3	19%
3	Neutral		1	6%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		7	44%
	Total		16	100%

131. Comments, Questions, Other Criteria:

Text response given below "[We] Do not use."

Text Response
Do not use.

Circulation, Reserves, and ILL – Interlibrary Loan

132. Ability to place holds/request materials

Available in Horizon

#	Answer		Response	%
1	Very Important		8	50%
2	Important		5	31%
3	Neutral		1	6%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		2	13%
	Total		16	100%

133. Ability to share non-electronic resources between DALNET members

Available in Horizon

#	Answer		Response	%
1	Very Important		6	38%
2	Important		7	44%
3	Neutral		1	6%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		2	13%
	Total		16	100%

134. Ability to share electronic resources between DALNET members

Partially Available in Horizon - Only publicly accessible materials

#	Answer		Response	%
1	Very Important		3	19%
2	Important		7	44%
3	Neutral		1	6%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		3	19%
7	Not Applicable		2	13%
	Total		16	100%

135. Ability for patrons to request specific electronic articles if policy permits

Not Available in Horizon

#	Answer		Response	%
1	Very Important		2	13%
2	Important		8	50%
3	Neutral		2	13%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		1	6%
7	Not Applicable		3	19%
	Total		16	100%

136. Ability for patrons to request specific print serial article/issue if policy permits

Partially Available in Horizon - Only if a library has barcoded each issue; article level not available

#	Answer		Response	%
1	Very Important		3	19%
2	Important		8	50%
3	Neutral		1	6%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		1	6%
7	Not Applicable		3	19%
	Total		16	100%
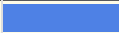
137. Copyright management of serials for interlibrary loan

Not Available in Horizon

#	Answer		Response	%
1	Very Important		6	38%
2	Important		5	31%
3	Neutral		2	13%
4	Unimportant		1	6%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		2	13%
	Total		16	100%

138. Interaction / interoperability / seamlessness between DocLine and local system for staff and patrons (enabled via NCIP)

Not Available in Horizon

#	Answer		Response	%
1	Very Important		4	25%
2	Important		3	19%
3	Neutral		3	19%
4	Unimportant		1	6%
5	Very Unimportant		0	0%
6	Uncertain		1	6%
7	Not Applicable		4	25%
	Total		16	100%

139. Interaction / interoperability / seamlessness between OCLC and local system for staff and patrons (enabled via NCIP)

Not Available in Horizon

#	Answer		Response	%
1	Very Important		5	31%
2	Important		5	31%
3	Neutral		3	19%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		1	6%
7	Not Applicable		2	13%
	Total		16	100%

140. Interaction / interoperability / seamlessness between MeLCat and local system for staff and patrons (enabled via NCIP)

Not Available in Horizon

#	Answer		Response	%
1	Very Important		5	31%
2	Important		4	25%
3	Neutral		4	25%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		3	19%
	Total		16	100%

141. Ability to circulate interlibrary loan items without manually creating bib and item records (i.e. scan barcode and add title - no workarounds)

Not Available in Horizon

#	Answer		Response	%
1	Very Important		6	38%
2	Important		7	44%
3	Neutral		1	6%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		2	13%
	Total		16	100%

142. Auto-deletion of any records created during the ILL process once the loan is completed

Partially Available in Horizon - Depends on options selected for "fast-add" creation

#	Answer		Response	%
1	Very Important		6	38%
2	Important		6	38%
3	Neutral		1	6%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		1	6%
7	Not Applicable		2	13%
	Total		16	100%

143. Ability to easily keep track of items that have been borrowed from / belongs to other libraries

Partially Available in Horizon - Labor intensive

#	Answer		Response	%
1	Very Important		7	44%
2	Important		6	38%
3	Neutral		2	13%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		1	6%
	Total		16	100%

144. Ability to print address labels and other slips from within the system

Partially Available in Horizon

#	Answer		Response	%
1	Very Important		2	13%
2	Important		10	63%
3	Neutral		3	19%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		1	6%
	Total		16	100%

145. Lending queue that checks requests automatically (local, then state, then national and free and paid sources)

Not Available in Horizon

#	Answer		Response	%
1	Very Important		3	20%
2	Important		8	53%
3	Neutral		1	7%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		2	13%
7	Not Applicable		1	7%
	Total		15	100%

146. Ability to tell if a library loans for free or ability to set a maximum fee to trigger an action

Not Available in Horizon

#	Answer		Response	%
1	Very Important		4	25%
2	Important		9	56%
3	Neutral		1	6%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		2	13%
	Total		16	100%

147. Ability to notify patron, once staff processing is complete, that item is ready for pickup with no lag time (email or text instantly)

Partially Available in Horizon - Only for internal system loans and requires an overnight process unless staff instantly sends an SMS

#	Answer		Response	%
1	Very Important		6	40%
2	Important		5	33%
3	Neutral		0	0%
4	Unimportant		1	7%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		3	20%
	Total		15	100%

148. In the public interface, no request button next to items that are not requestable (i.e. reference materials, etc.)

Not Available in Horizon

#	Answer		Response	%
1	Very Important		6	40%
2	Important		8	53%
3	Neutral		0	0%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		1	7%
	Total		15	100%

149. By scanning a hold item, you can automatically see who requested it and print out labels for who it goes to

Not Available in Horizon

#	Answer		Response	%
1	Very Important		4	25%
2	Important		7	44%
3	Neutral		1	6%
4	Unimportant		1	6%
5	Very Unimportant		1	6%
6	Uncertain		0	0%
7	Not Applicable		2	13%
	Total		16	100%

150. System has the ability to check out items from other systems

Partially Available in Horizon - Some data must be entered into Horizon after scanning barcode

#	Answer		Response	%
1	Very Important		2	13%
2	Important		6	38%
3	Neutral		3	19%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		3	19%
7	Not Applicable		2	13%
	Total		16	100%

151. In the public interface, show up front once patron is logged in if something is not requestable - not at end of process

Not Available in Horizon

#	Answer		Response	%
1	Very Important		7	44%
2	Important		6	38%
3	Neutral		1	6%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		2	13%
	Total		16	100%
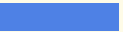
152. Clear, specific (even customizable) messages in the public interface that explains reason why an item is not requestable

Not Available in Horizon

#	Answer		Response	%
1	Very Important		5	33%
2	Important		8	53%
3	Neutral		2	13%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		15	100%

153. Unmediated requesting in the local system with circulation policies (i.e. patrons are able to make requests without staff intervention and requests do not need to be reviewed by staff)

Available in Horizon

#	Answer		Response	%
1	Very Important		1	6%
2	Important		7	44%
3	Neutral		4	25%
4	Unimportant		2	13%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		2	13%
	Total		16	100%

154. Integrated document delivery for sharing among campuses, consortium, statewide, etc.

Not Available in Horizon

#	Answer		Response	%
1	Very Important		2	13%
2	Important		5	31%
3	Neutral		4	25%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		1	6%
7	Not Applicable		4	25%
	Total		16	100%

155. Built-in ability to deliver articles electronically

Not Available in Horizon

#	Answer		Response	%
1	Very Important		4	25%
2	Important		5	31%
3	Neutral		4	25%
4	Unimportant		1	6%
5	Very Unimportant		0	0%
6	Uncertain		1	6%
7	Not Applicable		1	6%
	Total		16	100%

156. Inter-operable with ARIAL

Not Available in Horizon

#	Answer		Response	%
1	Very Important		1	6%
2	Important		2	13%
3	Neutral		6	38%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		7	44%
	Total		16	100%

157. Inter-operable with ILLIAD

Not Available in Horizon

#	Answer		Response	%
1	Very Important		1	6%
2	Important		4	25%
3	Neutral		4	25%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		7	44%
	Total		16	100%

158. System has ability to see print holdings

Available in Horizon

#	Answer		Response	%
1	Very Important		6	38%
2	Important		7	44%
3	Neutral		2	13%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		1	6%
	Total		16	100%

159. APIs (Application Program Interface) and Web Services are available to allow requests to "talk to" other systems

Available in Horizon

#	Answer		Response	%
1	Very Important		4	25%
2	Important		7	44%
3	Neutral		3	19%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		1	6%
7	Not Applicable		1	6%
	Total		16	100%

160. Resource Sharing is seamlessly integrated into the system, making borrowing easy for patrons and lending/borrowing easy for staff of participating members of a consortium

Available in Horizon

#	Answer		Response	%
1	Very Important		7	47%
2	Important		5	33%
3	Neutral		2	13%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		1	7%
	Total		15	100%

161. Ability to generate a pull list for intra-library loan within a consortium

Available in Horizon

#	Answer		Response	%
1	Very Important		3	19%
2	Important		7	44%
3	Neutral		2	13%
4	Unimportant		1	6%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		3	19%
	Total		16	100%

162. System eliminates redundancy for ILL workflows (i.e. functions do not have to be completed in more than one place)

Partially Available in Horizon - There is no redundancy for items borrowed from within the system

#	Answer		Response	%
1	Very Important		7	44%
2	Important		5	31%
3	Neutral		2	13%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		2	13%
	Total		16	100%

163. Comments, Questions, Other Criteria:

Text Response
Docline is sole source for ILL. This looks like redundant. Questions suggest complex system needed by academics.

Electronic Resources Management

164. Designed to be used in a consortium environment while allowing consortium members to maintain distinct profiles

Not Available in Horizon - Available in DALNET ERM Services

#	Answer		Response	%
1	Very Important		6	43%
2	Important		6	43%
3	Neutral		0	0%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		2	14%
	Total		14	100%

165. Each library or institution can access only the data and settings they are authorized to access

Not Available in Horizon - Available in DALNET ERM Services

#	Answer		Response	%
1	Very Important		8	57%
2	Important		4	29%
3	Neutral		0	0%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		1	7%
7	Not Applicable		1	7%
	Total		14	100%

166. Ability to share workflows with other institutions (i.e. shared licensing terms)

Not Available in Horizon - Available in DALNET ERM Services

#	Answer		Response	%
1	Very Important		0	0%
2	Important		7	50%
3	Neutral		3	21%
4	Unimportant		1	7%
5	Very Unimportant		0	0%
6	Uncertain		2	14%
7	Not Applicable		1	7%
	Total		14	100%

167. Ability to manage institutional database purchases and consortial access databases (i.e. statewide) all in one place

Not Available in Horizon - Available in DALNET ERM Services

#	Answer		Response	%
1	Very Important		1	7%
2	Important		9	64%
3	Neutral		1	7%
4	Unimportant		1	7%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		2	14%
	Total		14	100%

168. Workflows and functionality for ERM (Electronic Resources Management) and Acquisitions are integrated with each other

Not Available in Horizon - Not Available in DALNET ERM Services

#	Answer		Response	%
1	Very Important		1	7%
2	Important		8	57%
3	Neutral		0	0%
4	Unimportant		1	7%
5	Very Unimportant		0	0%
6	Uncertain		1	7%
7	Not Applicable		3	21%
	Total		14	100%

169. Streamlined workflows / ability to enter data in one place without having to use separate modules or services

Not Available in Horizon - Not Available in DALNET ERM Services

#	Answer		Response	%
1	Very Important		5	36%
2	Important		5	36%
3	Neutral		1	7%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		1	7%
7	Not Applicable		2	14%
	Total		14	100%

170. Access to e-book maintenance for all vendors through one interface

Not Available in Horizon - Not Available in DALNET ERM Services

#	Answer		Response	%
1	Very Important		2	14%
2	Important		5	36%
3	Neutral		4	29%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		1	7%
7	Not Applicable		2	14%
	Total		14	100%

171. Fully integrated with rest of library services software

Not Available in Horizon - Not Available in DALNET ERM Services

#	Answer		Response	%
1	Very Important		2	14%
2	Important		9	64%
3	Neutral		1	7%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		1	7%
7	Not Applicable		1	7%
	Total		14	100%

172. Ability to integrate with multiple discovery services

Not Available in Horizon - Available in DALNET ERM Services

#	Answer		Response	%
1	Very Important		3	21%
2	Important		10	71%
3	Neutral		0	0%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		1	7%
	Total		14	100%

173. Guest Accounts - Track patrons from other libraries using your electronic resources

Not Available in Horizon - Not Available in DALNET ERM Services

#	Answer		Response	%
1	Very Important		1	7%
2	Important		4	29%
3	Neutral		5	36%
4	Unimportant		2	14%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		2	14%
	Total		14	100%

174. Ability to record and easily change IP ranges for authentication services separately for each library or group of libraries

Not Available in Horizon - Available in DALNET ERM Services

#	Answer		Response	%
1	Very Important		3	21%
2	Important		5	36%
3	Neutral		0	0%
4	Unimportant		1	7%
5	Very Unimportant		0	0%
6	Uncertain		3	21%
7	Not Applicable		2	14%
	Total		14	100%

175. System is able to integrate with LDAP (Lightweight Directory Access Protocol) or EZProxy for resource access

Available in Horizon - Available in DALNET ERM Services

#	Answer		Response	%
1	Very Important		5	36%
2	Important		5	36%
3	Neutral		1	7%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		2	14%
7	Not Applicable		1	7%
	Total		14	100%
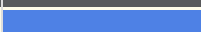
176. System manages authentication privileges for resource access

Not Available in Horizon - Not Available in DALNET ERM Services

#	Answer		Response	%
1	Very Important		2	14%
2	Important		10	71%
3	Neutral		0	0%
4	Unimportant		1	7%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		1	7%
	Total		14	100%

177. COUNTER (Counting Online Usage of Networked Electronic Resources) Compliant, providing usage statistics

Not Available in Horizon - Partially Available in DALNET ERM Services

#	Answer		Response	%
1	Very Important		6	43%
2	Important		6	43%
3	Neutral		1	7%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		1	7%
	Total		14	100%

178. SUSHI (Standardized Usage Statistics Harvesting Initiative) Compliant

Not Available in Horizon - Available in DALNET ERM Services

#	Answer		Response	%
1	Very Important		3	23%
2	Important		4	31%
3	Neutral		1	8%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		4	31%
7	Not Applicable		1	8%
	Total		13	100%

179. Reporting of on- and off-campus usage and IP ranges (i.e. dorm vs. library usages)

Not Available in Horizon - Not Available in DALNET ERM Services

#	Answer		Response	%
1	Very Important		2	14%
2	Important		5	36%
3	Neutral		2	14%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		1	7%
7	Not Applicable		4	29%
	Total		14	100%

180. Ability to provide status reports for subscriptions, payment history, subjects, e-journal activation, etc.

Not Available in Horizon - Partially Available in DALNET ERM Services

#	Answer		Response	%
1	Very Important		3	23%
2	Important		7	54%
3	Neutral		0	0%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		2	15%
7	Not Applicable		1	8%
	Total		13	100%

181. Renewal Alerts for databases and individual title subscriptions

Not Available in Horizon - Available in DALNET ERM Services

#	Answer		Response	%
1	Very Important		3	23%
2	Important		4	31%
3	Neutral		4	31%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		1	8%
7	Not Applicable		1	8%
	Total		13	100%

182. Separate A to Z Lists for databases and journals for each library

Not Available in Horizon - Available in DALNET ERM Services

#	Answer		Response	%
1	Very Important		5	36%
2	Important		6	43%
3	Neutral		2	14%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		1	7%
	Total		14	100%

183. Joint A to Z List for databases and journals for the consortium

Not Available in Horizon - Available in DALNET ERM Services

#	Answer		Response	%
1	Very Important		1	7%
2	Important		2	14%
3	Neutral		6	43%
4	Unimportant		2	14%
5	Very Unimportant		0	0%
6	Uncertain		2	14%
7	Not Applicable		1	7%
	Total		14	100%

184. A to Z list can be sorted by database, title, vendor, subject, access rights, owning institution

Not Available in Horizon - Partially Available in DALNET ERM Services

#	Answer		Response	%
1	Very Important		4	29%
2	Important		6	43%
3	Neutral		1	7%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		2	14%
7	Not Applicable		1	7%
	Total		14	100%

185. Comprehensive knowledge-base to populate A to Z list for databases, journals and dates available

Not Available in Horizon - Available in DALNET ERM Services

#	Answer		Response	%
1	Very Important		4	29%
2	Important		4	29%
3	Neutral		2	14%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		3	21%
7	Not Applicable		1	7%
	Total		14	100%

186. Shared vendor information knowledge-base to which local information can be added

Not Available in Horizon - Available in DALNET ERM Services

#	Answer		Response	%
1	Very Important		3	23%
2	Important		5	38%
3	Neutral		0	0%
4	Unimportant		0	0%
5	Very Unimportant		1	8%
6	Uncertain		3	23%
7	Not Applicable		1	8%
	Total		13	100%
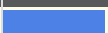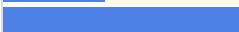
187. Built-in Link Resolver

Not Available in Horizon - Available in DALNET ERM Services

#	Answer		Response	%
1	Very Important		6	43%
2	Important		6	43%
3	Neutral		1	7%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		1	7%
	Total		14	100%
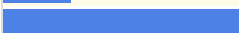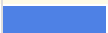
188. Can be configured to use an external Link Resolver

Not Available in Horizon - Available in DALNET ERM Services

#	Answer		Response	%
1	Very Important		3	21%
2	Important		7	50%
3	Neutral		1	7%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		2	14%
7	Not Applicable		1	7%
	Total		14	100%

189. License, Renewals, and Trial Management

Not Available in Horizon - Available in DALNET ERM Services

#	Answer		Response	%
1	Very Important		2	14%
2	Important		7	50%
3	Neutral		1	7%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		3	21%
7	Not Applicable		1	7%
	Total		14	100%

190. Holdings for electronic resources are accessible in public catalog without being loaded into system

Not Available in Horizon - Not Available in DALNET ERM Services

#	Answer		Response	%
1	Very Important		4	29%
2	Important		6	43%
3	Neutral		1	7%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		2	14%
7	Not Applicable		1	7%
	Total		14	100%

191. Automatically updates electronic resources and keeps URLs current

Not Available in Horizon - Partially Available in DALNET ERM Services

#	Answer		Response	%
1	Very Important		4	29%
2	Important		9	64%
3	Neutral		0	0%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		1	7%
	Total		14	100%

192. Ability to manage single title and/or collection subscriptions/purchases for e-books

Not Available in Horizon - Not Available in DALNET ERM Services

#	Answer		Response	%
1	Very Important		3	21%
2	Important		8	57%
3	Neutral		1	7%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		2	14%
	Total		14	100%
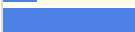
193. Problem log to track issues (i.e. access issues, incorrect metadata, etc.)

Not Available in Horizon - Not Available in DALNET ERM Services

#	Answer		Response	%
1	Very Important		4	29%
2	Important		6	43%
3	Neutral		3	21%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		1	7%
	Total		14	100%
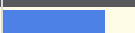
194. System can track and implement parameters of Demand Driven Acquisitions (DDA) and/or Patron Driven Acquisitions (PDA) for e-resources

Not Available in Horizon - Not Available in DALNET ERM Services

#	Answer		Response	%
1	Very Important		1	7%
2	Important		4	29%
3	Neutral		4	29%
4	Unimportant		0	0%
5	Very Unimportant		1	7%
6	Uncertain		3	21%
7	Not Applicable		1	7%
	Total		14	100%

195. System can incorporate records from specialized local collections

Available in Horizon - Available in DALNET ERM Services

#	Answer		Response	%
1	Very Important		3	21%
2	Important		3	21%
3	Neutral		6	43%
4	Unimportant		1	7%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		1	7%
	Total		14	100%

196. System can harvest / index OAI-PMH compliant resources (Open Archives Initiative Protocol for Metadata Harvesting)

Not Available in Horizon - Not Available in DALNET ERM Services

#	Answer		Response	%
1	Very Important		2	15%
2	Important		4	31%
3	Neutral		3	23%
4	Unimportant		1	8%
5	Very Unimportant		0	0%
6	Uncertain		2	15%
7	Not Applicable		1	8%
	Total		13	100%

197. System is OAI-PMH compliant and can have its metadata harvested

Not Available in Horizon - Not Available in DALNET ERM Services

#	Answer		Response	%
1	Very Important		3	21%
2	Important		4	29%
3	Neutral		3	21%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		3	21%
7	Not Applicable		1	7%
	Total		14	100%

198. Built on Service-Oriented Architecture (SOA), providing an open system with web services for accessing data

Not Available in Horizon - Not Available in DALNET ERM Services

#	Answer		Response	%
1	Very Important		3	21%
2	Important		5	36%
3	Neutral		2	14%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		3	21%
7	Not Applicable		1	7%
	Total		14	100%

199. Comments, Questions, Other Criteria:

Text Response

Licensing issues cost, We use Ebsco AtoZ., works well with 'package' subscriptions. Avoids redundancy in importing. Solo librarian.

Public Interface and Reference – Patron Empowerment and Usability

200. Once a patron is logged in, searches default to their home library

Not Available in Horizon - Limits are based on which library's catalog you are in and what options that patron picks and is not based on the patron being logged in

#	Answer		Response	%
1	Very Important		8	47%
2	Important		8	47%
3	Neutral		0	0%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		1	6%
7	Not Applicable		0	0%
	Total		17	100%

201. Flexible user interface with advanced and basic options

Available in Horizon

#	Answer		Response	%
1	Very Important		8	47%
2	Important		9	53%
3	Neutral		0	0%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		17	100%

202. User needs little instruction to navigate (i.e. intuitive user interface)

Partially Available in Horizon - Somewhat dependant on user and library selected settings

#	Answer		Response	%
1	Very Important		9	56%
2	Important		7	44%
3	Neutral		0	0%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		16	100%

203. Can support DDA (Demand Driven Acquisitions) / PDA (Patron Driven Acquisitions)

Partially Available in Horizon - Available with purchase from a third party

#	Answer		Response	%
1	Very Important		1	6%
2	Important		7	41%
3	Neutral		4	24%
4	Unimportant		2	12%
5	Very Unimportant		1	6%
6	Uncertain		1	6%
7	Not Applicable		1	6%
	Total		17	100%

204. Ability to view checkouts for electronic resources and renew from the same My Account as print resources

Not Available in Horizon

#	Answer		Response	%
1	Very Important		2	13%
2	Important		9	56%
3	Neutral		3	19%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		2	13%
7	Not Applicable		0	0%
	Total		16	100%

205. Easily accessible and accurate help pages

Available in Horizon

#	Answer		Response	%
1	Very Important		10	59%
2	Important		5	29%
3	Neutral		1	6%
4	Unimportant		1	6%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		17	100%

206. Responsive web design for public user interface (supports use on mobile devices) with full functionality

Not Available in Horizon

#	Answer		Response	%
1	Very Important		10	59%
2	Important		6	35%
3	Neutral		1	6%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		17	100%

207. Ability to view holdings or actual electronic or digital resource within one or two clicks

Available in Horizon

#	Answer		Response	%
1	Very Important		9	53%
2	Important		6	35%
3	Neutral		2	12%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		17	100%

208. Authenticate once / Single sign-on

Not Available in Horizon

#	Answer		Response	%
1	Very Important		9	53%
2	Important		7	41%
3	Neutral		1	6%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		17	100%

209. Allow a guest user authentication

Not Available in Horizon

#	Answer		Response	%
1	Very Important		4	24%
2	Important		5	29%
3	Neutral		6	35%
4	Unimportant		1	6%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		1	6%
	Total		17	100%

210. Full range of self-serve patron account features such as renewals, changing personal info, viewing history of checkouts, etc

Available in Horizon

#	Answer		Response	%
1	Very Important		5	29%
2	Important		8	47%
3	Neutral		2	12%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		1	6%
7	Not Applicable		1	6%
	Total		17	100%

211. Ability to easily create a shopping cart/my list/reading list which can be saved in a patron's account and shared with others if desired

Partially Available in Horizon - It can be cumbersome and it cannot be shared

#	Answer		Response	%
1	Very Important		6	35%
2	Important		9	53%
3	Neutral		1	6%
4	Unimportant		1	6%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		17	100%

212. Ability for user to create and save a specific search

Not Available in Horizon

#	Answer		Response	%
1	Very Important		7	41%
2	Important		7	41%
3	Neutral		1	6%
4	Unimportant		1	6%
5	Very Unimportant		0	0%
6	Uncertain		1	6%
7	Not Applicable		0	0%
	Total		17	100%

213. Ability for system to send updates and alerts for a user's saved searches (i.e. RSS feed)

Available in Horizon - Enterprise

#	Answer		Response	%
1	Very Important		3	18%
2	Important		8	47%
3	Neutral		4	24%
4	Unimportant		1	6%
5	Very Unimportant		0	0%
6	Uncertain		1	6%
7	Not Applicable		0	0%
	Total		17	100%

214. Ability to make online payments

Available in Horizon

#	Answer		Response	%
1	Very Important		2	12%
2	Important		5	29%
3	Neutral		5	29%
4	Unimportant		1	6%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		4	24%
	Total		17	100%

215. Ability for library users to make book (or other material) recommendations through the system

Not Available in Horizon

#	Answer		Response	%
1	Very Important		1	6%
2	Important		7	41%
3	Neutral		5	29%
4	Unimportant		3	18%
5	Very Unimportant		0	0%
6	Uncertain		1	6%
7	Not Applicable		0	0%
	Total		17	100%

216. Ability to save articles to My Account

Not Available in Horizon

#	Answer		Response	%
1	Very Important		2	12%
2	Important		11	65%
3	Neutral		3	18%
4	Unimportant		1	6%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		17	100%

217. Ability to export records to Endnote, Citation Manager, etc.

Not Available in Horizon

#	Answer		Response	%
1	Very Important		9	53%
2	Important		6	35%
3	Neutral		2	12%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		17	100%

218. Ability to batch print and/or email entire set of search results

Partially Available in Horizon - Can email or add to a list up to 100 items at a time

#	Answer		Response	%
1	Very Important		6	35%
2	Important		10	59%
3	Neutral		1	6%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		17	100%

219. Comments, Questions, Other Criteria:

Text Response
Question 18: Would system recommendations need "Captcha" validation to avoid spam-bots or various other vulgarity?
We use current catalog as gateway to databases and eresources, and to locate physical objects. Most searching is done within databases with abilities to save searches. This may be different from academic users who are really bearing brunt of expense to operate Dalnet. If they need it, I'll support as long as the gateway app is an option.

Public interface and Reference – Searching and Search Results

220. Easy way to toggle between library and consortia holdings in Public view

Partially Available in Horizon - Not easy

#	Answer		Response	%
1	Very Important		4	25%
2	Important		6	38%
3	Neutral		5	31%
4	Unimportant		1	6%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		16	100%

221. Ability to have a default limit for searching that limits to local holdings as defined as a single location or a group of locations

Not Available in Horizon

#	Answer		Response	%
1	Very Important		5	31%
2	Important		8	50%
3	Neutral		3	19%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		16	100%

222. Ability to search print and electronic course reserves with integrated results

Partially Available in Horizon - E-reserves only include linked items from an 856 in a MARC record

#	Answer		Response	%
1	Very Important		1	6%
2	Important		8	50%
3	Neutral		3	19%
4	Unimportant		0	0%
5	Very Unimportant		1	6%
6	Uncertain		0	0%
7	Not Applicable		3	19%
	Total		16	100%

223. Ability to change search terms without losing selected search parameters and limits

Available in Horizon

#	Answer		Response	%
1	Very Important		8	50%
2	Important		7	44%
3	Neutral		1	6%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		16	100%

224. Ability to see other libraries' holdings (or not) as an option

Partially Available in Horizon - Default limits can be removed, confusing patrons

#	Answer		Response	%
1	Very Important		3	19%
2	Important		11	69%
3	Neutral		1	6%
4	Unimportant		1	6%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		16	100%

225. All local holdings information should be available on search results screen if so configured

Partially Available in Horizon - Limited to five items on the first screen

#	Answer		Response	%
1	Very Important		8	50%
2	Important		6	38%
3	Neutral		2	13%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		16	100%

226. Power or advanced search options for facets or limits built off of bib and/or item record data

Available in Horizon

#	Answer		Response	%
1	Very Important		7	44%
2	Important		6	38%
3	Neutral		2	13%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		1	6%
7	Not Applicable		0	0%
	Total		16	100%

227. Sort options for results include relevancy, date, title alphabetical, author alphabetical and format

Available in Horizon

#	Answer		Response	%
1	Very Important		10	63%
2	Important		6	38%
3	Neutral		0	0%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		16	100%

228. Option or link to modify current search from any page

Available in Horizon

#	Answer		Response	%
1	Very Important		6	38%
2	Important		9	56%
3	Neutral		0	0%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		1	6%
7	Not Applicable		0	0%
	Total		16	100%

229. Ability to define or adjust relevancy ranking

Partially Available in Horizon - Enterprise fuzzy match algorithm can be adjusted

#	Answer		Response	%
1	Very Important		4	25%
2	Important		7	44%
3	Neutral		5	31%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		16	100%

230. Format of items in search results is clearly and easily identifiable by text and icons

Available in Horizon

#	Answer		Response	%
1	Very Important		12	75%
2	Important		4	25%
3	Neutral		0	0%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		16	100%

231. Exact match title searches

Partially Available in Horizon - If quotation marks are used in search term

#	Answer		Response	%
1	Very Important		9	56%
2	Important		4	25%
3	Neutral		2	13%
4	Unimportant		1	6%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		16	100%

232. Ability to do browse searches while limited to a specific location

Not Available in Horizon

#	Answer		Response	%
1	Very Important		9	56%
2	Important		6	38%
3	Neutral		1	6%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		16	100%

233. Ability to pass searches to external catalogs like MeLCat and WorldCat

Available in Horizon

#	Answer		Response	%
1	Very Important		3	19%
2	Important		9	56%
3	Neutral		4	25%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		16	100%

234. Comments, Questions, Other Criteria:

Text Response

Public Interface and Reference - Displays

235. Public interface has the ability for OPAC to index and display local MARC fields (limited to the owning library)

Available in Horizon

#	Answer		Response	%
1	Very Important		4	25%
2	Important		8	50%
3	Neutral		4	25%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		16	100%

236. Ability to select which MARC fields are shown in the public interface

Available in Horizon

#	Answer		Response	%
1	Very Important		7	44%
2	Important		7	44%
3	Neutral		2	13%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		16	100%

237. Search results screens can show as much or as little information as the library chooses

Available in Horizon

#	Answer		Response	%
1	Very Important		3	19%
2	Important		12	75%
3	Neutral		1	6%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		16	100%

238. Display configuration options should include the ability to collapse holdings for multi-volume sets

Available in Horizon - Depends on what is entered locally

#	Answer		Response	%
1	Very Important		4	25%
2	Important		12	75%
3	Neutral		0	0%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		16	100%

239. Ability to offer a "FRBRized" display (i.e. all manifestations of the same title are shown as one entry)

Not Available in Horizon

#	Answer		Response	%
1	Very Important		5	31%
2	Important		8	50%
3	Neutral		2	13%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		1	6%
7	Not Applicable		0	0%
	Total		16	100%

240. MARC record view available

Available in Horizon

#	Answer		Response	%
1	Very Important		4	25%
2	Important		7	44%
3	Neutral		5	31%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		16	100%

241. Easy to understand displays of serial holdings

Available in Horizon - Depends on what is entered locally

#	Answer		Response	%
1	Very Important		8	50%
2	Important		5	31%
3	Neutral		3	19%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		16	100%

242. Consolidated view for various serial formats

Partially Available in Horizon - If multiple formats are listed on a shared MARC record

#	Answer		Response	%
1	Very Important		5	31%
2	Important		6	38%
3	Neutral		3	19%
4	Unimportant		1	6%
5	Very Unimportant		0	0%
6	Uncertain		1	6%
7	Not Applicable		0	0%
	Total		16	100%

243. Ability to customize screen terminology (to avoid library jargon)

Available in Horizon

#	Answer		Response	%
1	Very Important		7	44%
2	Important		7	44%
3	Neutral		2	13%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		16	100%

244. Comments, Questions, Other Criteria:

Text Response

Public Interface and Reference – Discovery/External Connections

245. Ability to search external catalogs like MeLCat and WorldCat within the interface

Partially Available in Horizon - Can search and display titles but not holdings

#	Answer		Response	%
1	Very Important		2	13%
2	Important		9	56%
3	Neutral		5	31%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		16	100%

246. Ability to view holdings and place requests in external catalogs like MeLCat and WorldCat within the interface

Not Available in Horizon

#	Answer		Response	%
1	Very Important		4	25%
2	Important		5	31%
3	Neutral		5	31%
4	Unimportant		1	6%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		1	6%
	Total		16	100%

247. Search article level metadata and full-text

Not Available in Horizon

#	Answer		Response	%
1	Very Important		1	6%
2	Important		10	63%
3	Neutral		5	31%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		16	100%

248. Built-in link resolver that connects article metadata to full-text

Not Available in Horizon - Available in DALNET ERM Services

#	Answer		Response	%
1	Very Important		6	38%
2	Important		6	38%
3	Neutral		3	19%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		1	6%
	Total		16	100%

249. Ability to limit to full-text resources

Partially Available in Horizon - Ability to limit to ebooks for catalogs that have MARC records loaded with items

#	Answer		Response	%
1	Very Important		7	44%
2	Important		7	44%
3	Neutral		0	0%
4	Unimportant		1	6%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		1	6%
	Total		16	100%
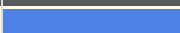
250. Ability to "plug-in" an external link resolver for use with public interface

Not Available in Horizon

#	Answer		Response	%
1	Very Important		4	25%
2	Important		6	38%
3	Neutral		3	19%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		2	13%
7	Not Applicable		1	6%
	Total		16	100%

251. Ebooks fully integrated into search results

Partially Available in Horizon - If MARC records have been loaded

#	Answer		Response	%
1	Very Important		6	38%
2	Important		10	63%
3	Neutral		0	0%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		16	100%

252. "Click Analytics" to provide titles with counts for 856 links that are clicked in the public catalog.

Partially Available in Horizon - With Google Analytics set up

#	Answer		Response	%
1	Very Important		5	31%
2	Important		6	38%
3	Neutral		3	19%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		2	13%
7	Not Applicable		0	0%
	Total		16	100%

253. Ability to place holds/request materials

Available in Horizon - For print/physical materials

#	Answer		Response	%
1	Very Important		7	44%
2	Important		5	31%
3	Neutral		1	6%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		1	6%
7	Not Applicable		2	13%
	Total		16	100%

254. Ability to directly link to a catalog record with a permalink

Available in Horizon

#	Answer		Response	%
1	Very Important		5	31%
2	Important		5	31%
3	Neutral		2	13%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		2	13%
7	Not Applicable		2	13%
	Total		16	100%

255. Compatible with / can authenticate through learning management systems such as Blackboard, etc.

Not Available in Horizon

#	Answer		Response	%
1	Very Important		4	25%
2	Important		3	19%
3	Neutral		2	13%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		1	6%
7	Not Applicable		6	38%
	Total		16	100%

256. Ability to require authentication before searching if desired by library

Available in Horizon

#	Answer		Response	%
1	Very Important		1	6%
2	Important		6	38%
3	Neutral		4	25%
4	Unimportant		2	13%
5	Very Unimportant		1	6%
6	Uncertain		1	6%
7	Not Applicable		1	6%
	Total		16	100%

257. Once a patron is logged in, the system is aware of his or her privileges (i.e. requesting, renewing, etc.)

Partially Available in Horizon - Still shows buttons to make a request on all items

#	Answer		Response	%
1	Very Important		10	63%
2	Important		5	31%
3	Neutral		1	6%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		16	100%

258. De-duping articles across databases

Not Available in Horizon

#	Answer		Response	%
1	Very Important		4	25%
2	Important		7	44%
3	Neutral		1	6%
4	Unimportant		1	6%
5	Very Unimportant		0	0%
6	Uncertain		2	13%
7	Not Applicable		1	6%
	Total		16	100%

259. Ability to search all library holdings simultaneously - print, electronic and digital

Not Available in Horizon

#	Answer		Response	%
1	Very Important		10	67%
2	Important		5	33%
3	Neutral		0	0%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		15	100%

260. Ability to index metadata from external systems to be included in search results (e.g. LibGuides)

Not Available in Horizon

#	Answer		Response	%
1	Very Important		5	31%
2	Important		5	31%
3	Neutral		3	19%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		3	19%
7	Not Applicable		0	0%
	Total		16	100%

261. Comments, Questions, Other Criteria:
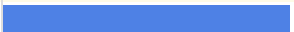
Text Response
Regarding searching external catalogs: would minors need a waiver (parental sign-off) for PG-13 and up materials in the system?
"Built-in link resolver" should have the ability to work with external link resolver. There should also be ability to count 856 filed link usage.

Public Interface and Reference – Next-Gen Features

262. Ability to add widgets to displays (e.g. library map, texting, virtual reference, social media, etc.)

Available in Horizon

#	Answer		Response	%
1	Very Important		4	27%
2	Important		9	60%
3	Neutral		1	7%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		1	7%
	Total		15	100%
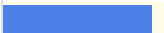
263. Ability to turn on or off built-in social media functions

Available in Horizon

#	Answer		Response	%
1	Very Important		4	25%
2	Important		7	44%
3	Neutral		4	25%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		1	6%
	Total		16	100%

264. Suggested phrases for searches

Available in Horizon - Enterprise

#	Answer		Response	%
1	Very Important		3	19%
2	Important		8	50%
3	Neutral		5	31%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		16	100%

265. Suggested words for spelling help / Did you mean?

Available in Horizon - Enterprise

#	Answer		Response	%
1	Very Important		5	31%
2	Important		9	56%
3	Neutral		2	13%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		16	100%

266. Spelling suggestions and suggested searches are based on actual system metadata

Available in Horizon - Enterprise

#	Answer		Response	%
1	Very Important		6	38%
2	Important		7	44%
3	Neutral		2	13%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		1	6%
7	Not Applicable		0	0%
	Total		16	100%

267. Ability for user to turn off suggested spelling and phrases

Not Available in Horizon

#	Answer		Response	%
1	Very Important		3	19%
2	Important		8	50%
3	Neutral		3	19%
4	Unimportant		1	6%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		1	6%
	Total		16	100%

268. Book covers, book reviews and other enriched content are available in the system, either native or via third-party subscription

Available in Horizon

#	Answer		Response	%
1	Very Important		4	25%
2	Important		10	63%
3	Neutral		2	13%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		16	100%

269. Faceted limits as clicks on search results page (built off of system metadata)

Available in Horizon - Enterprise

#	Answer		Response	%
1	Very Important		5	31%
2	Important		6	38%
3	Neutral		3	19%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		2	13%
7	Not Applicable		0	0%
	Total		16	100%

270. Search facets based on availability (i.e. currently available, available online, new title, etc.)

Not Available in Horizon

#	Answer		Response	%
1	Very Important		3	19%
2	Important		10	63%
3	Neutral		2	13%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		1	6%
7	Not Applicable		0	0%
	Total		16	100%

271. Interface is built on non-library standards like XML, CSS, etc.

Available in Horizon

#	Answer		Response	%
1	Very Important		5	31%
2	Important		4	25%
3	Neutral		5	31%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		2	13%
7	Not Applicable		0	0%
	Total		16	100%

272. Comments, Questions, Other Criteria:

Text Response
Corporate policies could compete with some features. May prevent complete implementation.

Serials - General

273. Ability to manage all types of serials in all formats (electronic, print, microform)

Partially Available in Horizon - Does not "manage" e-serials but can load records for them

#	Answer		Response	%
1	Very Important		7	50%
2	Important		4	29%
3	Neutral		1	7%
4	Unimportant		2	14%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		14	100%

274. Serials functions are fully integrated with acquisitions, cataloging, circulation and public interface

Not Available in Horizon

#	Answer		Response	%
1	Very Important		7	50%
2	Important		4	29%
3	Neutral		1	7%
4	Unimportant		2	14%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		14	100%

275. "In-context" help documentation is easy to access

Not Available in Horizon

#	Answer		Response	%
1	Very Important		2	14%
2	Important		10	71%
3	Neutral		0	0%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		2	14%
7	Not Applicable		0	0%
	Total		14	100%

276. Shared knowledge base of vendor/publisher information for all libraries using the system

Not Available in Horizon

#	Answer		Response	%
1	Very Important		3	21%
2	Important		5	36%
3	Neutral		3	21%
4	Unimportant		1	7%
5	Very Unimportant		1	7%
6	Uncertain		1	7%
7	Not Applicable		0	0%
	Total		14	100%

277. Ability to input local vendor/publisher information and notes that are unique to each library using the system

Available in Horizon

#	Answer		Response	%
1	Very Important		6	43%
2	Important		5	36%
3	Neutral		2	14%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		1	7%
7	Not Applicable		0	0%
	Total		14	100%

278. Comments, Questions, Other Criteria:

Text Response
Q [273] and [274] redundant of ERM. Need serial title and an 856 for e-journals. Do not want to manage "monitor" all types.

Serials - Searching

279. Ability to search by title, ISSN, format, or other indexes in staff and public interface

Available in Horizon

#	Answer		Response	%
1	Very Important		7	50%
2	Important		7	50%
3	Neutral		0	0%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		14	100%

280. Ability to sort by title, collection, language, or other options in staff and public interface

Available in Horizon

#	Answer		Response	%
1	Very Important		7	50%
2	Important		7	50%
3	Neutral		0	0%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		14	100%

281. In staff and public interface, ability to limit to formats including print, electronic, CD-Rom, microform, etc.

Available in Horizon

#	Answer		Response	%
1	Very Important		5	36%
2	Important		8	57%
3	Neutral		1	7%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		14	100%

282. Ability to limit by location or group of locations

Available in Horizon

#	Answer		Response	%
1	Very Important		5	36%
2	Important		7	50%
3	Neutral		0	0%
4	Unimportant		1	7%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		1	7%
	Total		14	100%

283. Ability to sort by vendor, publisher, supplier, or other criteria in staff interface

Available in Horizon

#	Answer		Response	%
1	Very Important		3	21%
2	Important		7	50%
3	Neutral		3	21%
4	Unimportant		1	7%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		14	100%

284. Ability to determine which items are at or have been sent to "bindery"

Available in Horizon

#	Answer		Response	%
1	Very Important		5	36%
2	Important		1	7%
3	Neutral		3	21%
4	Unimportant		4	29%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		1	7%
	Total		14	100%

285. Ability to display local holdings and to expand to show consortium holdings

Available in Horizon

#	Answer		Response	%
1	Very Important		7	50%
2	Important		3	21%
3	Neutral		4	29%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		14	100%

286. Comments, Questions, Other Criteria:

Enter your note here.

Text Response
overlaps with ERM Easier 'prediction patterns. Ability to move current prediction patterns for titles as 'whole' to avoid manual title by title entry.
Ability to search/sort by whether a title is "currently received"

Serials – Compliance with Standards

287. MARC 21 Format for Holdings Data; Most recent edition

Available in Horizon

#	Answer		Response	%
1	Very Important		5	36%
2	Important		7	50%
3	Neutral		2	14%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		14	100%

288. ANSI/NSO Z39.71 2006 (R2011) Holding Statements for Bibliographic Items for display

Not Available in Horizon

#	Answer		Response	%
1	Very Important		6	43%
2	Important		4	29%
3	Neutral		4	29%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		14	100%

289. ANSI/NISO Z39.56 Serial Item and Contribution Identifier (SICI)

Available in Horizon

#	Answer		Response	%
1	Very Important		5	36%
2	Important		3	21%
3	Neutral		5	36%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		1	7%
7	Not Applicable		0	0%
	Total		14	100%

290. ANSI X12 –Electronic Data Interchange (EDI claiming)

Available in Horizon

#	Answer		Response	%
1	Very Important		5	38%
2	Important		3	23%
3	Neutral		5	38%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		13	100%

291. ANSI/NISO Z39.88 -2003 Open URL

Available in Horizon

#	Answer		Response	%
1	Very Important		5	38%
2	Important		5	38%
3	Neutral		3	23%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		13	100%

292. MARC 21 Format for Bibliographic Data

Available in Horizon

#	Answer		Response	%
1	Very Important		6	43%
2	Important		6	43%
3	Neutral		2	14%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		14	100%
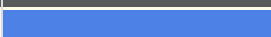
293. Support for multiple metadata formats

Available in Horizon

#	Answer		Response	%
1	Very Important		3	21%
2	Important		7	50%
3	Neutral		4	29%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		14	100%
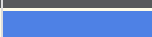
294. Support for AACR2 and RDA for MARC records

Available in Horizon

#	Answer		Response	%
1	Very Important		8	57%
2	Important		4	29%
3	Neutral		2	14%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		14	100%

295. COUNTER (Counting Online Usage of Networked Electronic Resources) Compliant, providing usage statistics

Not Available in Horizon - Available in DALNET ERM Services

#	Answer		Response	%
1	Very Important		5	36%
2	Important		7	50%
3	Neutral		2	14%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		14	100%

296. SUSHI (Standardized Usage Statistics Harvesting Initiative) Compliant

Not Available in Horizon - Available in DALNET ERM Services

#	Answer		Response	%
1	Very Important		4	29%
2	Important		7	50%
3	Neutral		2	14%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		1	7%
7	Not Applicable		0	0%
	Total		14	100%

297. Comments, Questions, Other Criteria:

Text Response
These records are not included in my job responsibilities.
should be compliant with established standards
COUNTER and SUSHI compliance should be robust and using the latest versions available.

Serials – Serials Reporting

298. Serials reports can be printed or saved as PDF, Excel, CSV, HTML, XML, etc.

Available in Horizon

#	Answer		Response	%
1	Very Important		5	36%
2	Important		8	57%
3	Neutral		0	0%
4	Unimportant		1	7%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		14	100%

299. Ability to generate reports specific to serials, including usage, acquisitions data, item counts, etc.

Available in Horizon

#	Answer		Response	%
1	Very Important		4	29%
2	Important		9	64%
3	Neutral		0	0%
4	Unimportant		1	7%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		14	100%

300. Ability to create custom reports.

Available in Horizon

#	Answer		Response	%
1	Very Important		4	29%
2	Important		9	64%
3	Neutral		0	0%
4	Unimportant		1	7%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		14	100%

301. Ability to export data for use by third-party software

Available in Horizon

#	Answer		Response	%
1	Very Important		4	29%
2	Important		6	43%
3	Neutral		3	21%
4	Unimportant		1	7%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		14	100%

302. Comments, Questions, Other Criteria:

Text Response

Serials - Claiming

303. Automatic claiming for unreceived issues

Available in Horizon

#	Answer		Response	%
1	Very Important		3	21%
2	Important		6	43%
3	Neutral		4	29%
4	Unimportant		1	7%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		14	100%

304. EDI / FTP claiming to subscription vendors and publishers

Available in Horizon

#	Answer		Response	%
1	Very Important		3	21%
2	Important		6	43%
3	Neutral		4	29%
4	Unimportant		1	7%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		14	100%

305. Claims can be emailed directly to publisher / vendor from the system

Partially Available in Horizon - Via EDI claims

#	Answer		Response	%
1	Very Important		5	36%
2	Important		6	43%
3	Neutral		1	7%
4	Unimportant		2	14%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		14	100%

306. Ability to specify, per title or vendor, how to send claims

Not Available in Horizon

#	Answer		Response	%
1	Very Important		4	29%
2	Important		6	43%
3	Neutral		2	14%
4	Unimportant		2	14%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		14	100%

307. Claim types, including not received, damaged, gap in publication, etc.

Available in Horizon

#	Answer		Response	%
1	Very Important		3	21%
2	Important		7	50%
3	Neutral		3	21%
4	Unimportant		1	7%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		14	100%

308. Ability to review claims before they are sent, if desired

Available in Horizon

#	Answer		Response	%
1	Very Important		4	29%
2	Important		7	50%
3	Neutral		2	14%
4	Unimportant		1	7%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		14	100%

309. Ability to receive confirmation that claims were sent

Available in Horizon

#	Answer		Response	%
1	Very Important		3	21%
2	Important		6	43%
3	Neutral		4	29%
4	Unimportant		1	7%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		14	100%

310. Ability to restore a list of claims once they have been run

Available in Horizon

#	Answer		Response	%
1	Very Important		3	21%
2	Important		6	43%
3	Neutral		3	21%
4	Unimportant		1	7%
5	Very Unimportant		0	0%
6	Uncertain		1	7%
7	Not Applicable		0	0%
	Total		14	100%

311. Comments, Questions, Other Criteria:

Text Response
Our claims are processed through an outside vendor source.

Serials – Government Documents

312. Check-in for gov doc subscriptions

Available in Horizon

#	Answer		Response	%
1	Very Important		2	14%
2	Important		0	0%
3	Neutral		1	7%
4	Unimportant		1	7%
5	Very Unimportant		1	7%
6	Uncertain		0	0%
7	Not Applicable		9	64%
	Total		14	100%

313. Ability to import records from OCLC, GPO, and Document Data Miner

Available in Horizon

#	Answer		Response	%
1	Very Important		4	29%
2	Important		1	7%
3	Neutral		0	0%
4	Unimportant		0	0%
5	Very Unimportant		1	7%
6	Uncertain		0	0%
7	Not Applicable		8	57%
	Total		14	100%

314. Electronic gov doc management

Available in Horizon

#	Answer		Response	%
1	Very Important		3	21%
2	Important		1	7%
3	Neutral		0	0%
4	Unimportant		0	0%
5	Very Unimportant		1	7%
6	Uncertain		0	0%
7	Not Applicable		9	64%
	Total		14	100%

315. Reports can be run on gov doc information

Available in Horizon

#	Answer		Response	%
1	Very Important		3	21%
2	Important		1	7%
3	Neutral		0	0%
4	Unimportant		0	0%
5	Very Unimportant		1	7%
6	Uncertain		0	0%
7	Not Applicable		9	64%
	Total		14	100%

316. Gov doc numbers tracking (item no., SuDoc no., shiplist no., LC call no.)

Available in Horizon

#	Answer		Response	%
1	Very Important		4	29%
2	Important		0	0%
3	Neutral		0	0%
4	Unimportant		0	0%
5	Very Unimportant		1	7%
6	Uncertain		0	0%
7	Not Applicable		9	64%
	Total		14	100%

317. Shiplist management, including check-in, list printing, label printing, etc.

Not Available in Horizon

#	Answer		Response	%
1	Very Important		2	14%
2	Important		2	14%
3	Neutral		0	0%
4	Unimportant		0	0%
5	Very Unimportant		1	7%
6	Uncertain		0	0%
7	Not Applicable		9	64%
	Total		14	100%

318. Automated process for updating superseded information

Not Available in Horizon

#	Answer		Response	%
1	Very Important		3	21%
2	Important		1	7%
3	Neutral		0	0%
4	Unimportant		0	0%
5	Very Unimportant		1	7%
6	Uncertain		0	0%
7	Not Applicable		9	64%
	Total		14	100%

319. Ability to make claims for gov docs

Available in Horizon

#	Answer		Response	%
1	Very Important		3	21%
2	Important		0	0%
3	Neutral		0	0%
4	Unimportant		0	0%
5	Very Unimportant		1	7%
6	Uncertain		1	7%
7	Not Applicable		9	64%
	Total		14	100%

320. Ability to process depository item selection lists

Not Available in Horizon

#	Answer		Response	%
1	Very Important		2	14%
2	Important		0	0%
3	Neutral		2	14%
4	Unimportant		0	0%
5	Very Unimportant		1	7%
6	Uncertain		0	0%
7	Not Applicable		9	64%
	Total		14	100%

321. Compliance tracking for gov doc repository deselection

Not Available in Horizon

#	Answer		Response	%
1	Very Important		2	14%
2	Important		1	7%
3	Neutral		0	0%
4	Unimportant		1	7%
5	Very Unimportant		1	7%
6	Uncertain		0	0%
7	Not Applicable		9	64%
	Total		14	100%

322. Comments, Questions, Other Criteria:

Text Response

Serials – Serials Management

323. Ability to import records from OCLC, GPO, Document Data Miner, and other vendors

Available in Horizon

#	Answer		Response	%
1	Very Important		7	50%
2	Important		7	50%
3	Neutral		0	0%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		14	100%

324. "Wizard" for setting up a new title

Not Available in Horizon

#	Answer		Response	%
1	Very Important		6	43%
2	Important		8	57%
3	Neutral		0	0%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		14	100%

325. "Wizard" for setting up a new subscription

Not Available in Horizon

#	Answer		Response	%
1	Very Important		6	43%
2	Important		7	50%
3	Neutral		0	0%
4	Unimportant		1	7%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		14	100%

326. Ability to manage holdings and item level data for serials subscriptions

Available in Horizon

#	Answer		Response	%
1	Very Important		7	50%
2	Important		7	50%
3	Neutral		0	0%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		14	100%

327. Ability to enter subscription beginning and end dates

Available in Horizon

#	Answer		Response	%
1	Very Important		6	43%
2	Important		7	50%
3	Neutral		0	0%
4	Unimportant		1	7%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		14	100%

328. Shared prediction patterns / knowledge base

Partially Available in Horizon - Basic Pub Patterns available but not title specific

#	Answer		Response	%
1	Very Important		4	29%
2	Important		6	43%
3	Neutral		3	21%
4	Unimportant		1	7%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		14	100%

329. Easy to create or edit prediction patterns

Not Available in Horizon

#	Answer		Response	%
1	Very Important		7	50%
2	Important		5	36%
3	Neutral		1	7%
4	Unimportant		1	7%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		14	100%

330. Automatically predict expected issues

Available in Horizon

#	Answer		Response	%
1	Very Important		7	50%
2	Important		4	29%
3	Neutral		2	14%
4	Unimportant		1	7%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		14	100%

331. Check-in for institutions with multiple subscriptions at multiple locations

Available in Horizon

#	Answer		Response	%
1	Very Important		5	36%
2	Important		2	14%
3	Neutral		1	7%
4	Unimportant		3	21%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		3	21%
	Total		14	100%

332. Ability to do a special or unexpected issue check in

Available in Horizon

#	Answer		Response	%
1	Very Important		7	58%
2	Important		4	33%
3	Neutral		1	8%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		12	100%

333. Ability to check in supplemental material

Available in Horizon

#	Answer		Response	%
1	Very Important		8	57%
2	Important		3	21%
3	Neutral		2	14%
4	Unimportant		1	7%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		14	100%

334. Ability to check in pocket parts and related components

Available in Horizon

#	Answer		Response	%
1	Very Important		7	50%
2	Important		4	29%
3	Neutral		1	7%
4	Unimportant		1	7%
5	Very Unimportant		0	0%
6	Uncertain		1	7%
7	Not Applicable		0	0%
	Total		14	100%

335. Ability to easily merge issues at check in (for combined issues)

Available in Horizon

#	Answer		Response	%
1	Very Important	██████	7	50%
2	Important	████	5	36%
3	Neutral	█	1	7%
4	Unimportant	█	1	7%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		14	100%

336. Ability to flag "not received" or "damaged" issues

Available in Horizon

#	Answer		Response	%
1	Very Important	█████	6	43%
2	Important	██████	7	50%
3	Neutral		0	0%
4	Unimportant	█	1	7%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		14	100%

337. Maintain separate serials management records, holdings information, etc. by location

Available in Horizon

#	Answer		Response	%
1	Very Important	████	4	29%
2	Important	█████	6	43%
3	Neutral	█	1	7%
4	Unimportant	██	2	14%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable	█	1	7%
	Total		14	100%

338. System has ability to create routing lists of patrons and can print a routing list when an issue is received

Available in Horizon

#	Answer		Response	%
1	Very Important		1	8%
2	Important		2	15%
3	Neutral		6	46%
4	Unimportant		4	31%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		13	100%

339. Ability to check out individual issues without barcoding them

Not Available in Horizon

#	Answer		Response	%
1	Very Important		2	14%
2	Important		6	43%
3	Neutral		1	7%
4	Unimportant		2	14%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		3	21%
	Total		14	100%
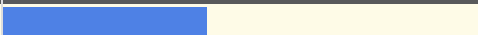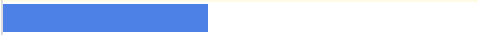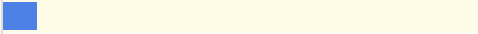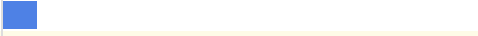
340. Ability to create repeating exceptions to a prediction pattern

Available in Horizon

#	Answer		Response	%
1	Very Important		5	36%
2	Important		5	36%
3	Neutral		3	21%
4	Unimportant		1	7%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		14	100%
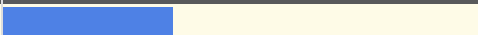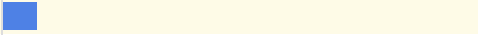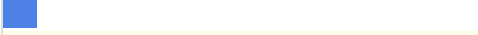
341. Ability to check in issues for a title with no prediction pattern

Available in Horizon

#	Answer		Response	%
1	Very Important		6	43%
2	Important		6	43%
3	Neutral		1	7%
4	Unimportant		1	7%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		14	100%
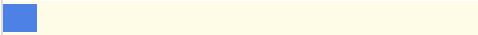
342. Ability to check in irregular issues

Available in Horizon

#	Answer		Response	%
1	Very Important		5	36%
2	Important		7	50%
3	Neutral		1	7%
4	Unimportant		1	7%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		14	100%

343. System can maintain prediction patterns, acquisition status and enumeration

Available in Horizon

#	Answer		Response	%
1	Very Important		7	50%
2	Important		5	36%
3	Neutral		1	7%
4	Unimportant		1	7%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		14	100%

344. Ability to specify vendor information for a subscription

Available in Horizon

#	Answer		Response	%
1	Very Important		6	46%
2	Important		5	38%
3	Neutral		2	15%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		13	100%

345. Serials management allows for local information on individual subscriptions, including subscriptions from different vendors for the same title

Available in Horizon

#	Answer		Response	%
1	Very Important		3	21%
2	Important		8	57%
3	Neutral		2	14%
4	Unimportant		1	7%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		14	100%
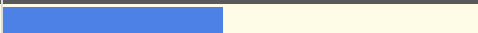
346. Ability to have special handling notes, staff notes and public notes for subscriptions

Available in Horizon

#	Answer		Response	%
1	Very Important		5	36%
2	Important		7	50%
3	Neutral		1	7%
4	Unimportant		1	7%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		14	100%
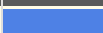
347. Ability to have special handling notes that pop up at check in

Available in Horizon

#	Answer		Response	%
1	Very Important		6	46%
2	Important		5	38%
3	Neutral		2	15%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		13	100%
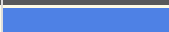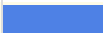
348. System automatically makes updates to frequency patterns as supplied by publishers/vendors

Not Available in Horizon

#	Answer		Response	%
1	Very Important		3	21%
2	Important		8	57%
3	Neutral		1	7%
4	Unimportant		2	14%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		14	100%

349. Ability to use serials check-in with or without summary of holdings

Available in Horizon

#	Answer		Response	%
1	Very Important		5	36%
2	Important		5	36%
3	Neutral		3	21%
4	Unimportant		1	7%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		14	100%

350. Ability to view check-in history

Available in Horizon

#	Answer		Response	%
1	Very Important		7	50%
2	Important		6	43%
3	Neutral		0	0%
4	Unimportant		1	7%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		14	100%

351. Ability to sort issues by date or issue enumeration

Available in Horizon

#	Answer		Response	%
1	Very Important		6	43%
2	Important		7	50%
3	Neutral		1	7%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		14	100%

352. System has a "purge all" feature for a previously received subscription

Available in Horizon

#	Answer		Response	%
1	Very Important		7	50%
2	Important		3	21%
3	Neutral		2	14%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		1	7%
7	Not Applicable		1	7%
	Total		14	100%

353. Option to delete only part of the records for a previously received subscription

Available in Horizon

#	Answer		Response	%
1	Very Important		6	43%
2	Important		4	29%
3	Neutral		2	14%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		1	7%
7	Not Applicable		1	7%
	Total		14	100%

354. Move easily between different record components of a title

Available in Horizon - Depends on definition of "easily"

#	Answer		Response	%
1	Very Important		4	29%
2	Important		9	64%
3	Neutral		1	7%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		14	100%

355. Comments, Questions, Other Criteria:
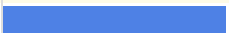
Text Response

There should be an option to delete a prediction pattern without having to purge previously checked in items. Ability to maintain copy history even when the prediction pattern has been deleted and replaced with a new one.

System Administration and Reporting – System Administration
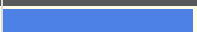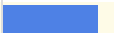
356. System is updated when national/international standards are revised or created.

Partially Available in Horizon - When upgrading to a new release

#	Answer		Response	%
1	Very Important		7	47%
2	Important		7	47%
3	Neutral		1	7%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		15	100%

357. System is SIP/SIP2 (Standard Interchange Protocol) compliant allowing for self-checkout and other uses

Available in Horizon - By license per vendor

#	Answer		Response	%
1	Very Important		6	40%
2	Important		5	33%
3	Neutral		3	20%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		1	7%
7	Not Applicable		0	0%
	Total		15	100%

358. Vendor has a formal process for submitting and voting on enhancements

Available in Horizon - DALNET office handles

#	Answer		Response	%
1	Very Important		5	33%
2	Important		6	40%
3	Neutral		4	27%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		15	100%

359. Ability to load, batch edit, export and delete data (bib, items, patrons, etc.) at both the consortium level and the local level

Partially Available in Horizon - Cannot batch edit bib data in the client other than authority records

#	Answer		Response	%
1	Very Important		7	47%
2	Important		8	53%
3	Neutral		0	0%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		15	100%

360. Ability to schedule/automate data loads and exports

Partially Available in Horizon - Can schedule imports

#	Answer		Response	%
1	Very Important		7	47%
2	Important		5	33%
3	Neutral		2	13%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		1	7%
7	Not Applicable		0	0%
	Total		15	100%

361. Real-time loading and updating of records and indexing

Available in Horizon

#	Answer		Response	%
1	Very Important		9	60%
2	Important		5	33%
3	Neutral		1	7%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		15	100%

362. Ability to view a "pre-load" report that shows matched/overlaid records and new record counts

Not Available in Horizon

#	Answer		Response	%
1	Very Important		5	33%
2	Important		4	27%
3	Neutral		4	27%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		2	13%
7	Not Applicable		0	0%
	Total		15	100%

363. Ability to send and receive reports and data loads to and from external systems (i.e. institutional financial system, vendors, etc.)

Partially Available in Horizon - Can export and import files but is not automated

#	Answer		Response	%
1	Very Important		6	40%
2	Important		3	20%
3	Neutral		2	13%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		1	7%
7	Not Applicable		3	20%
	Total		15	100%

364. Cloud-based system - no local client that needs installing and upgrading

Not Available in Horizon

#	Answer		Response	%
1	Very Important		2	13%
2	Important		8	53%
3	Neutral		4	27%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		1	7%
7	Not Applicable		0	0%
	Total		15	100%

365. Cross-browser functionality (works on all major browsers)

Available in Horizon - Public interface only, but public interface does not have mobile responsive design

#	Answer		Response	%
1	Very Important		10	67%
2	Important		5	33%
3	Neutral		0	0%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		15	100%

366. System metadata is OAI-PMH harvestable

Available in Horizon - Portfolio

#	Answer		Response	%
1	Very Important		4	27%
2	Important		4	27%
3	Neutral		4	27%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		3	20%
7	Not Applicable		0	0%
	Total		15	100%

367. System metadata can be indexed by search engines

Not Available in Horizon

#	Answer		Response	%
1	Very Important		5	33%
2	Important		9	60%
3	Neutral		0	0%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		1	7%
7	Not Applicable		0	0%
	Total		15	100%

368. Responsive web design for staff user interface (supports use on mobile devices) with full functionality

Not Available in Horizon

#	Answer		Response	%
1	Very Important		7	47%
2	Important		8	53%
3	Neutral		0	0%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		15	100%
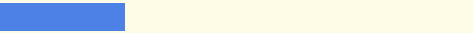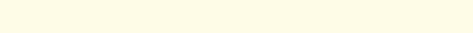
369. An open system with Web Services and APIs

Partially Available in Horizon - Enterprise is an open system with limited web services

#	Answer		Response	%
1	Very Important		5	33%
2	Important		9	60%
3	Neutral		0	0%
4	Unimportant		1	7%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		15	100%
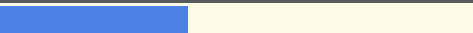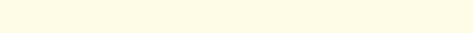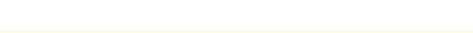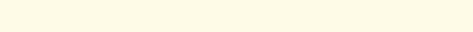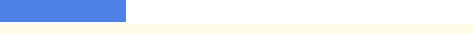
370. Accessible and active API repository

Not Available in Horizon

#	Answer		Response	%
1	Very Important		4	27%
2	Important		9	60%
3	Neutral		0	0%
4	Unimportant		1	7%
5	Very Unimportant		0	0%
6	Uncertain		1	7%
7	Not Applicable		0	0%
	Total		15	100%
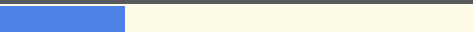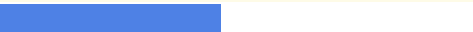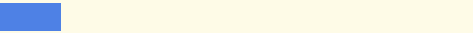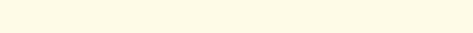
371. Ability to offer a "FRBRized" display for staff interface (i.e. all manifestations of the same title are shown as one entry)

Not Available in Horizon

#	Answer		Response	%
1	Very Important		6	40%
2	Important		5	33%
3	Neutral		0	0%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		4	27%
7	Not Applicable		0	0%
	Total		15	100%
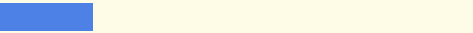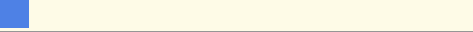
372. Configurable reminders for system tasks and other data entered into the system (i.e. calendar updates, hour changes, events, annual statistics, etc.)

Not Available in Horizon

#	Answer		Response	%
1	Very Important		4	27%
2	Important		7	47%
3	Neutral		2	13%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		2	13%
7	Not Applicable		0	0%
	Total		15	100%
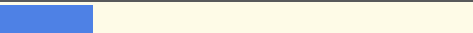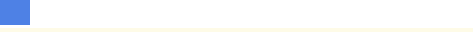
373. User accounts can be authorized to access settings for specified locations and users.

Available in Horizon

#	Answer		Response	%
1	Very Important		3	20%
2	Important		8	53%
3	Neutral		2	13%
4	Unimportant		1	7%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		1	7%
	Total		15	100%
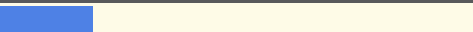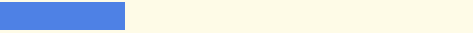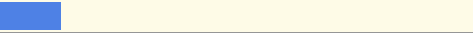
374. Ability to copy an entire location and its settings when creating another location

Partially Available in Horizon - Can copy a location but not all associated policy for the location

#	Answer		Response	%
1	Very Important		3	20%
2	Important		7	47%
3	Neutral		2	13%
4	Unimportant		1	7%
5	Very Unimportant		0	0%
6	Uncertain		1	7%
7	Not Applicable		1	7%
	Total		15	100%

375. Ability to cascade/share settings for each location if desired (consortium to institution to campus)

Not Available in Horizon

#	Answer		Response	%
1	Very Important		3	20%
2	Important		4	27%
3	Neutral		4	27%
4	Unimportant		1	7%
5	Very Unimportant		0	0%
6	Uncertain		1	7%
7	Not Applicable		2	13%
	Total		15	100%

376. Ability to cascade/share security settings for each staff user or group of users if desired

Available in Horizon

#	Answer		Response	%
1	Very Important		4	27%
2	Important		4	27%
3	Neutral		3	20%
4	Unimportant		1	7%
5	Very Unimportant		0	0%
6	Uncertain		3	20%
7	Not Applicable		0	0%
	Total		15	100%

377. Customizable securities, permissions, and functions per user and groups of users

Available in Horizon

#	Answer		Response	%
1	Very Important		5	36%
2	Important		5	36%
3	Neutral		4	29%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		14	100%

378. Each staff user can customize options for his or her own profile

Available in Horizon

#	Answer		Response	%
1	Very Important		1	7%
2	Important		8	53%
3	Neutral		2	13%
4	Unimportant		2	13%
5	Very Unimportant		0	0%
6	Uncertain		2	13%
7	Not Applicable		0	0%
	Total		15	100%

379. Admin users can run reports on system users and their assigned permissions

Not Available in Horizon

#	Answer		Response	%
1	Very Important		4	27%
2	Important		9	60%
3	Neutral		1	7%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		1	7%
7	Not Applicable		0	0%
	Total		15	100%

380. LDAP authentication (i.e. use of institutional ID and password for login) for public interface, separate for each institution

Available in Horizon

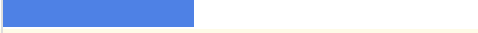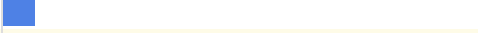| #	Answer		Response	%
1	Very Important		4	27%
2	Important		6	40%
3	Neutral		1	7%
4	Unimportant		1	7%
5	Very Unimportant		1	7%
6	Uncertain		2	13%
7	Not Applicable		0	0%
	Total		15	100%

381. LDAP authentication (i.e. use of institutional ID and password for login) for staff interface, separate for each institution

Not Available in Horizon

#	Answer		Response	%
1	Very Important		3	21%
2	Important		8	57%
3	Neutral		2	14%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		1	7%
7	Not Applicable		0	0%
	Total		14	100%

382. Easily accessible and accurate documentation for all modules

Partially Available in Horizon

#	Answer		Response	%
1	Very Important		8	53%
2	Important		6	40%
3	Neutral		0	0%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		1	7%
7	Not Applicable		0	0%
	Total		15	100%

383. Intuitive staff interface

Not Available in Horizon

#	Answer		Response	%
1	Very Important		9	60%
2	Important		5	33%
3	Neutral		0	0%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		1	7%
7	Not Applicable		0	0%
	Total		15	100%

384. Comments, Questions, Other Criteria:

Text Response

385. Ability to run built-in and custom reports for all modules and data tables within the system

Partially Available in Horizon - some tables or modules do not have "built in" reports

#	Answer		Response	%
1	Very Important		8	53%
2	Important		7	47%
3	Neutral		0	0%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		15	100%

386. Ability to build reports across multiple tables simultaneously

Partially Available in Horizon - Limited to staff office

#	Answer		Response	%
1	Very Important		6	40%
2	Important		7	47%
3	Neutral		1	7%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		1	7%
7	Not Applicable		0	0%
	Total		15	100%

387. Ability to build reports on any field in any type of record (bib, item, acquisitions, borrower, etc.)

Partially Available in Horizon - Limited to staff office

#	Answer		Response	%
1	Very Important		8	57%
2	Important		5	36%
3	Neutral		0	0%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		1	7%
7	Not Applicable		0	0%
	Total		14	100%

388. Ability to create custom reports on the fly

Partially Available in Horizon - Only available for specific individual tables

#	Answer		Response	%
1	Very Important		8	53%
2	Important		6	40%
3	Neutral		1	7%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		15	100%

389. Ability to "point and click" to select metrics for reports

Not Available in Horizon

#	Answer		Response	%
1	Very Important		4	29%
2	Important		9	64%
3	Neutral		0	0%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		1	7%
7	Not Applicable		0	0%
	Total		14	100%

390. System contains numerous built-in or "canned" reports for all system modules

Partially Available in Horizon - Limited to staff office

#	Answer		Response	%
1	Very Important		3	21%
2	Important		10	71%
3	Neutral		1	7%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		14	100%

391. Ability to output reports in multiple formats, such as CSV, HTML, PDF, XML, etc.

Available in Horizon

#	Answer		Response	%
1	Very Important		6	40%
2	Important		5	33%
3	Neutral		4	27%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		15	100%

392. Ability to send on-the-fly and scheduled reports via e-mail

Partially Available in Horizon - Limited to staff office

#	Answer		Response	%
1	Very Important	▆	6	40%
2	Important	▆	7	47%
3	Neutral	▂	2	13%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		15	100%

393. Ability to schedule recurring reports

Partially Available in Horizon - Limited to staff office

#	Answer		Response	%
1	Very Important	▆	8	53%
2	Important	▆	5	33%
3	Neutral	▂	2	13%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		15	100%

394. Graphical reports and charts

Available in Horizon - Via WebReporter product

#	Answer		Response	%
1	Very Important	▂	2	13%
2	Important	▆	9	60%
3	Neutral	▂	2	13%
4	Unimportant	▏	1	7%
5	Very Unimportant		0	0%
6	Uncertain	▏	1	7%
7	Not Applicable		0	0%
	Total		15	100%

395. Ability to run all system reports from one interface

Not Available in Horizon

#	Answer		Response	%
1	Very Important		4	27%
2	Important		9	60%
3	Neutral		1	7%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		1	7%
7	Not Applicable		0	0%
	Total		15	100%

396. Ability to run year-to-year comparative reports from retrospective and current data for specified locations or groups of locations

Partially Available in Horizon - Depends on report; limited

#	Answer		Response	%
1	Very Important		4	27%
2	Important		10	67%
3	Neutral		0	0%
4	Unimportant		1	7%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		15	100%

397. Reporting dashboard customizable for each user login

Not Available in Horizon

#	Answer		Response	%
1	Very Important		3	20%
2	Important		6	40%
3	Neutral		4	27%
4	Unimportant		1	7%
5	Very Unimportant		0	0%
6	Uncertain		1	7%
7	Not Applicable		0	0%
	Total		15	100%

398. Ability to save a report and share it consortium-wide and with all other users of a multi-tenant platform system

Partially Available in Horizon - Canned reports and shared office reports, within the consortium

#	Answer		Response	%
1	Very Important		2	13%
2	Important		5	33%
3	Neutral		7	47%
4	Unimportant		1	7%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		15	100%

399. Accessible and active report repository

Partially Available in Horizon - Canned reports and shared office reports, within the consortium

#	Answer		Response	%
1	Very Important		2	13%
2	Important		10	67%
3	Neutral		3	20%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		15	100%

400. Templates for several standard agency reports, such as ACRL, ARL, government reports, etc.

Not Available in Horizon

#	Answer		Response	%
1	Very Important		5	33%
2	Important		3	20%
3	Neutral		4	27%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		1	7%
7	Not Applicable		2	13%
	Total		15	100%

401. Usage statistics available for journals, books and other resources

Partially Available in Horizon - Print only

#	Answer		Response	%
1	Very Important		12	80%
2	Important		3	20%
3	Neutral		0	0%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		15	100%

402. Ability to run a variety of ERM reports (by usage, by date range or btypes, cost per usage, day of week/time of day)

Not Available in Horizon

#	Answer		Response	%
1	Very Important		7	47%
2	Important		4	27%
3	Neutral		3	20%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		1	7%
	Total		15	100%

403. Ability to do ILL reports (borrower data, department requests, loan statistics, fulfillment, title and subject specific reports)

Partially Available in Horizon - Depends on how library tracks ILLs in the system

#	Answer		Response	%
1	Very Important		6	40%
2	Important		6	40%
3	Neutral		2	13%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		1	7%
	Total		15	100%

404. Report and evaluate ROI (Return on Investment), TCO (Total Cost of Ownership) data, etc.

Not Available in Horizon

#	Answer		Response	%
1	Very Important		2	13%
2	Important		8	53%
3	Neutral		3	20%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		1	7%
7	Not Applicable		1	7%
	Total		15	100%

405. Ability to define measurable outcomes based on analytical data that can be assessed through reporting functions

Not Available in Horizon

#	Answer		Response	%
1	Very Important		1	7%
2	Important		6	40%
3	Neutral		6	40%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		2	13%
7	Not Applicable		0	0%
	Total		15	100%

406. Ability to compare data to peer institution(s) (i.e. similar size, type, etc.) within consortium, state, region, etc.

Partially Available in Horizon - Office can run reports against all libraries in the sytem

#	Answer		Response	%
1	Very Important		1	7%
2	Important		7	47%
3	Neutral		5	33%
4	Unimportant		1	7%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		1	7%
	Total		15	100%

407. Cash drawer reporting and money management, including staff user, borrower, item information

Available in Horizon

#	Answer		Response	%
1	Very Important		4	27%
2	Important		3	20%
3	Neutral		2	13%
4	Unimportant		1	7%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		5	33%
	Total		15	100%

408. Live time reporting

Available in Horizon

#	Answer		Response	%
1	Very Important		4	27%
2	Important		5	33%
3	Neutral		3	20%
4	Unimportant		1	7%
5	Very Unimportant		1	7%
6	Uncertain		1	7%
7	Not Applicable		0	0%
	Total		15	100%

409. System retains usage / analytics / statistical data from the public interface

Not Available in Horizon - Only via Google Analytics

#	Answer		Response	%
1	Very Important		2	13%
2	Important		11	73%
3	Neutral		2	13%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		15	100%

410. Ability to run usage / analytics / statistical reports on the public interface

Not Available in Horizon

#	Answer		Response	%
1	Very Important		3	20%
2	Important		9	60%
3	Neutral		2	13%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		1	7%
7	Not Applicable		0	0%
	Total		15	100%

411. Ability for local administrators to make changes to public interface (i.e. branding, custom CSS, etc.)

Partially Available in Horizon - Via Enterprise

#	Answer		Response	%
1	Very Important		7	47%
2	Important		7	47%
3	Neutral		1	7%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		15	100%

412. Ability to create a customized new acquisitions list and to make the list available in the public interface and online

Not Available in Horizon

#	Answer		Response	%
1	Very Important		5	33%
2	Important		8	53%
3	Neutral		0	0%
4	Unimportant		1	7%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		1	7%
	Total		15	100%

413. Comments, Questions, Other Criteria:

Text Response

"Ability to run year-to-year comparative reports from retrospective and current data for specified locations or groups of locations" should include ability to include ability to run reports locally.
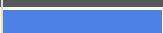
Board Criteria Survey Results

Board Criteria Survey
Last Modified: 10/22/2014

1. Institution:

All libraries participated.

Answer	Response	%
Adam Cardinal Maida Alumni Library	1	6%
Arab American National Museum	1	6%
Beaumont Health System	0	0%
Concordia University Ann Arbor	1	6%
Detroit Institute of Arts	1	6%
Detroit Medical Center	1	6%
Detroit Public Library	1	6%
John D. Dingell VA Medical Center Library	1	6%
Macomb Community College	1	6%
Marygrove College	1	6%
McLaren Macomb	1	6%
Oakland Community College	1	6%
Oakland County Library	1	6%
Rochester College	1	6%
The Henry Ford - Benson Ford Research Center	1	6%
University of Detroit Mercy	1	6%
Walsh College	1	6%
Wayne County Community College District	1	6%
Wayne State University	1	6%
Total	18	100%

2. Scalable system for large and small libraries

#	Answer		Response	%
1	Very Important		6	33%
2	Important		10	56%
3	Neutral		1	6%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		1	6%
7	Not Applicable		0	0%
	Total		18	100%

3. Built for use by all library types

#	Answer		Response	%
1	Very Important	▆▆▆	7	39%
2	Important	▆▆▆▆	11	61%
3	Neutral		0	0%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		18	100%
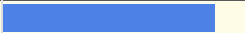
4. Easy to use, uncomplicated system (intuitive user design)

#	Answer		Response	%
1	Very Important	▆▆▆	8	44%
2	Important	▆▆▆▆	9	50%
3	Neutral	▌	1	6%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		18	100%

5. All-in-one system, including Circulation, Acquisitions, Cataloging, Serials Control, Inventory, ERM, A-Z Link Resolver, Discovery Interface

#	Answer		Response	%
1	Very Important	▆▆▆	7	39%
2	Important	▆▆▆▆	8	44%
3	Neutral	▌	2	11%
4	Unimportant	▌	1	6%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		18	100%

6. Unified Workflows, reducing redundant handling and repetitive data input

#	Answer		Response	%
1	Very Important		8	44%
2	Important		9	50%
3	Neutral		1	6%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		18	100%

7. Web-based staff interface with no local client to install

#	Answer		Response	%
1	Very Important		7	39%
2	Important		6	33%
3	Neutral		4	22%
4	Unimportant		1	6%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		18	100%

8. 24/7 Tech support available in multiple venues

#	Answer		Response	%
1	Very Important		4	22%
2	Important		6	33%
3	Neutral		6	33%
4	Unimportant		2	11%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		18	100%

9. Employs international and current security standards for access and data integrity

#	Answer		Response	%
1	Very Important		8	44%
2	Important		9	50%
3	Neutral		1	6%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		18	100%

10. Library can specify data ownership and level of sharing

#	Answer		Response	%
1	Very Important		8	44%
2	Important		9	50%
3	Neutral		1	6%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		18	100%

11. System incorporates library standards but is built on non-library information technology architecture

#	Answer		Response	%
1	Very Important		6	35%
2	Important		5	29%
3	Neutral		6	35%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		17	100%

12. Multi-tenant, service oriented architecture (SOA), which does not require local upgrades, and allows for all tenants to have separate and secure operations but also allows tenants to make purposeful and defined connections with other tenants

#	Answer		Response	%
1	Very Important		6	33%
2	Important		9	50%
3	Neutral		3	17%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		18	100%

13. An open system with Web Services and APIs supported by an active user base

#	Answer		Response	%
1	Very Important		6	33%
2	Important		9	50%
3	Neutral		3	17%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		18	100%

14. A defined pricing structure that is transparent and takes in to account multiple library types and consortium contracting

#	Answer		Response	%
1	Very Important		7	39%
2	Important		7	39%
3	Neutral		4	22%
4	Unimportant		0	0%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		18	100%

15. Reduced pricing for consortia, allowing for any or all members to join a shared contract for the system, and flexibility to add additional members to contract in the future

#	Answer		Response	%
1	Very Important		7	39%
2	Important		10	56%
3	Neutral		0	0%
4	Unimportant		1	6%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		18	100%

16. Overall pricing for the new system for each DALNET member is equal to or less than each member institution's current system cost investments

#	Answer		Response	%
1	Very Important		7	39%
2	Important		8	44%
3	Neutral		2	11%
4	Unimportant		1	6%
5	Very Unimportant		0	0%
6	Uncertain		0	0%
7	Not Applicable		0	0%
	Total		18	100%

17. Comments:

Text Response

Checking the financials of the vendor during the RFP process is key; after learning about the SWETS debacle last week, I really want to make sure that our vendor is as stable as stable can be. Sorry to have missed the meeting - it could not be avoided.

I'm unable to judge the importance of 24/7 technical support, as this seems to be a judgment call for the DALNET Office. In addition, I'm also somewhat foggy on the implications of having a system built on library standards but with non-library architecture.

Appendix D

Board Criteria Ranking by Vote (Post-It Voting Activity)

Criteria Identified	Votes
System is scalable for large and small libraries	1
In between these two criteria	(1)
System is built for use by all library types	5
In between these two criteria	(3)
System is easy to use, uncomplicated	5
All-in-one system, including staff workflows and discovery	11
Unified workflows, reducing redundant handling and repetitive data input	8
Web-based staff interface with no local client to install	1
24/7 Tech Support	0
System employs international and current security standards	1
Library can specify data ownership and level of sharing	1
System incorporates library standards but is built on non-library technology	1
Multi-tenant, service oriented architecture, separate and secure	8
An open system with Web Services and APIs	11
A defined pricing structure for all types of libraries	0
Reduced pricing for consortia	11
Overall pricing equal to or less than current investments	3