

STUDENT SURVEY WEEK OF 4/18/88  
(End of Winter Semester)

242 students in 16 evening classes at Orchard Ridge were surveyed recently to discover some attributes and attitudes regarding OCC. Sections surveyed represented over 5% of the evening sections offered.

The survey was designed and administered by an energetic team including Beverly Versele, Nancy Puzsar, Irma McBeth and Sharon Michaels. The purpose of the study was to determine how well the college was meeting the needs of evening students.

Class sections surveyed included biology, health, political science, OIS, DPR, art, English, accounting and law courses; the survey was conducted on Monday, Tuesday, and Wednesday evenings, during the week before final exams for the semester.

Students responding represented approximately 4% of the students originally enrolled in evening sections; they were limited to students in sections where instructors were willing to allow the survey to be administered in class.

Among this population, we've discovered that...

55% started OCC in 1986 or later...  
53% were taking 6 or fewer units course work...  
62% were taking classes only at night...  
80% considered OR their "home" campus...  
79% were seeking either a 2 or a 4 year degree...  
67% were single...  
Average age was 28 years; and 46% were 25 or over...  
Average annual income was nearly \$18,000; 51% earned > \$15,000/year...  
70% worked > 30 hrs/wk while only 5% worked 5 or fewer hrs/wk...

Students reported that...

17% had contacted the Financial Aid office...  
64% had used the Library...  
15% had used the "Instructional Center"...  
8% had used the Tutoring Lab...  
6% had used the Career Center...  
16% had used H building facilities...  
15% had used Ridgewood restaurant...  
72% had used the Rathskeller...  
13% had attended Smith theatre activities...  
4% had participated in student activities...

And, further, it was reported that...

25% had never seen a counselor...  
18% were either "somewhat" or "very" dissatisfied with the availability of classes at OCC.  
6% were either "somewhat" or "very" dissatisfied with their educational experiences at OCC.

When asked about their contacts and interactions with various offices and services on campus, students responded as follows:

	Had Contacted	Had not Contacted	Unaware of It	Unavailable to me
Cashier's Office	50%	43%	7%	1%
Records Office	41%	54%	4%	1%
Registration Office	69%	28%	2%	1%
Financial Aid Office	17%	78%	3%	3%
Public Safety Office	7%	83%	10%	--

  

	Yes	No	Unaware	Unavailable
Used Library	64%	35%	1%	--
Used Instructional Ctr	15%	72%	13%	--
Used Tutoring Lab	8%	82%	10%	--
Used Career Center	6%	79%	15%	--
Used H building	16%	76%	8%	--
Used Bookstore	98%	2%	--	--
Used Ridgewood Cafe	15%	72%	14%	--
Used Rathskellar	72%	24%	4%	--
Attended Smith Theatre	13%	81%	6%	--
Part. In Student Activity	4%	91%	5%	--

For the most part, students who reported contacting or using an office or service also reported either somewhat or very satisfied attitudes towards that office or service. Greatest levels of low satisfaction were indicated towards the Rathskellar (24%) and Registration (23%). Greatest levels of high satisfaction were indicated towards Financial Aid (86%), Public Safety (91%), H Building (76%), Ridgewood (76%), and Smith Theatre (74%).

Altogether, evening sections represented about 34% of the class sections offered at the Ridge; evening students' seatcount represented about 36% of the total produced at the Ridge.

[Our special thanks to the many persons making this survey possible; and especially to Nancy and Irma, student assistants who came to us through Linda Pososki's OIS program and devoted countless hours to hand tabulating the results. Further detailed information from the survey is available from Dean Crow.]