

DETROIT PUBLIC LIBRARY

5201 WOODWARD AVENUE, DETROIT, MICHIGAN 48202 313 833-1000

MAURICE B. WHEELER, Ph. D. Director

November 16, 1999

Ms. Lisa Hamway
Director, Corporate Contributions
Ameritech
444 Michigan Avenue, Ste. 1550
Detroit, MI 48226

Dear Ms. Hamway:

These are exciting times for libraries! Customer service, programming, collection management and infrastructure issues are high on our individual agendas. However, it is the rapidly changing world of technology that pushed the electronic access issue to the top of the agenda at many public, academic and special libraries. As a result, we are now challenged to creatively and innovatively meet customers' demand for greater access to information. And, it is an overwhelming challenge. Collaborative efforts are key to responding to the many technological issues we face. DALNET member libraries are encouraged about our partnership with Ameritech in developing the Southeast Michigan Information Hub, an electronic information resource that will increase the level of access in this community.

DALNET's work to further develop and implement the information hub is supported by strategies and products from Phase I of our project. I am pleased to provide you with the enclosed detailed report about our activities. We are especially proud of the video, which will allow us to gain support from area information providers. Significant interest was generated in our first meeting with health care community information providers. This is likely an indication of the additional successes we will encounter when begin to work with economic development and cultural/historical agencies, our next areas of emphases. We are optimistic about the direction of the Southeast Michigan Information Hub and are eager to continue our work with Ameritech's support.

This letter represents a formal request for the remaining \$50,000 for Phase II. In addition we are requesting some adjustments to our budget, which will yield a carryover amount of \$21,500 to be used in the Phase II of the project.

The Southeast Michigan Information Hub will provide an important service to this community. As the DALNET partners have worked together during Phase I, we have been reminded that there are countless resources available and the information hub will provide an important access point for area residents.

On behalf of DALNET, I offer sincere thanks for your commitment to information sharing. If you have any questions about the contents of the reports, please feel free to contact me at 313-833-3995.

Yours for libraries,

A handwritten signature in black ink, appearing to read "MBWheeler", written in a cursive style.

Maurice B. Wheeler, Ph.D.
Director

/as

cc: DALNET Board of Directors