



**Library Services**  
400 Dynix Drive  
Provo, UT 84604  
Office 801/223-5998  
Fax 801/223-5939  
lana.porter@ameritech.com

**Lana Porter**  
CEO and President

May 21, 1997

Ms. Margaret Auer, Dean  
University Libraries  
University of Detroit Mercy  
4001 W. McNichols Road  
P.O. Box 19900  
Detroit, Michigan 48219-0900

Dear Ms. Auer:

We are excited about the opportunity to work with DALNET to implement a system that will expand library services for DALNET member libraries and be a showcase for all Ameritech products and services.

We believe that DALNET will be a model for multi-type library corporations and provide leadership in serving as a community information hub. As such, we want to work with you and the DALNET libraries in two areas:

- additional enhancements of the Horizon system
- the integration of telecommunications with the automation software for the delivery of library services

Ameritech wants to work with you and the DALNET libraries to continue to enhance our Horizon product to meet or exceed your needs as outlined in the enclosed memo from Jim Wilson, the Horizon General Manager. DALNET's participation in these enhancement or development projects will include input into the specifications as well as evaluating and testing the resulting prototypes.

In addition, in recognition of the ever-increasing reliance on telecommunications for delivering information, we are going to integrate the telecommunications expertise of the Ameritech account team, under Milan Manojlovich, with the Ameritech Library Services team to ensure we are leveraging the strengths of both to provide the very best telecommunications network and the best library automation system to DALNET.

It is a honor to work with a group who has such vision on how the library can become the center for the information needs of the community it serves. This is the same vision that we share at



Ameritech Library Services as we are developing products and services that will continue to enable the library to maximize its ability to provide more services to its patrons, so they can participate fully on the information super highway.

Sincerely,

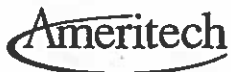


Lana G. Porter  
President  
Ameritech Library Services

LGP/dn  
LGP51397

Attachment

cc: Dr. Patricia Breivik  
Milan Manojlovich  
Jim Wilson



MEMORANDUM

**To:** Lana Porter  
**From:** Jim Wilson  
**Date:** May 9, 1997  
**Subject:** *Written commitment to DALNET for:*  
1) *Needed Horizon enhancements*

jtw -7001

This memo concerns the information we promised to Patricia Senn Breivik, (Wayne State University) before the next DALNET board meeting. That meeting is scheduled for May 29, and as I believe all of their expressed concerns are addressed in the following, when received, this should satisfy.

*Authorities/Cataloging/Database Management*

- I. *Ameritech Library Services will enable DALNET libraries to use a single, shared bibliographic record for a title held by more than one library, with the ability to:*
  - A. *store unique information about local copies, by allowing specific fields on the copy record to store and display library specific information*
  - B. *control display of specific subject headings by library based on field indicators or subject type*
  - C. *and handle multiple subject thesauri, again, based on field indicators*
  - D. *enable DALNET libraries to use a single, shared authority file efficiently in a multi-institution configuration, with appropriately displayed references in location-based catalogs.*
- II. *As part of our 5.1 release, Ameritech will provide security at the module and function levels within cataloging, so that only authorized staff can modify (or enhance) shared fields.*
- III. *Again, as part of its 5.1 release of Horizon, Ameritech will provide the ability to transfer bibliographic, authority, and other records between two separate Horizon servers.*

*Circulation/Reserves/Bookings*

- I. *Using a common patron record for DALNET libraries to share a single patron record, for libraries using a common server is another 5.1 release enhancement.*
- II. *Ameritech will work with DALNET to determine what parts of a patron record should not be overridden, as part of a batch workload, to preserve that data. This has not been a planned feature within Horizon, but is one for which we are very interested in developing specifications, and adding to our functionality.*

- III. *Ameritech is committed to providing an Integrated Booking Module and would like DALNET to help in reviewing the specifications. We expect it to be available in the 98-99 fiscal year.*

#### ILL/Document Delivery

- I. *The Resource Sharing Module, which is currently in beta testing, is designed to provide an ILL system with both patron and staff mode interaction and to allow links to OCLC's ILL subsystem. With the fast changing world of the Web, we plan to include links to a DOCLINE-like product in ILL Release 2.0, which is currently planned for 4<sup>th</sup> Quarter, 1997.*

#### Public Access/User Interface

- I. *Ameritech will provide four levels of holdings display for all OPAC client software, i.e., union catalog, institution level, building level, and collection or groups of collections.*
- II. *With Ameritech's product WebPAC, Ameritech will ensure a children's OPAC that is an easy-to-use graphical interface for children, which includes features such as a set of librarian-designed canned searches, automatic spell checking, ranked retrieval sets, and concept searching.*
- III. *Ameritech is committed to enhancing the WebPAC software to provide all the functions in the Horizon Windows client, and to working on optimizing performance.*
- IV. *Broadcast searching will be a feature of WebPAC and is in the development phase at this time.*

#### Gateway to Electronic Resources

1. *Ameritech will provide an authentication system for users that belong to multiple user groups with access to different databases. This authentication will come as a password and allow charges, if necessary, to a person's patron file or to a credit card.*
2. *Ameritech is currently developing broadcast searching capability.*

#### Electronic Publishing/Local Databases

- I. *Ameritech as a partner in the IBM Digital Library system plans to integrate Horizon links to this project.*

#### Management and Statistical Reports

- I. *Ameritech currently provides the ability for staff at libraries to run their own ad-hoc management and statistical reports with minimal support needed from the central site and currently provides training workshops that teach library staff how to create reports that avoid impacting system performance.*
- II. *Ameritech will work with DALNET to implement security for distributed report generation that allows access to specific files, records or fields for individual DALNET libraries and blocks access to data for other libraries. This will be available with the 5.2 Release, which is currently planned for November, 1998.*
- III. *Ameritech's Horizon system currently enables library staff to run their own standard reports.*
- IV. *Within Ameritech's Horizon system is currently provided distributed printing of system generated, standard, and ad-hoc reports.*

*User Workstation Integration*

- I. *Ameritech will work with DALNET to provide smooth integration of search results from multiple sources, including downloading with desktop software (such as End-note or Reference Manager) as well as with word processing packages.*
- II. *Ameritech will provide Windows 95/NT staff client software as part of its 5.0 release.*