Question: Where do you work?

01
Law Firm of Schafert Weiner, P.C.
02
Hudsons
04
Collins, Blaha, Slatkin
05
Muir Bros Funeral Home
06
Collins \& Blaha, P.C.
08
Oakland Community College - B.P.I.
10
Pavilion
11
Uptown Associates
12
Oakland County Friend of the Court
13
Andrew Foltyn Inc.
14
Madison Height Police Department
15
Frederic M. Rosen, P.C.
16
Record Copy Services, Detroit, MI

18
Law firm Charters, Heck \& O'Donnell, P.C.

## 19

State of Michigan

20
Michigan Mutual Insurance Company, Legal Dept.
21
Goodman and Eklund-Easley
23
Law Offices of Earle I. Erman

25
Red Ford Office Product

## 26

Botsford General Hospital
27
Bukers Huwn \& Leisure, Inc.
29
Pear, Sperling, Eggan \& Muskourtz
31
CO-OP Optical, Dearborn, MI
32
Miller, Canfield, Paddock \& Stone

## 33

UMS of America
34
Service Merchandise
35
Fried, Saperstein, DeVine \& Kohn, P.C.
36
Patrick, Johnson \& King, P.C.
37
Michigan Bell
38
Michigan Bell
41
UAW-GM HRC
44
Sheldon G. Larky, Attorney
45
Michigan National Bank - Commercial Real Estate Division
46
T.J. Maxx - Loss Prevention

# OAKLAND COMMUNITY COLLEGE LEGAL ASSISTANT PROGRAM SURVEY <br> (Winter 1990) 

Question: Where do you work?

Andrew Foltyn Inc.
Botsford General Hospital
Bukers Huwn \& Leisure, Inc.
CO-OP Optical, Dearborn, MI
Collins, Blaha \& Slatkin, P.C.
Frederic M. Rosen, P.C.
Fried, Saperstein, DeVine \& Kohn, P.C.
Goodman and Eklund-Easley
Hudsons
Law Firm Charters, Heck \& O'Donnell, P.C.
Law Offices of Earle I. Erman
Law Firm of Schafert Weiner, P.C.
Madison Height Police Department
Michigan National Bank - Commercial Real Estate Division
Michigan Bell
Michigan Mutual Insurance Company, Legal Dept.
Miller, Canfield, Paddock \& Stone
Muir Bros Funeral Home
Oakland County Friend of the Court
Oakland Community College - B.P.I.
Patrick, Johnson \& King, P.C.
Pavilion
Pear, Sperling, Eggan \& Muskourtz
Record Copy Services, Detroit, MI
Red Ford Office Product
Service Merchandise
Sheldon G. Larky, Attorney
State of Michigan
T.J. Maxx - Loss Prevention

UAW-GM HRC
UMS of America
Uptown Associates

TABLE OF ETHNIC BY YEAR AND SESSION


Frequency Missing $=58$ unreported)

OAKLAND COMMUNITY COLLEGE

July 15, 1990

Dear OCC Legal Assistant Program Students and Graduates;

Enclosed is a questionnaire which we would like you to take a few minutes to fill out and return in the self addressed envelope. Please mail it back within one week so we can get your input before Fall Semester.

As you know, we are preparing the Legal Assistant Program for review by the American Bar Association. Your comments will help us make both short term and long term improvements in the program. We are always striving to improve the quality of the program and the quality of your educational experience.

We would very much appreciate your comments and your help in making the program one of the best training programs for legal assistants.


# OAKLAND COMMUNITY COLLEGE LEGAL ASSISTANT PROGRAM STUDENT SURVEY Spring, 1990 

Your views and opinions on the following items will assist OCC in evaluating and planning for the future development of the Legal Assistant Program. Be assured that your responses will be held in strict confidence and will be revealed only in summary or statistical form. We thank you for your participation in this effort to improve your Legal Assistant Program. (Also, if you have further comments, suggestions, or ideas, you are invited and encouraged to contact Professor Michael Kinney who is the college's coordinator of the program and discuss them. He is available at 471-7750.)

1. In what year did you first enroll in LGL classes at OCC?

1990
1989
1988
1987
1986 or before
2. In what semester did you first enroll in LGL classes at OCC?
Fall
$\ldots \quad$ Winter
$\ldots$ Spring
$\quad$ Summer
3. When you first enrolled in a LGL course, your primary intention was:

To improve skills for a job you then held.
To prepare for a promotion in the same firm.
To prepare for a career shift.
To satisfy a personal interest in a particular subject.
__O_Other (write in)
4. Why did you select OCC for your LGL training?

Location convenient to home or work.
___Less expensive than alternatives.
General reputation of college.
Specific reputation of OCC's LGL Program.
Already attending OCC and switched program.
Other (write in)
5. Which institutions did you consider as alternatives for your LGL training?
__ No other institution.
-_ Henry Ford Community College.
Macomb Community College.
Madonna College.
Oakland University.
__O Other (write in)
6. How did you first become aware of the OCC LGL program? (Please check only one response.)
___ Referred by an attorney.
Referred by a college counselor.
Referred by a high school counselor.
Referred by a practicing Legal Assistant.
Read a LGL program information booklet from OCC.
Noticed program in College Catalog.
Noticed course in College Schedule of Classes.
Other (write in)
7. When you first began your LGL training at OCC, did you receive the assistance/advice of a College Counselor?
$\qquad$
8. How would you rate the effectiveness of the academic counseling you have received at OCC?

Very effective.
-_Somewhat effective.
__ Not at all effective. Have never received any.
9. Are you currently employed?
__ Yes (If "yes", please continue with question \#10)
___ No (If "no", please go to question \#25)
10. Approximately how many hours (weekly) do you work on average? $\qquad$ hours.
11. Is your employment in a position related to your Legal Assistant training?
$\qquad$ Yes
_- No
12. Were you employed in this position prior to enrolling in the OCC

Legal Assistant Program?
$\begin{array}{r}\text { Yes } \\ \hline\end{array}$
13. What is the Job Title of your current position?
(Please Fill In)
14. How did you find your current job?

Family connection.
Personal friend or associate.
College placement agency.
General placement agency.
Newspaper advertizement.
College personnel referral.
__Other (please indicate)
15. Approximately what is your hourly rate of pay?
(Please indicate to nearest dollar) \$ $\qquad$
16. Was your experience in the OCC Legal Assistant Program important in your getting your present job?
_ Yes
17. Where do you work? (Please indicate Name of company or firm; if a large company, please indicate also the name of area or department.)
18. What kind of firm or company do you work for?

Private Legal firm.
__Corporate Legal Department.
Government Agency.
Legal Aid Agency.
Other (write in)
19. In general, how do you feel about your current position?

Very Satisfied.
Satisfied.
Neutral.
Disappointed.
Very Disappointed.
$\overline{W h y}$ do you feel this way?
20. In your present job, how important are each of the following skills or tasks to your overall success?
(Circle number which applies.)

|  | Not <br> Import. | Import. <br>  <br> a. Lmport. |  |
| :--- | :--- | :--- | :--- |
| Legal Research | 1 | 2 | 3 |
| b. Maintaining law library | 1 | 2 | 3 |
| c. Drafting Correspondence | 1 | 2 | 3 |
| d. Drafting Complaints | 1 | 2 | 3 |
| e. Word Processing | 1 | 2 | 3 |
| f. Office management | 1 | 2 | 3 |
| g. Bookkeeping | 1 | 2 | 3 |
| h. Billing | 1 | 2 | 3 |
| i. Liaison w/ court clerk | 1 | 2 | 3 |
| j. Typing | 1 | 2 | 3 |
| k. Filling out forms | 1 | 2 | 3 |
| l. Proofreading/Correcting | 1 | 2 | 3 |
| m. Scheduling meetings, etc | 1 | 2 | 3 |
| n. Calendaring | 1 | 2 | 3 |
| o. Filing | 1 | 2 | 3 |
| p. Messenger/Courier papers | 1 | 2 | 3 |
| q. Reception/Phone handling | 1 | 2 | 3 |

21. Are you active in any of the following professional associations or organizations? (Please check all that apply.)
__ Do not belong to any.
Legal Assistant Association of Michigan.
National Association of Legal Assistants.
——
Other (write in)
22. Please rank the following Job Titles in order as you see them from most (1) to least (9) prestigious.
$\qquad$ Legal Assistant Court Reporter
Law Clerk
Legal Secretary
Lawyer
Secretary
Paralegal
Clerk
Legal Intern
23. To what job do you next realistically aspire within the next 3 to 5 years? (Use above list or other job title and write in your answer.)
24. To what job do you eventually realistically aspire within the next 10 to 15 years? (Use list in question \#22 or other job title and write in your answer.) $\qquad$
25. In retrospect, how would you rate the learning experience you had in each of the following courses? (Circle the appropriate value.)

|  | Not | Very |  |  | Very |
| :--- | :--- | :--- | :--- | :--- | :--- |
|  | Applicable | Low | Low | High | High |
| Legal Research I | 0 | 1 | 2 | 3 | 4 |
| Legal Research II | 0 | 1 | 2 | 3 | 4 |
| Discovery | 0 | 1 | 2 | 3 | 4 |
| Litigation | 0 | 1 | 2 | 3 | 4 |
| Substantive Law | 0 | 1 | 2 | 3 | 4 |
| Rules of Evidence | 0 | 1 | 2 | 3 | 4 |
| Trial Preparation | 0 | 1 | 2 | 3 | 4 |

26. From your present perspective, how would you rate the long-term usefulness of the information/training you received in each of the following courses?

|  | Not | Very |  |  |  |
| :--- | :--- | :---: | :---: | :---: | :---: |
|  | Applicable | Useful | Usefulat | Not |  |
|  | Useful | Useful |  |  |  |
| Legal Research I | 0 | 1 | 2 | 3 | 4 |
| Legal Research II | 0 | 1 | 2 | 3 | 4 |
| Discovery | 0 | 1 | 2 | 3 | 4 |
| Litigation | 0 | 1 | 2 | 3 | 4 |
| Substantive Law | 0 | 1 | 2 | 3 | 4 |
| Rules of Evidence | 0 | 1 | 2 | 3 | 4 |
| Trial Preparation | 0 | 1 | 2 | 3 | 4 |

27. Please indicate any skills or specific information which you think should be added to or included in the LGL program:
28. Please indicate any courses you think should be added to the LGL program:
$\qquad$
29. Please indicate any courses you think should be deleted from the LGL program:
$\qquad$
30. Do you have any other recommendations for change in OCC's Legal Assistant program?
$\qquad$
$\qquad$
$\qquad$
31. Are you currently taking courses in the LGL program at OCC?
a. Yes (Please go to question \#33)
b. No (Please go to question \#32)
32. What is the primary reason you are no longer taking courses in LGL at OCC? (Check only one answer.)

Have completed my Certificate or Degree program in LGL AST.
Am now taking supportive general education courses for program
Disliked experience in program or courses.
Found a better Legal Assistant program elsewhere.
Substance of program less as useful than expected.
Decided to change to another program.
—_Learned all I wanted; not interested in whole program.
Financial considerations have postponed my continuation. Personal/Family priorities have postponed my continuation.
__OOther (write in)

Thank you for your help and advice in making the OCC Legal Assistant program serve you and future students better. The following information will be processed separately to preserve the confidentiality of your replies.

Would your employer be a good contact to participate in a Legal Assistant internship program?
Yes $\qquad$ No $\qquad$
If yes, Company or Firm Name: $\qquad$
Contact Person: $\qquad$
Work address: $\qquad$
City: $\qquad$
Zip: $\qquad$
Phone: $\qquad$

Would you like to remain on our permanent mailing list for future information and opportunities?
Yes $\qquad$ No $\qquad$
Would you like to receive a copy of the survey results
Yes $\qquad$ No $\qquad$
If yes on either of the above questions
Name: $\qquad$
Address: $\qquad$
City: $\qquad$
Zip: $\qquad$ .

Phone: $\qquad$
Thank you for your responses. Please place the completed survey in the postage paid, self-addressed envelop and drop it in the mail today. Thank you.

FREQUENCIES $\operatorname{VARIABLES=TERM~TO~GET.~}$
***** Memory allows a total of There also may be up to

7838 Valuea, accumulated acroas all Variables. 955 Value Labels for each Variable.
Page 3 LGL90 PROGRAM SURVEY $11 / 16 / 90$

TERM FIRST SEMESTER IN OCC LGL

| Value Label | Value | Frequency | Percent | Valid <br> Percent | Cum <br> Percent |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
|  |  |  |  |  |  |
| ALL | 1 | 33 | 71.7 | 73.3 | 73.3 |
| INTER | 2 | 7 | 15.2 | 15.6 | 88.9 |
| SPRING | 3 | 5 | 10.9 | 11.1 | 100.0 |
| O RESPONSE/UNKNOWN | 9 | 1 | 2.2 | MISSING |  |
|  |  | ---10 | ---0.0 | -100.0 |  |


| Valid Cases 45 | Missing Cases | 1 |  |
| :--- | :--- | :--- | :--- | :--- |
| Page 4 | LGL90 PROGRAM SURVEY |  |  |
| INTENT | PRIMARY ${ }^{\prime}$ INTENTION |  |  |


| Value Label | Value | Frequency | Percent | Valid <br> Percent | Cum <br> Percent |
| :--- | ---: | ---: | ---: | ---: | ---: |
| TO IMPROVE SKILLS |  |  |  |  |  |
| FOR PROMOTION | 2 | 3 | 6.5 | 7.0 | 7.0 |
| FOR A CAREER SHIFT | 3 | 2 | 4.3 | 4.7 | 11.6 |
| TO SATISFY PERSONAL | 4 | 31 | 67.4 | 72.1 | 83.7 |
| OTHER | 4 | 8.7 | 9.3 | 93.0 |  |
| NO RESPONSE/UNKNOWN | 9 | 3 | 6.5 | 7.0 | 100.0 |
|  |  | 3 | 6.5 | MISSING |  |
|  | TOTAL | 46 | 100.0 | 100.0 |  |


| Valid Cases | 43 | Missing Cases | 3 |
| :--- | :--- | :--- | :--- |
| Page | 5 | LGL90 PROGRAM SURVEY |  |
| SELECT | WHY SELECTING OCC LGL |  |  |


| Value Label | Value | Frequency | Percent | Valid Percent | $\begin{gathered} \text { Cum } \\ \text { Percent } \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: | :---: |
| ONVENIENT LOCATION | 1 | 10 | 21.7 | 33.3 | 33.3 |
| ESS EXPENSIVE | 2 | 2 | 4.3 | 6.7 | 40.0 |
| ENERAL REPUTATION | 3 | 4 | 8.7 | 13.3 | 53.3 |
| PECEFIC REPUTATION | 4 | 4 | 8.7 | 13.3 | 66.7 |
| LREADY ATTENDING OC | 5 | 7 | 15.2 | 23.3 | 90.0 |
| THER | 6 | 3 | 6.5 | 10.0 | 100.0 |
| RESPONSE/UNKNOWN | 9 | 16 | 34.8 | MISSING |  |
|  | TOTAL | 46 | 100.0 | 100.0 |  |


| Valid Cases $\quad 30$ | Missing Cases | 16 |  |
| :--- | ---: | ---: | ---: | ---: |
| Page 6 | LGL90 PROGRAM SURVEY |  |  |
| INSTITUT | ALTERNATIVE INSTITUTION |  |  |


| NO OTHER INSTITUTION | 1 | 23 | 50.0 | 54.8 | 54.8 |
| :--- | ---: | ---: | ---: | ---: | ---: |
| HENRY FORD COMMUNITY | 2 | 2 | 4.3 | 4.8 | 59.5 |
| MADONNA COLLEGE | 4 | 2 | 4.3 | 4.8 | 64.3 |
| OAKLAND UNIV | 5 | 12 | 26.1 | 28.6 | 92.9 |
| OTHER | 6 | 3 | 6.5 | 7.1 | 100.0 |
| NO RESPONSE/UNKNOWN | 9 | 4 | 8.7 | MISSING |  |
|  |  | TOTAL | 46 | 100.0 | 100.0 |


| Valid Cases | 42 | Missing Cases 4 |
| :--- | ---: | ---: |
| Page 7 | LGL90 PROGRAM SURVEY |  |
| $1 / 16 / 90$ |  |  |

LEARN HOW YOU BECOME AWARE OF OCC LGL

| Value Label | Value | Frequency | Percent | Vercent |
| :--- | ---: | ---: | ---: | ---: | ---: |
| Percent |  |  |  |  | | Cum |
| :---: |
| Percent |


| Valid Cases | 32 | Missing Cases 14 |  |
| :--- | :--- | :--- | :--- | :--- |
| Page 8 | LGL90 PROGRAM SURVEY |  | $1 / 16 / 90$ |

COUNSEL ADVICE FROM COUNSELOR

| Value Label | Value | Frequency | Percent | Valid <br> Percent | Cum <br> Percent |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| YES | 1 | 24 | 52.2 | 52.2 | 52.2 |  |
| NO | 5 | 22 | 47.8 | 47.8 | 100.0 |  |
|  | TOTAL | 46 | 100.0 | 100.0 |  |  |
| Valid Cases . 46 | Missing C | Cases 0 |  |  |  |  |
| Page 9 LGL90 | PROGRAM | SURVEY |  |  |  | 11/16/90 |
| RATE RATE OF COUNSEL | ING EFFCT |  |  |  |  |  |
| Value Label | Value | Frequency | Percent | Valid <br> Percent | Cum <br> Percent |  |
| VERY EFFECTIVE | 1 | 8 | 17.4 | 17.8 | 17.8 |  |
| SOMEWHAT EFFECTIVE | 2 | 28 | 60.9 | 62.2 | 80.0 |  |
| NOT AT ALL EFFECTIVE | 3 | 6 | 13.0 | 13.3 | 93.3 |  |
| NEVER RECEIVE ANY | 4 | 3 | 6.5 | 6.7 | 100.0 |  |
| NO RESPONSE/UNKNOWN | 9 | 1 | 2.2 | MISSING |  |  |
|  | TOTAL | 46 | 100.0 | 100.0 |  |  |
| Valid Cases 45 | Missing | Cases 1 |  |  |  |  |
| Page 10 LGL90 | PROGRAM | SURVEY |  |  |  | 11/16/90 |


| Value Label | Value | Frequency | Percent | Valid <br> Percent | Cum Percent |
| :---: | :---: | :---: | :---: | :---: | :---: |
| YES | 1 | 37 | 80.4 | 80.4 | 80.4 |
| NO | 5 | 9 | 19.6 | 19.6 | 100.0 |
|  | TOTAL | 46 | 100.0 | 100.0 |  |


| Valid Cases | 46 | Missing Cases | 0 |
| :--- | ---: | ---: | ---: |
| Page 11 | LGL90 PROGRAM SURVEY |  |  |

HOURS WEEKLY WORKING HOURS

| Value Label | Value | Frequency | Percent | Valid Percent | $\begin{gathered} \text { Cum } \\ \text { Percent } \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | 20 | 1 | 2.2 | 2.8 | 2.8 |
|  | 22 | 1 | 2.2 | 2.8 | 5.6 |
|  | 25. | 1 | 2.2 | 2.8 | 8.3 |
|  | 30 | 2 | 4.3 | 5.6 | 13.9 |
|  | 35 | 3 | 6.5 | 8.3 | 22.2 |
|  | 37 | 1 | 2.2 | 2.8 | 25.0 |
|  | 38 | 3 | 6.5 | 8.3 | 33.3 |
|  | 40 | 16 | 34.8 | 44.4 | 77.8 |
|  | 43 | 1 | 2.2 | 2.8 | 80.6 |
|  | 50 | 6 | 13.0 | 16.7 | 97.2 |
|  | 70 | 1 | 2.2 | 2.8 | 100.0 |
| NO RESPONSE/UNKNOWN | 99 | 10 | 21.7 | MISSING |  |
|  | TOTAL | 46 | 100.0 | 100.0 |  |
| Valid. Cases 36 | Missing Ca | ases 10 |  |  |  |


| Page 12 | LGL90 PROGRAM SURVEY | $11 / 16 / 90$ |
| :--- | :--- | :--- |
| RELATE | RELATION TO LGL TRAINING |  |


| Value Label | Value | Frequency | Percent | Valid Percent | $\begin{gathered} \text { Cum } \\ \text { Percent } \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: | :---: |
| YES | 1 | 14 | 30.4 | 38.9 | 38.9 |
| NO | 5 | 22 | 47.8 | 61.1 | 100.0 |
| NO RESPONSE/UNKNOWN | 9 | 10 | 21.7 | MISSING |  |
|  | TOTAL | 46 | 100.0 | 100.0 |  |


| Valid Cases | 36 | Missing Cases 10 |  |
| :--- | :--- | :--- | :--- |
| Page 13 |  |  |  |

PRIOR PRIOR EMPLOYMENT BEFORE LGL

| Value Label | Value | Frequency | Percent | Valid <br> Percent | Cum Percent |
| :---: | :---: | :---: | :---: | :---: | :---: |
| YES | 1 | 27 | 58.7 | 73.0 | 73.0 |
| NO | 5 | 10 | 21.7 | 27.0 | 100.0 |
| NO RESPONSE/UNKNOWN | 9 | 9 | 19.6 | MISSSING |  |
|  | TOTAL | 46 | 100.0 | 100.0 |  |

Valid Cases $\quad 37$ Missing Cases 9

Value Label Value Frequency Percent Valid Percent Percent


| PRIVATE LEGAL FIRM | 1 | 12 | 26.1 | 35.3 | 35.3 |
| :--- | ---: | ---: | ---: | ---: | ---: |
| GOVERNMENT AGENCY | 3 | 3 | 6.5 | 8.8 | 44.1. |
| LEGAL AID AGENCY | 4 | 1 | 2.2 | 2.9 | 47.1 |
| OTHER | 5 | 18 | 39.1 | 52.9 | 100.0 |
| NO RESPONSE/UNKNOWN | 9 | 12 | 26.1 | MISSING |  |
|  |  | ---16 | 100.0 | 100.0 |  |


| Valid Cases | 34 | Missing Cases | 12 |
| :--- | ---: | ---: | ---: |
| Page 22 | LGL90 PROGRAM SURVEY | $11 / 16 / 90$ |  |

FEEL HOW YOU FEEL ABOUT YOUR JOB

| Value Label | Value | Frequency | Percent | Valid Percent | Cum <br> Percent |
| :---: | :---: | :---: | :---: | :---: | :---: |
| VERY SATISFIED | 1 | 5 | 10.9 | 13.5 | 13.5 |
| SATISFIED | 2. | 14 | 30.4 | 37.8 | 51.4 |
| NEUTRAL | 3 | 11 | 23.9 | 29.7 | 81.1 |
| DISAPPOINTED | 4 | 4 | 8.7 | 10.8 | 91.9 |
| VERY DISAPPOINTED | 5 | 3 | 6.5 | 8.1 | 100.0 |
| NO RESPONSE/UNKNOWN | 9 | 9 | 19.6 | MISSING |  |
|  | TOTAL | 46 | 100.0 | 100.0 |  |


| Valid Cases | 37 | Missing Cases | 9 |
| :--- | :---: | :---: | :---: |
| Page 23 | LGL90 PROGRAM SURVEY |  | $11 / 16 / 90$ |

## EXPLAIN EXPLANATION

| Value Label | Value | Frequency | Percent | Valid Percent | $\begin{gathered} \text { Cum } \\ \text { Percent } \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: | :---: |
| YES | 1 | 30 | 65.2 | 96.8 | 96.8 |
| NO | 5 | 1 | 2.2 | 3.2 | 100.0 |
| NO RESPONSE/UNKNOWN | 9 | 15 | 32.6 | MISSING |  |
|  | TOTAL | 46 | 100.0 | 100.0 |  |


| Valid Cases | 31 | Missing Cases 15 |  |
| :--- | ---: | ---: | ---: |
| Page 24 | LGL90 PROGRAM SURVEY |  |  |
| $11 / 16 / 90$ |  |  |  |

RESEARCH LEGAL RESEARCH

| Value Label | Value | Frequency | Percent | Valid |
| :--- | ---: | ---: | ---: | ---: | ---: |
| Percent |  |  |  |  | | Cum |
| :---: |
| Percent |


| Valid Cases | 34 | Missing Cases 12 |  |
| :--- | ---: | ---: | ---: | ---: |
| Page 25 | LGL90 PROGRAM SURVEY |  |  |

LIBRARY MAINTAINING LAW LIBRARY
Value Label Value Frequency Percent Percent Percent

| NOT IMPORTANT | 1 | 28 | 60.9 | 82.4 | 82.4 |
| :--- | ---: | ---: | ---: | ---: | ---: |
| IMPORTANT | 2 | 4 | 8.7 | 11.8 | 94.1 |
| VERY IMPORTANT | 3 | 2 | 4.3 | 5.9 | 100.0 |
| NO RESPONSE/UNKNOWN | 9 | 12 | 26.1 | MISSING |  |
|  |  | ----10 | -100.0 | -100.0 |  |


| Valid Cases | 34 | Missing Cases | 12 |
| :--- | ---: | ---: | ---: |
| Page 26 | LGL90 PROGRAM SURVEY | $11 / 16 / 90$ |  |

CORRESP DRAFTING CORRESPONDENCE

| Value Label | Value | Frequency | Percent | Valid Percent | $\begin{gathered} \text { Cum } \\ \text { Percent } \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: | :---: |
| NOT IMPORTANT | 1 | 15 | 32.6 | 44.1 | 44.1 |
| IMPORTANT | 2 | 4 | 8.7 | 11.8 | 55.9 |
| VERY IMPORTANT | 3 | 15 | 32.6 | 44.1 | 100.0 |
| NO RESPONSE/UNKNOWN | 9 | 12 | 26.1 | MISSING |  |
|  | TOTAL | 46 | 100.0 | 100.0 |  |
| Valid Cases 34 | Missing | ases 12 |  |  |  |

COMPLAIN DRAFTING COMPLAIN,

| Value Label | Value | Frequency | Percent | Valid |  |
| :--- | ---: | ---: | ---: | ---: | ---: |
| Percent | Cum <br> Percent |  |  |  |  |
| NOT IMPORTANT |  |  |  |  |  |
| IMPORTANT | 2 | 23 | 50.0 | 67.6 | 67.6 |
| VERY IMPORTANT | 3 | 6 | 13.0 | 17.6 | 85.3 |
| NO RESPONSE/UNKNOWN | 9 | 5 | 10.9 | 14.7 | 100.0 |
|  | TOTAL | --46 | -26.1 | MISSING |  |
|  |  | -100.0 | 100.0 |  |  |

Valid Cases $34 \quad$ Missing Cases 12
Page 28 LGL90 PROGRAM SURVEY 11/16/90

WORD WORD PROCESSING

| Value Label | Value | Frequency | Percent | Valid |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
| Percent | Cum <br> Percent |  |  |  |  |
| NOT IMPORTANT |  |  |  |  |  |
| IMPORTANT | 2 | 14 | 30.4 | 41.2 | 41.2 |
| VERY IMPORTANT | 3 | 8 | 17.4 | 23.5 | 64.7 |
| NO RESPONSE/UNKNOWN | 9 | 12 | 26.1 | 35.3 | 100.0 |
|  | TOTAL | --12 | 26.1 | MISSING |  |
|  |  | 46 | 100.0 | 100.0 |  |

Valid Cases $34 \quad$ Missing Cases 12

MANAGE
Value Label Value Frequency Percent Dalid Percent Percent


| Value Label | Value | Frequency | Percent | Valid |
| :--- | ---: | ---: | ---: | ---: | ---: |
| Percent |  |  |  |  | | Cum |
| :---: |
| Percent |


| Valid Cases | 34 | Missing Cases 12 |  |
| :--- | ---: | ---: | ---: | ---: |
| Page 32 | LGL90 PROGRAM SURVEY | $11 / 16 / 90$ |  |

CLERK LIASON OR COURT CLERK


| Value Label | Value | Frequency | Percent | Valid Percent | $\begin{gathered} \text { Cum } \\ \text { Percent } \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: | :---: |
| NOT IMPORTANT | 1 | 8 | 17.4 | 23.5 | 23.5 |
| IMPORTANT | 2 | 10 | 21.7 | 29.4 | 52.9 |
| VERY IMPORTANT | 3 | 16 | 34.8 | 47.1 | 100.0 |

$$
\begin{array}{llll}
\text { TOTAL } & 46 & 100.0 & 100.0
\end{array}
$$

| Valid Cases | 34 | Missing Cases 12 |  |
| :--- | ---: | ---: | ---: |
| Page 34 | LGL90 PROGRAM SURVEY | $11 / 16 / 90$ |  |

FORMS FILIING OUT FORMS

| Value Label* | Value | Frequency | Percent | Valid Percent | $\xrightarrow[\text { Cum }]{\text { Percent }}$ |
| :---: | :---: | :---: | :---: | :---: | :---: |
| NOT IMPORTANT | 1 | 9 | 19.6 | 26.5 | 26.5 |
| IMPORTANT | 2 | 10 | 21.7 | 29.4 | 55.9 |
| VERY IMPORTANT | 3 | 15 | 32.6 | 44.1 | 100.0 |
| NO RESPONSE/UNKNOWN | 9. | 12 | 26.1 | MISSING |  |
|  | TOTAL | 46 | 100.0 | 100.0 |  |
| Valid Cases 34 | Missing | Cases 12 |  |  |  |

PROOF PROOFREADING/CORRECTING

| Value Label | Value | Frequency | Percent | Valid Percent | $\begin{gathered} \text { Cum } \\ \text { Percent } \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: | :---: |
| NOT IMPORTANT | 1 | 4 | 8.7 | 12.1 | 12.1 |
| IMPORTANT | 2 | 9 | 19.6 | 27.3 | 39.4 |
| VERY IMPORTANT | 3 | 20 | 43.5 | 60.6 | 100.0 |
| NO RESPONSE/UNKNOWN | 9 | 13 | 28.3 | MISSING |  |
|  | TOTAL | 46 | 100.0 | 100.0 |  |
| Valid Cases 33 | Missing | ases 13 |  |  |  |
| Fage 36 | PROGRAM | JRVEY |  |  |  |

SCHED SCHEDULING MEETINGS


CALEND CALENDARING

| Value Label | Value | Frequency | Percent | Valid |  |
| :--- | ---: | ---: | ---: | ---: | ---: |
| Percent | Cum <br> Percent |  |  |  |  |
| NOT IMPORTANT |  |  |  |  |  |
| IMPORTANT | 1 | 13 | 28.3 | 38.2 | 38.2 |
| VERY IMPORTANT | 2 | 5 | 10.9 | 14.7 | 52.9 |
| NO RESPONSE/UNKNOWN | 9 | 16 | 34.8 | 47.1 | 100.0 |



ASSOCIA2 LEGAL ASSISTANT ASSOCIATION OF MICH"

| Value Label | Value | Frequency | Percent | Valid |
| :--- | ---: | ---: | ---: | ---: | ---: |
| Percent |  |  |  |  | | Cum |
| :---: |
| Percent |

Valid Cases 37 Missing Cases 9

| Page 43 - LGL90 PROGRAM SURVEY 11/16/90 |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |

ASSOCIA3 NATIONAL ASSOCIA OF LEGAL ASSISTANT

| Value Label | Value | Frequency | Percent | Valid |
| :--- | ---: | ---: | ---: | ---: | ---: |
| Percent | Cum | Percent |  |  |



| Value Label. | Value | Frequency | Percent | Valid |
| :--- | ---: | ---: | ---: | ---: | ---: |
| Percent | Cum |  |  |  |
| Percent |  |  |  |  |


| Valid Cases | 37 | Missing Cases | 9 |
| :--- | ---: | ---: | ---: |
| Page 45 | LGL90 PROGRAM SURVEY |  |  |
| $11 / 16 / 90$ |  |  |  |

RANK1 LEGAL ASSISTANT

| Value Label | Value | Frequency | Percent | Valid <br> Percent | Cum Percent |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2 | 4 | 8.7 | 13.3 | 13.3 |
|  | 3 | 9 | 19.6 | 30.0 | 43.3 |
|  | 4 | 6 | 13.0 | 20.0 | 63.3 |
|  | 5 | 7 | 15.2 | 23.3 | 86.7 |
|  | 6 | 4 | 8.7 | 13.3 | 100.0 |
| NO RESPONSE/UNKNOWN | 0 | 16 | 34.8 | MISSING |  |
|  | TOTAL | 46 | 100.0 | 100.0 |  |



| Value Label | Value | Frequency | Percent | Valid <br> Percent | Cum Percent |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| MOST PRESTIGIOUS | 1 | 1 | 2.2 | 3.3 | 3.3 |  |
|  | 2 | 1 | 2.2 | 3.3 | 6.7 |  |
|  | 3 | 8 | 17.4 | 26.7 | 33.3 |  |
|  | 4 | 4 | 8.7 | 13.3 | 46.7 |  |
|  | 5 | 3 | 6.5 | 10.0 | 56.7 |  |
|  | 6 | 6 | 13.0 | 20.0 | 76.7 |  |
|  | 7 | 3 | 6.5 | 10.0 | 86.7 |  |
|  | 8 | 3 | 6.5 | 10.0 | 96.7 |  |
| LEAST PRESTIGIOUS | 9 | 1 | 2.2 | 3.3 | 100.0 |  |
| NO RESPONSE/UNKNOWN | 0 | 16 | 34.8 | MISSING |  |  |
|  | TOTAL | 46 | 100.0 | 100.0 |  |  |
| Valid Cases 30 | Missing | Cases 16 |  |  |  |  |
| Page 47. | PROGRAM | SURVEY |  |  |  | 11/16/90 |
| RANK3 LAW CLERK |  |  |  |  |  |  |
| Value Label | Value | Frequency | Percent | Valid <br> Percent | Cum <br> Percent |  |
|  | 2 | 10 | 21.7 | 33.3 | 33.3 |  |
|  | 3 | 3 | 6.5 | 10.0 | 43.3 |  |
|  | 4 | 5 | 10.9 | 16.7 | 60.0 |  |
|  | 5 | 6 | 13.0 | 20.0 | 80.0 |  |
|  | 6 | 5 | 10.9 | 16.7 | 96.7 |  |
|  | 8 | 1 | 2.2 | 3.3 | 100.0 |  |
| NO RESPONSE/UNKNOWN | 0 | 16 | 34.8 | MISSING |  |  |
|  | TOTAL | 46 | 100.0 | 100.0 |  |  |
| Valid Cases 30 | Missing | Cases 16 |  |  |  |  |
| Page 48 | PROGRAM | SURVEY |  |  |  | 11/16/90 |
| RANK4 LEGAL SECR |  |  |  |  |  |  |
| Value Label | Value | Frequency | Percent | Valid <br> Percent | Cum <br> Percent |  |
|  | 2 | 1 | 2.2 | 3.3 | 3.3 |  |
|  | 3 | 2 | 4.3 | 6.7 | 10.0 |  |
|  | 4 | 2 | 4.3 | 6.7 | 16.7 |  |
|  | 5 | 4 | 8.7 | 13.3 | 30.0 |  |
|  | 6 | 7 | 15.2 | 23.3 | 53.3 |  |
|  | 7 | 12 | 26.1 | 40.0 | 93.3 |  |
|  | 8 | 2 | 4.3 | 6.7 | 100.0 |  |
| NO RESPONSE/UNKNOWN | 0 | 16 | 34.8 | MISSING |  |  |
|  | TOTAL | 46 | 100.0 | 100.0 |  |  |
| Valid Cases 30 | Missing | Cases 16 |  |  |  |  |
| Page 49 | PROGRAM | SURVEY |  |  |  | 11/16/90 |
| RANK5 LAWYER |  |  |  |  |  |  |
| Value Label | Value | Frequency | Percent | Valid <br> Percent | Cum Percent |  |


|  | 1 | 1 | 2.2 | 3.3 | 93.3 |
| :---: | ---: | ---: | ---: | ---: | ---: |
| LEAST PRESTIGIOUS | 8 | 1 | 2.2 | 3.3 | 96.7 |
| NO RESPONSE/UNKNOWN | 9 | 1 | 2.2 | 3.3 | 100.0 |
|  | 0 | 16 | 34.8 | MISSING |  |
|  |  | ---- | --16 | 100.0 | 100.0 |


| Valid Cases 30 | Missing Cases 16 |  |  |
| :--- | ---: | ---: | ---: |
| Page 50 | LGL90 PROGRAM SURVEY |  |  |
| $11 / 16 / 90$ |  |  |  |

RANK6 SECRETARY

| Value Label | Value | Frequency | Percent | Valid <br> Percent | Cum <br> Percent |
| :--- | ---: | ---: | ---: | ---: | ---: |
|  |  |  |  |  |  |
|  | 2 | 1 | 2.2 | 3.3 | 3.3 |
|  | 3 | 1 | 2.2 | 3.3 | 6.7 |
|  | 4 | 1 | 2.2 | 3.3 | 10.0 |
|  | 5 | 2 | 4.3 | 6.7 | 16.7 |
|  | 7 | 4 | 8.7 | 13.3 | 30.0 |
|  | 8 | 12 | 26.1 | 40.0 | 70.0 |
|  | 9 | 9 | 19.6 | 30.0 | 100.0 |
|  | 0 | 16 | 34.8 | MISSING |  |
|  |  | ---10 | --100.0 | -100.0 |  |

Valid Cases $30 \quad$ Missing Cases 16
Page 51 LGL90 PROGRAM SURVEY $11 / 16 / 90$
RANK7 PARALEGAL

| Value Label | Value | Frequency | Percent | Valid Percent | $\begin{gathered} \text { Cum } \\ \text { Percent } \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: | :---: |
| MOST PRESTIGIOUS | 1 | 1 | 2.2 | 3.3 | 3.3 |
|  | 2 | 7 | 15.2 | 23.3 | 26.7 |
|  | 3 | 7 | 15.2 | 23.3 | 50.0 |
|  | 4 | 9 | 19.6 | 30.0 | 80.0 |
|  | 5 | 3 | 6.5 | 10.0 | 90.0 |
|  | 6 | 2 | 4.3 | 6.7 | 96.7 |
|  | 7 | 1 | 2.2 | 3.3 | 100.0 |
| NO RESPONSE/UNKNOWN | 0 | 16 | 34.8 | MISSING |  |
|  | TOTAL | 46 | 100.0 | 100.0 |  |

Valid Cases $30 \quad$ Missing Cases 16
Page 52

LGL90 PROGRAM SURVEY
RANK8 CLERK

| Value Label | Value | Frequency | Percent | Valid <br> Percent | Cum Percent |
| :---: | :---: | :---: | :---: | :---: | :---: |
| ,MOST PRESTIGIOUS | 1 | 1 | 2.2 | 3.3 | 3.3 |
|  | 2 | 1 | 2.2 | 3.3 | 6.7 |
|  | 7 | 8 | 17.4 | 26.7 | 33.3 |
|  | 8 | 7 | 15.2 | 23.3 | 56.7 |
| LEAST PRESTIGIOUS | 9 | 13 | 28.3 | 43.3 | 100.0 |
| NO RESPONSE/UNKNOWN | 0 | 16 | 34.8 | MISSING |  |
|  | TOTAL | 46 | 100.0 | 100.0 |  |

RANK9 LEGAL INTERN

| Value Label | Value | Frequency | Percent | Valid Percent | Cum <br> Percent |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2 | 6 | 13.0 | 20.0 | 20.0 |
|  | 3 | 1 | 2.2 | 3.3 | 23.3 |
|  | 4 | 4 | 8.7 | 13.3 | 36.7 |
|  | 5 | 5 | 10.9 | 16.7 | 53.3 |
|  | 6 | 6 | 13.0 | 20.0 | 73.3 |
|  | 7 | 3 | 6.5 | 10.0 | 83.3 |
|  | 8 | 3 | 6.5 | 10.0 | 93.3 |
| LEAST PRESTIGIOUS | 9 | 2 | 4.3 | 6.7 | 100.0 |
| NO RESPONSE/UNKNOWN | 0 | 16 | 34.8 | MISSING |  |
|  | TOTAL | 46 | 100.0 | 100.0 |  |

Valid Cases $30 \quad 16$

Page 54 LGL90 PROGRAM SURVEY
HOPEA JOB ASPIRATION FOR THE NEXT 3 TO 5 YEARS

| Value Label | Value | Frequency. | Percent | Valid <br> Percent | Cum <br> Percent |
| :--- | ---: | ---: | ---: | ---: | ---: |
| LEGAL ASSISTANT |  |  |  |  |  |
| LEGAL SECRETARY | 4 | 12 | 26.1 | 31.6 | 31.6 |
| LAWYER | 5 | 3 | 6.5 | 7.9 | 39.5 |
| PARALEGAL | 7 | 3 | 6.5 | 7.9 | 47.4 |
| LEGAL INTERN | 9 | 16 | 34.8 | 42.1 | 89.5 |
| OTHER | 10 | 1 | 2.2 | 2.6 | 92.1 |
| NO RESPONSE/UNKNOWN | 99 | 8 | 6.5 | 7.9 | 100.0 |
|  |  | 8 | 17.4 | MISSING |  |
|  | TOTAL | -16 | 100.0 | 100.0 |  |


| Valid Cases | 38 | Missing Cases | 8 |
| :--- | :--- | :--- | :--- |
| Page 55 | LGL90 PROGRAM SURVEY |  |  |

HOPEB JOB ASPIRATION FOR THE NEXT 10 TO 15 YEA

|  |  |  |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
| Value Label | Value | Frequency | Percent | Valid | Cum <br> Percent | Percent |

Valid Cases . 30 Missing Cases 16

LRIA LEGAL RESEARCH I
Value Label
Valid Cum

Value Frequency Percent Percent Percent

| VERY LOW | 1 | 9 | 19.6 | 21.4 | 21.4 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| LOW | 2 | 12 | 26.1 | 28.6 | 50.0 |
| HIGH | 3 | 13 | 28.3 | 31.0 | 81.0 |
| VERY HIGH | 4 | 8 | 17.4 | 19.0 | 100.0 |
| NO RESPONSE/UNKNOWN | 9 | 4 | 8.7 | MISSING |  |
|  | TOTAL | 46 | 100.0 | 100.0 |  |


| Valid Cases | 42 | Missing Cases | 4 |
| :--- | ---: | ---: | ---: |
| Page 57 | LGL90 PROGRAM SURVEY | $11 / 16 / 90$ |  |

LRIIA LEGAL RESEARCH II

| Value Label | Value | Frequency |  |  | Valid |
| :--- | ---: | ---: | ---: | ---: | ---: |
| Percent |  |  |  |  |  | | Cum |
| :---: |
| Percent |


| Valid Cases | 33 | Missing Cases | 13 |
| :--- | ---: | ---: | ---: |
| Page 58 | LGL90 PROGRAM SURVEY | $11 / 16 / 90$ |  |

DISA DISCOVERY

| Value Label | Value | Frequency | Percent | Valid <br> Percent | Cum <br> Percent |
| :--- | ---: | ---: | ---: | ---: | ---: |
| VERY LOW | 1 | 12 | 26.1 | 29.3 | 29.3 |
| LOW | 2 | 15 | 32.6 | 36.6 | 65.9 |
| HIGH | 3 | 10 | 21.7 | 24.4 | 90.2 |
| VERY HIGH | 4 | 4 | 8.7 | 9.8 | 100.0 |
| NO RESPONSE/UNKNOWN | 9 | 5 | 10.9 | MISSING |  |
|  | TOTAL | ----16 | --100.0 | 100.0 |  |


| Valid Cases | 41 | Missing Cases 5 |
| :--- | ---: | ---: |
| Page 59 | LGL90 PROGRAM SURVEY |  |

LITA LITIGATION


SUBA SUBSTANTIVE LAW

| LOW | 2 | 3 | 6.5 | 8.6 | 8.6 |
| :--- | ---: | ---: | ---: | ---: | ---: |
| HIGH | 3 | 11 | 23.9 | 31.4 | 40.0 |
| VERY HIGH | 4 | 21 | 45.7 | 60.0 | 100.0 |
| NO RESPONSE/UNKNOWN | 9 | 11 | 23.9 | MISSING |  |
|  |  | --21 | -100.0 | 100.0 |  |


| Valid Cases | 35 | Missing Cases | 11 |  |
| :--- | ---: | ---: | ---: | ---: |
| Page 61 | LGL90 PROGRAM SURVEY | $11 / 16 / 90$ |  |  |

RULESA RULES OF EVIDENCE

| Value Label | Value | Frequency | Percent | Valid Percent | $\stackrel{\text { Cum }}{\text { Percent }}$ |
| :---: | :---: | :---: | :---: | :---: | :---: |
| VERY LOW | 1 | 4 | 8.7 | 11.4 | 11.4 |
| LOW | 2 | 11 | 23.9 | 31.4 | 42.9 |
| HIGH | 3 | 14 | 30.4 | 40.0 | 82.9 |
| VERY HIGH | 4 | 6 | 13.0 | 17.1 | 100.0 |
| NO RESPONSE/UNKNOWN | 9 | 11 | 23.9 | MISSING |  |
|  | TOTAL | 46 | 100.0 | 100.0 |  |


| Valid Cases | 35 | Missing Cases 11 |  |
| :--- | ---: | ---: | ---: | ---: |
| Page 62 | LGL90 PROGRAM SURVEY |  |  |
| $11 / 16 / 90$ |  |  |  |

TRIALA TRIAL PREPARATION

Value Label Value. Frequency Percent Valid | Vum |
| :---: |
| Percent |

| VERY LOW | 1. | 3 | 6.5 | 8.8 | 8.8 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| LOW | 2 | 6 | 13.0 | 17.6 | 26.5 |
| HIGH | 3 | 9 | 19.6 | 26.5 | 52.9 |
| VERY HIGH | 4 | 16 | 34.8. | 47.1 | 100.0 |
| NO RESPONSE/UNKNOWN | 9 | 12 | 26.1 | MISSING |  |
|  | TOTAL | 46 | 100.0 | 100.0 |  |


| Valid Cases | 34 | Missing Cases | 12 |
| :--- | ---: | ---: | ---: |
| Page 63 | LGL90 PROGRAM SURVEY |  |  |
| $11 / 16 / 90$ |  |  |  |

LRIB LEGAL RESEARCH I


LRIIB LEGAL RESEARCH II

| Value Label | Value | Frequency | Percent | Percent | Percent |
| :--- | ---: | ---: | ---: | ---: | ---: |
| VERY USEFUL |  |  |  |  |  |
| SOMEWHAT USEFUL | 1 | 12 | 26.1 | 38.7 | 38.7 |
| NOT USEFUL | 2 | 13 | 28.3 | 41.9 | 80.6 |
| USEFUL | 3 | 2 | 4.3 | 6.5 | 87.1 |
| NO RESPONSE/UNKNOWN | 4 | 4 | 8.7 | 12.9 | 100.0 |
|  | 9 | 15 | 32.6 | MISSING |  |
|  | TOTAL | ---16 | -100.0 | 100.0 |  |

Valid Cases $31 \quad$ Missing Cases 15

| Page 65 LGL90 PROGRAM SURVEY | $11 / 16 / 90$ |
| :--- | :--- | :--- |

DISB DISCOVERY

| Value Label | Value | Frequency | Percent | Valid |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
| Percent |  |  |  |  | | Cum |
| :---: |
| Percent |


| Valid Cases | 36 | Missing Cases 10 |  |
| :--- | :--- | :--- | :--- | :--- |
| Page 66 | LGL90 PROGRAM SURVEY |  |  |

LITB LITIGATION


SUBB SUBSTANTIVE LAW

| Value Label | Value | Frequency | Percent | Valid <br> Percent | Cum <br> Percent |
| :--- | ---: | ---: | ---: | ---: | ---: |
| VERY USEFUL | 1 |  | 18 | 39.1 | 58.1 |
| SOMEWHAT USEFUL | 2 | 4 | 8.7 | 12.9 | 71.0 |
| NOT USEFUL | 3 | 3 | 6.5 | 9.7 | 80.6 |
| USEFUL | 4 | 6 | 13.0 | 19.4 | 100.0 |
| NO RESPONSE,UNKNOWN | 9 | 15 | 32.6 | MISSING |  |
|  | TOTAL | ---16 | -100.0 | 100.0 |  |


| Valid Cases | 31 | Missing Cases | 15 |
| :--- | ---: | ---: | ---: |
| Fage 68 | LGL90 PROGRAM SURVEY | $11 / 16 / 90$ |  |


| Value Label | Value | Frequency | Percent | Valid |
| :--- | ---: | ---: | ---: | ---: | ---: |
| Percent |  |  |  |  | | Cum |
| :---: |
| Percent |

Valid Cases $31 \quad$ Missing Cases 15
Page 69 LGL90 PROGRAM SURVEY

TRIALB TRIAL PREPARATION

| Value Label | Value | Frequency | Percent | Valid |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
| Percent |  |  |  |  | | Cum |
| :---: |
| Percent |

Valid Cases 31. Missing Cases 15
Page 70 LGL90 PROGRAM SURVEY 11/16/90

SKILLS SKILLS TO BE INCLUDED IN LGL.
Valid Cum

| BANKRUPCY |  | 2 | 1 | 2.2 | 3.8 |
| :--- | ---: | ---: | ---: | ---: | ---: |
| BRIEFS WRITTEN | 3 | 1 | 2.2 | 3.8 |  |
| CASE APPLICATION | 4 | 1 | 2.2 | 3.8 | 11.7 |
| COMMUNICATION | 5 | 1 | 2.2 | 3.8 | 15.4 |
| COMPUTER ASSISTED LE | 6 | 1 | 2.2 | .3 .8 | 19.2 |
| DRAFTING DISCOVERY | 10 | 1 | 2.2 | 3.8 | 23.1 |
| FAMILY LAW | 11 | 1 | 2.2 | 3.8 | 26.9 |
| INTERNSHIP PROGRAM |  | 13 | 3 | 6.5 | 11.5 |
| JOB PLACEMENT | 14 | 1 | 2.2 | 3.8 | 42.5 |
| LAW OFFICES | 15 | 1 | 2.2 | 3.8 | 46.2 |
| LIBRARY WORK |  | 17 | 1 | 2.2 | 3.8 |
| LOGICAL REASONING |  | 18 | 1 | 2.2 | 3.8 |
| MORE FORMS | 20 | 1 | 2.2 | 3.8 | 53.8 |
| PERSONAL INJURY |  | 21 | 1 | 2.2 | 3.8 |
| PROOFREADING |  | 23 | 1 | 2.2 | 3.8 |
| RESEARCH SKILLS | $\ddots$ | 25 | 3 | 6.5 | 11.5 |
| RESUME WRITING |  | 26 | 1 | 2.2 | 3.5 |
| TRIAL PREPARATION |  | 27 | 1 | 2.2 | 3.8 |

Page 71 LGL90 PROGRAM SURVEY 11/16/90.

| SKILLS SKILLS TO BE INCLUDED IN LGL |  |  |  |  |  |
| :--- | :---: | ---: | ---: | ---: | ---: |
| WEST LAW | 28 | 1 | 2.2 | 3.8 | 88.5 |
| SPECIALIZED FIELDS | 30 | 2 | 4.3 | 7.7 | 96.2 |
| LEGAL ASSISTANT ACTI | 31 | 1 | 2.2 | 3.8 | 100.0 |
| NO RESPONSE/UNKNOWN | 99 | 20 | 43.5 | MISSING |  |


| Valid Cases 26 | Missing C | Cases 20 |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Page 72 LGL90 | PROGRAM | SURVEY |  |  |  | 11/16/90 |
| COURSES COURSES TO BE | ADDED |  |  |  |  |  |
| Value Label | Value | Frequency | Percent | Valid <br> Percent | $\begin{gathered} \text { Cum } \\ \text { Percent } \end{gathered}$ |  |
| ACCOUNTING COURSE | 1 | 1 | 2.2 | 5.0 | 5.0 |  |
| BASIC LAW | 3 | 1 | 2.2 | 5.0 | 10.0 |  |
| CONSTITUTIONAL LAW | 6 | 1 | 2.2 | 5.0 | 15.0 |  |
| CONTRACT LAW | 7 | 1 | 2.2 | 5.0 | 20.0 |  |
| CRIMINAL LAW | 9 | 1 | 2.2 | 5.0 | 25.0 |  |
| DRAFTING OF DOCUMENT | 11 | 1 | 2.2 | 5.0 | 30.0 |  |
| COMPUTER TRAINING | 12 | 1 | 2.2 | 5.0 | 35.0 |  |
| FAMILY LAW | 13 | 2 | 4.3 | 10.0 | 45.0 |  |
| INTERNATIONAL LAW | 14 | 1 | 2.2 | 5.0 | 50.0 |  |
| INTRO PARALEGAL | 16 | 1 | 2.2 | 5.0 | 55.0 |  |
| LEGAL WRITING | 18 | 2 | 4.3 | 10.0 | 65.0 |  |
| PROBATE LAW | 21 | 3 | 6.5 | 15.0 | 80.0 |  |
| PROCESSING MED INFO | 22 | 2 | 4.3 | 10.0 | 90.0 |  |
| TORTS | 27 | 1 | 2.2 | 5.0 | 95.0 |  |
| WILLS AND TRUST | 28 | 1 | 2.2 | 5.0 | 100.0 |  |
| NO RESPONSES/UNKNOWN | 99 | 26 | 56.5 | MISSING |  |  |
|  | TOTAL | 46 | 100.0 | 100.0 |  |  |
| Page 73 LGL90 | PROGRAM S | URVEY |  |  |  | 11/16/90 |
| COURSES COURSES TO BE | ADDED |  |  |  |  |  |
| Valid Cases 20 | Missing C | Cases 26 |  |  |  |  |
| Page 74 LGL90 | PROGRAM | SURVEY |  |  |  | 11/16/90 |

DELETED COURSES TO BE DELETED

| Value Label | Value | Frequency | Percent | Valid Percent | Cum <br> Percent |
| :---: | :---: | :---: | :---: | :---: | :---: |
| BASIC COURSES | 1 | 1 | 2.2 | 11.1 | 11.1 |
| DISCOVERY | 2 | 3 | 6.5 | 33.3 | 44.4 |
| INTRO TO COMPUTER | 3 | 1 | 2.2 | 11.1 | 55.6 |
| RULES OF EVIDENCE | 5 | 3 | 6.5 | 33.3 | 88.9 |
| TRIAL PREPARATION | 6 | 1 | 2.2 | 11.1 | 100.0 |
| NO RESPONSE/UNKNOWN | 9 | 37 | 80.4 | MISSING |  |
|  | TOTAL | 46 | 100.0 | 100.0 |  |


| Valid Cases | 9 | Missing Cases | 37 |
| :--- | ---: | ---: | ---: |
| Page 75 | LGL90 PROGRAM SURVEY |  |  |
| $11 / 16 / 90$ |  |  |  |

SUGGEST SUGGESTION FOR THE LGL PROGRAM

| Value Label | Value | Frequency | Percent | Valid | Percent |
| :--- | ---: | ---: | ---: | ---: | ---: | | Cum |
| :---: |
| Percent |




REASON REASONS NOT TAKING LGL CLASSES

| Value Label | Value | Frequency | Percent | Valid <br> Percent | Cum Percent |
| :---: | :---: | :---: | :---: | :---: | :---: |
| COMPLETED LGL PROGRA | 1 | 10 | 21.7 | 47.6 | 47.6 |
| TAKING GENERAL EDUC. | 2 | 2 | 4.3 | 9.5 | 57.1 |
| FOUND LGL ELSEWHERE | 4 | 1 | 2.2 | 4.8 | 61.9 |
| PROGRAM LESS USEFUL | 5 | 1 | 2.2 | 4.8 | 66.7 |
| FINANCIAL CONSIDERAT | 8 | 2 | 4.3 | 9.5 | 76.2 |
| PERSONAL PRIORITIES | 9 | 2 | 4.3 | 9.5 | 85.7 |
| OTHER | 10 | 3 | 6.5 | 14.3 | 100.0 |
| NO RESPONSE/UNKNOWN | 99 | 25 | 54.3 | MISSING |  |
|  | TOTAL | 46 | 100.0 | 100.0 |  |


| Valid Cases | 21 | Missing Cases 25 |  |
| :--- | :--- | :--- | :--- |
| Page 78 | LGL90 PROGRAM SURVEY |  | $11 / 16 / 90$ |

WILLING WILLING TO JOIN LGL INTERN

| Value Label | Value | Frequency | Percent | Valid <br> Percent | Cum <br> Percent |
| :--- | ---: | ---: | ---: | ---: | ---: |
| YES |  |  |  |  | 4.3 |
| NO | 5 | 6.3 | 6.3 |  |  |
| NO RESPONSE/UNKNOWN | 9 | 30 | 65.2 | 93.8 | 100.0 |
|  |  | 14 | 30.4 | MISSING |  |
|  | TOTAL | 46 | 100.0 | 100.0 |  |

Valid Cases $32 \quad$ Missing Cases 14
Page 79
LGL90 PROGRAM SURVEY
LIST . REMAIN IN PERMANENT MAILING

Value Label
YES
NO
NO RESPONSE/UNKNOWN

Value Frequency Percent | Valid |
| :---: |
| Percent |
| Percent |

| 1 | 41 | 89.1 | 91.1 | 91.1 |
| ---: | ---: | ---: | :---: | ---: |
| 5 | 4 | 8.7 | 8.9 | 100.0 |
| 9 | 1 | 2.2 | MISSING |  |
|  | - | 46 | 100.0 | 100.0 |

```
Page 80
GET GET A COPY OF THE SURVEY RESULTS
\begin{tabular}{lrrrrr}
\multicolumn{1}{l}{ Value Label } & Value & Frequency & Percent & \begin{tabular}{c} 
Valid \\
Percent
\end{tabular} & \begin{tabular}{c} 
Cum \\
Percent
\end{tabular} \\
YES & & & 42 & 91.3 & 93.3
\end{tabular}
\begin{tabular}{|llll} 
Valid Cases & 45 & Missing Cases & 1 \\
\hline Page 81 & LGL90 PROGRAM SURVEY & \(11 / 16 / 90\)
\end{tabular}
This procedure was completed at 14:04:06
SAVE OUTFILE= \(\mathrm{LGL} 90 . \mathrm{JOB}^{\prime}\).
The SPSS/PC+ system file is written to
file LGL90.JOB
79 variables (including system variables) will be saved.
0 variables have been dropped.
The system file consists of:
432 Characters for the header record.
2528 Characters for variable definition.
7816 Characters for labels.
29184 Characters for data.
39960 Total file size.
46 out of 46 cases have been saved.
Page 82
LGL90 PROGRAM SURVEY
This procedure was completed at 14:04:09 FINISH.
End of Include file.
```


# OFFICE OF INSTITUTIONAL RESEARCH <br> LGL PROGRAM SURVEY <br> CODE BOOK 

| Variable | Description/Code | Coll |
| :---: | :---: | :---: |
| RECORD \#1 |  |  |
| ID | Survey identification number. (actual number) | 1-2 |
| YEAR | ```1. In what year did you first enroll in LGL classes at OCC? 1= 1990 2= 1989 3= 1988 4= 1987 5= 1986 or before 9= No Response/Unknown``` | 3 |
| TERM | ```2. In what semester did you first enroll in LGL classes at OCC? 1= Fall 2= Winter 3= Spring 4= Summer 9= No Response/Unknown``` | 4 |
| INTENT | 3. When you first enrolled in a LGL course, your primary intention was: <br> $1=$ To improve skills for a job you then held <br> $2=$ To prepare for a promotion in the same company <br> $3=$ To prepare for a career shift <br> $4=$ To satisfy a personal interest in a particular subject <br> 5= Other <br> 9= No Response/Unknown | 5 |
| SELECT | 4. Why did you select OCC for your LGL training? <br> $1=$ Location convenient to home or work <br> $2=$ Less expensive than alternatives <br> $3=$ General reputation <br> $4=$ Specific reputation of OCC's LGL Program <br> 5= Already attending OCC and switched program <br> $6=$ Other <br> 9= No Response/Unknown | 6 |
| INSTITUT | 5. Which institutions did you consider as alternatives for your LGL training? <br> $1=$ No other institution <br> 2= Henry Ford Community College <br> 3= Macomb Community College <br> $4=$ Madonna College <br> 5= Oakland University <br> 6= Other <br> 9= No Response/Unknown | 7 |


| LEARN | 6. How did you first become aware of the OCC LGL program? <br> $1=$ Referred by an attorney <br> $2=$ Referred by a college counselor <br> $3=$ Referred by a high school counselor <br> $4=$ Referred by a practicing Legal Assistant <br> $5=$ Read a LGL program information booklet from OCC booklet <br> 6= Noticed program in College Catalog <br> $7=$ Noticed courses in College Schedule of Classes <br> $8=$ Other <br> 9= No Response/Unknown | 8 |
| :---: | :---: | :---: |
| COUNSEL | 7. When you first began your LGL training at OCC, did you receive the assistance/advice of a College Counselor? $1=\text { Yes }$ $5=\mathrm{NO}$ <br> 9= No Response/Unknown | 9 |
| RATE | 8. How would you rate the effectiveness of the academic counseling you have received at OCC? <br> 1= Very effective <br> $2=$ Somewhat effective <br> $3=$ Not at all effective <br> 4= Never receive any <br> 9= No Response/Unknown | 10 |
| EMPLOYED | 9. Are you currently employed? ```1= Yes 5= No 9= No Response/Unknown``` | 11 |
| HOURS | 10.Approximately how many hours (weekly) do you work on average? <br> (actual number) <br> 88= Does not apply <br> 99= No Response/Unknown | 12-13 |
| RELATE | 11.Is your employment in a position related to your Legal Assistant training? <br> $1=$ Yes <br> $5=\mathrm{NO}$ <br> $8=$ Does not apply <br> 9= No Response/Unknown | 14 |
| PRIOR | 12. Were you employed in this position prior to enrolling in the OCC Legal Assistant Program? $\begin{aligned} & 1=\text { Yes } \\ & 5=\text { No } \end{aligned}$ <br> $8=$ Does not apply <br> $9=$ No Response/Unknown | 15 |


| TITLE | 13. What is the Job Title of your current position? <br> 01= Administrative Assistant <br> 02= Cashier <br> $03=$ Computer Specialist Clerk <br> $04=$ Customer Service Supervisor <br> 05= Departmental Aide <br> 06= Funeral Director <br> $07=$ General Office Support Staff <br> $08=$ Legal Secretary <br> $09=$ Legal Assistant <br> $10=$ Nail Technician <br> 11= News Monitor <br> 12= Optician <br> 13= Order Entry <br> 14= Paralegal <br> 15= Personnel Administrator <br> 16= Police Clerk <br> $17=$ Receptionist <br> 18= Sales Representative <br> 19= Secretary <br> $20=$ Security Officer <br> 21= Skating Instructor <br> 22= Student Intern <br> 23= Telephone Operator <br> 24= Treasurer <br> $25=$ Vendor Return Coordinator <br> 26= Waitress <br> $27=$ Store Detective <br> $88=$ Does not apply <br> $99=$ No Response/Unknown | 16-17 |
| :---: | :---: | :---: |
| FIND | 14. How did you find your current job? <br> 1= Family connection <br> $2=$ Personal friend or associate <br> 3= College placement agency <br> 4= General placement agent <br> 5= Newspaper advertizement <br> $6=$ College personal referral <br> $7=$ Other <br> $8=$ Does not apply <br> 9= No Response/Unknown | 18 |
| PAY | 15. Approximately what is your hourly rate of pay? <br> (actual amount) <br> 8888= Does not apply <br> 9999= No Response/Unknown | 19-22 |
| GETJOB | 16. Was your experience in the OCC Legal Assistant Program important in your getting your present job? <br> $1=$ Yes <br> $5=$ No <br> $8=$ Does not apply <br> 9= No Response/Unknown | 23 |
| EMPLOYER | 17. Where do you work? <br> 1= Yes (give an answer) <br> $5=$ No (no answer given) <br> $8=$ Does not apply | 24 |


| FIRM | 18. What kind of firm do you work for? <br> 1= Private Legal firm <br> 2= Corporate Legal Department <br> 3= Government Agency <br> 4= Legal Aid Agency <br> $5=$ Other <br> $8=$ Does not apply <br> 9= No Response/Unknown | 25 |
| :---: | :---: | :---: |
| FEEL | 19a. In general, how do you feel about your current position? <br> $1=$ Very Satisfied <br> 2= Satisfied <br> 3= Neutral <br> 4= Disappointed <br> 5= Very, Disappointed <br> $8=$ Does not apply <br> 9= No Response/Unknown | 26 |
| EXPLAIN | 19b. Why do you feel this way? <br> 1= Yes (narrative provided) <br> $5=$ No (narrative provided) <br> $8=$ Does not apply <br> 9= No Response/Unknown | 27 |
| RESEARCH | 20. In your present job, how important are each of the following skills or tasks to your overall success? <br> a.Legal research <br> 1= Not Important <br> 2= Important <br> 3= Very Important <br> $8=$ Does not apply <br> $9=$ No Response/Unknown | 28 |
| LIBRARY | b.Maintaining law library (same as 20a) | 29 |
| CORRESP | c.Drafting correspondence (same as 20a) | 30 |
| COMPLAIN | d.Drafting complaints (same as 20a) | 31 |
| WORD | e.Word Processing (same as 20a) | 32 |
| MANAGE | f. Office management (same as 20a) | 33 |
| BOOK | g.Bookkeeping <br> (same as 20a) | 34 |
| BILL | $\begin{aligned} & \text { h. Billing } \\ & \quad \text { (same as 20a) } \end{aligned}$ | 35 |
| CLERK | i.Liaison w/ court clerk (same as 20a) | 36 |
| TYPING | j.Typing <br> (same as 20a) | 37 |


| FORMS | k.Filling out forms (same as 20a) | 38 |
| :---: | :---: | :---: |
| PROOF | 1.Proofreading/correcting (same as 20a) | 39 |
| SCHED | m. Scheduling meetings, etc (same as 20a) | 40 |
| CALEND | n. Calendaring (same as 20a) | 41 |
| FILE | o.Filing <br> (same as 20a) | 42 |
| MESSAGE | ```p.Messenger/Courier papers (same as 20a)``` | 43 |
| PHONE | q.Reception/Phone handling (same as 20a) | 44 |
| ASSOCIA1 | 21. Are you active in any of the following professional associations or organizations? <br> a. Do not belong to any. <br> 1= Yes | 45 |
| * | $\begin{aligned} & 5=\text { No } \\ & 8=\text { Does not apply } \\ & 9=\text { No response } \end{aligned}$ |  |
| ASSOCIA2 | b. Legal Assistant Association of Michigan (same as 21a) | 46 |
| ASSOCIA3 | c.National Association of Legal Assistant (same as 21a) | 47 |
| ASSOCIA 4 | d. Other <br> (same as 21a) | 48 |
|  | 22.Please rank the following Job Titles in order as you see them from most (1) to least (9) prestigious. |  |
| RANK1 | ```a.Legal Assistant 0= No Response/Unknown 1= Most prestigious 2= 3= 4= 5= 6= 7= 8= 9= Least prestigious x= Does not apply``` | 49 |
| RANK2 | b.Court Reporter (same as 22a) | 50 |
| RANK3 | c.Law Clerk <br> (same as 22a) | 51 |
| RANK4 | d.Legal Secretary (same as 22a) | 52 |


| RANK5 | e. Lawyer <br> (same as 22a) | 53 |
| :---: | :---: | :---: |
| RANK6 | $\begin{aligned} & \text { f. Secretary } \\ & \quad \text { (same as 22a) } \end{aligned}$ | 54 |
| RANK7 | g.Paralegal <br> (same as 22a) | 55 |
| RANK8 | $\begin{aligned} & \text { h.Clerk } \\ & \quad \text { (same as 22a) } \end{aligned}$ | 56 |
| RECORD |  |  |
| ID2 | Survey identification number. (actual number) | 1-2 |
| RANK9 | i.Legal Intern <br> (same as 22a) | 3 |
| HOPEA | 23.To what job do you next realistically aspire within the next 3 to 5 years? <br> 01= Legal Assistant <br> 02= Court Reporter <br> 03= Law Clerk <br> $04=$ Legal Secretary <br> 05= Lawyer <br> $06=$ Secretary <br> 07= Paralegal <br> $08=$ Clerk <br> $09=$ Legal Intern <br> $10=$ Other <br> 88= Does not apply <br> 99= No Response/Unknown | 4-5 |
| HOPEB | 24.To what job do you eventually realistically aspire within the next 10 to 15 years? (same as 23) | 6-7 |
| LRIA | ```25. In retrospect, how would you rate the learning experience you had in each of the following courses? a.Legal Research I 0= Not Applicable 1= Very Low 2= Low 3= High 4= Very High 9= No Response/Unknown``` | 8 |
| LRIIA | b.Legal Research II (same as 25a) | 9 |
| DISA | c.Discovery <br> (same as 25a) | 10 |
| LITA | d. Litigation <br> (same as 25a) | 11 |
| SUBA | e.Substantive Law (same as 25a) | 12 |

(same as 26a)
01= Analytical
02= Bankruptcy
03= Briefs Written
04= Case/Specific Applications
05= Communication
6= Computer Assisted Legal Research
07= Computer skills
08= Corporate Law
$09=$ Court Room Field Trips
$10=$ Drafting Discovery Responses
11= Family Law
12= Imagination
13= Internship Program
14= Job Placement
15= Law offices
16= Law Library
17= Library work
$18=$ Logical reasoning
19= Medical Malpractice
$20=$ More forms
21= Personal Injury
22= Probate Law
23= Proofreading
24= Real Estate law
RULESA
LRIB
LRIIB
DISB c.Discovery ..... 17
(same as 26a)
d. ̇itigation ..... 18
(same as 26a)
e.Substantive Law ..... 19
(same as 26a)
f.Rules of Evidence ..... 20
(same as 26a)
g.Trial Preparation ..... 21
27. Please indicate any skills or specific informat
which you think should be added to or included in the LGL program. ..... 22-23

```
    25= Research Skills
    26= Resume writing
    27= Trial Preparation course
    28= West law
    29= Writing skills
    30= Specialized fields
    31= Legal Assistant Activities
    99= No Response/Unknown
COURSES
DELETED
SUGGEST
28. Please indicate any courses you think should be added to the LGL program:
01= Accounting course
02= Bankruptcy law
03= Basic law
\(04=\) Bonds
\(05=\) Business law
\(06=\) Constitutional law
07= Contract law
08= Corporate law
09= Criminal law
\(10=\) Domestic law
11= Drafting of documents
\(12=\) Entry level computer training
13= Family law
14= International Law
\(15=\) Interviewing and investigation
16= Introduction to paralegalism
\(17=\) Legal analysis and logic
18= Legal Writing
19= Medical Malpractice
20= Practicum
21= Probate law
\(22=\) Processing medical information
23= Public law
24 \(=\) Real Estate law
\(25=\) Specialty of the law profession
\(26=\) Steno
\(27=\) Torts
28= Wills and Trust
99= No Response/Unknown
29.Please indicate any courses you think should be deleted from the LGL program:
1= Basic courses
\(2=\) Discovery
\(3=\) Introduction to computer classes
4= Legal Terminology
\(5=\) Rules of evidence
6= Trial preparation
\(9=\) No Response/Unknown
30. Do you have any other recommendation for change
in OCC's Legal Assistant program?
\(1=\) Yes
5= No
9= No Response/Unknown
31. Are you currently taking courses in the LGL program at OCC?
```

    1= Yes
    5= No
    9= No Response/Unknown
    ```
\begin{tabular}{|c|c|}
\hline REASON & \begin{tabular}{l}
32. What is the primary reason you are no longer taking courses in LGL at OCC? \\
\(01=\) Have completed my Certificate or Degree program in LGI AST \\
\(02=\) Am now taking supportive general education courses for program \\
\(03=\) Disliked experience in program or courses \\
\(04=\) Found a better Legal Assistant program elsewhere \\
\(05=\) Substance of program less as useful than expected \\
\(06=\) Decided to change to another program \\
\(07=\) Learned all I wanted; not interested in whole program \\
\(08=\) Financial considerations have postponed my continuation \\
\(09=\) Personal/Family priorities have postponed my continuation \\
\(10=\) Other \\
88= Does not apply \\
99 = No Response/Unknown
\end{tabular} \\
\hline WILLING & \begin{tabular}{l}
33. Would your employer be a good contact to participate in a Legal Assistant internship program? \\
\(1=\) Yes \\
\(5=\mathrm{No}\) \\
\(8=\) Does not apply \\
\(9=\) No Response/Unknown
\end{tabular} \\
\hline LIST & \begin{tabular}{l}
34. Would you like to remain on our permanent mailing list for future information and opportunities?
\[
1=\text { Yes }
\]
\[
5=\text { No }
\] \\
9= No Response/Unknown
\end{tabular} \\
\hline GET & \begin{tabular}{l}
35. Would you like to receive a copy of the survey results? \\
\(1=\) Yes \\
\(5=\mathrm{No}\) \\
\(9=\) No Response/Unknown
\end{tabular} \\
\hline
\end{tabular}

FREQUENCIES VARIABLES=YEAR TO GET.
***** Memory allows a total of \(\quad 7635\) Values, accumulated across all Variables.
There also may be up to 954 Value Labels for each Variable.
\begin{tabular}{llll} 
Page 3 & FREQUENCIES FOR THE LGL PROGRAM SURVEY 1990 & \(12 / 13 / 90\) \\
YEAR & \\
YEAR FIRST ENROLL AT OCC
\end{tabular}
\begin{tabular}{|c|c|c|c|c|c|}
\hline Value Label & Value & Frequency & Percent & Valid Percent & \begin{tabular}{l}
Cum \\
Percent
\end{tabular} \\
\hline 1990 & 1 & 3 & 6.5 & 6.7 & 6.7 \\
\hline 1989 & 2 & 18 & 39.1 & 40.0 & 46.7 \\
\hline -1988 & 3 & 13 & 28.3 & 28.9 & 75.6 \\
\hline 1987 & 4 & 7 & 15.2 & 15.6 & 91.1 \\
\hline 1986 OR BEFORE & 5 & 4 & 8.7 & 8.9 & 100.0 \\
\hline NO RESPONSE/UNKNOWN & 9 & 1 & 2.2 & MISSING & \\
\hline \(\cdots\) & TOTAL & 46 & 100.0 & 100.0 & \\
\hline
\end{tabular}

\begin{tabular}{|c|c|c|c|c|c|}
\hline Value Label & Value & Frequency & Percent & \begin{tabular}{l}
Valid \\
Percent
\end{tabular} & Cum Percent \\
\hline FALL & 1 & 33 & 71.7 & 73.3 & 73.3 \\
\hline WINTER & 2 & 7 & 15.2 & 15.6 & 88.9 \\
\hline SPRING & 3 & 5 & 10.9 & 11.1 & 100.0 \\
\hline NO RESPONSE/UNKNOWN & 9 & 1 & 2.2 & MISSING & \\
\hline & TOTAL & 46 & 100.0 & 100.0 & \\
\hline Valid Cases 45 & Missing C & ases 1 & & & \\
\hline Page 5 & \multicolumn{4}{|l|}{FREQUENCIES FOR THE LGL PROGRAM SURVEY 1990} & \\
\hline
\end{tabular}
\begin{tabular}{|c|c|c|c|c|c|}
\hline Value Label & Value & Frequency & Percent & \begin{tabular}{l}
Valid \\
Percent
\end{tabular} & Cum Percent \\
\hline TO IMPROVE SKILLS & 1 & 3 & 6.5 & 7.0 & 7.0 \\
\hline FOR PROMOTION & 2 & 2 & 4.3 & 4.7 & 11.6 \\
\hline FOR A CAREER SHIFT & 3 & 31 & 67.4 & 72.1 & 83.7 \\
\hline TO SATISFY PERSONAL & 4 & 4 & 8.7 & 9.3 & 93.0 \\
\hline OTHER & 5 & 3 & 6.5 & 7.0 & 100.0 \\
\hline NO RESPONSE/UNKNOWN & 9 & 3 & 6.5 & MISSING & \\
\hline & TOTAL & 46 & 100.0 & 100.0 & \\
\hline
\end{tabular}
Valid Cases 43 Missing Cases 3
\begin{tabular}{|c|c|c|c|c|c|}
\hline Value Label & Value & Frequency & Percent & Valid Percent & Cum Percent \\
\hline CONVENIENT LOCATION & 1 & 10 & 21.7 & 33.3 & 33.3 \\
\hline LESS EXPENSIVE & 2 & 2 & 4.3 & 6.7 & 40.0 \\
\hline GENERAL REPUTATION & 3 & 4 & 8.7 & 13.3 & 53.3 \\
\hline SPECEFIC REPUTATION & 4 & 4 & 8.7 & 13.3 & 66.7 \\
\hline ALREADY ATTENDING OC & 5 & 7 & 15.2 & 23.3 & 90.0 \\
\hline OTHER & 6 & 3 & 6.5 & 10.0 & 100.0 \\
\hline NO RESPONSE/UNKNOWN & 9 & 16 & 34.8 & MISSING & \\
\hline & TOTAL & 46 & 100.0 & 100.0 & \\
\hline Valid Cases 30 & Missing & ases 16 & & & \\
\hline
\end{tabular}
\begin{tabular}{lll} 
Page 7 & FREQUENCIES FOR THE LGL PROGRAM SURVEY 1990 & \(12 / 13 / 90\)
\end{tabular}

INSTITUT ALTERNATIVE INSTITUTION


Page 9 FREQUENCIES FOR THE LGL PROGRAM SURVEY 1990
\begin{tabular}{|c|c|c|c|c|c|c|}
\hline \multicolumn{2}{|l|}{Value Label} & Value & Frequency & Percent & Valid Percent & \[
\underset{\text { Percent }}{\text { Cum }}
\] \\
\hline YES & & 1 & 24 & 52.2 & 52.2 & 52.2 \\
\hline NO & & 5 & 22 & 47.8 & 47.8 & 100.0 \\
\hline & & TOTAL & 46 & 100.0 & 100.0 & \\
\hline Valid Cases & 46 & sing & ases 0 & & & \\
\hline
\end{tabular}
Page 10 FREQUENCIES FOR THE LGL PROGRAM SURVEY \(1990 \quad 12 / 13 / 90\)

RATE RATE OF COUNSELING EFFCT


HOURS WEEKLY WORKING HOURS
\begin{tabular}{crrrrr} 
Value Label & Value & Frequency & Percent & \begin{tabular}{c} 
Valid \\
Percent
\end{tabular} & \begin{tabular}{c} 
Cum \\
Percent
\end{tabular} \\
& 20 & & & & \\
& 22 & 1 & 2.2 & 2.8 & 2.8 \\
& 25 & 1 & 2.2 & 2.8 & 5.6 \\
& 30 & 2 & 2.2 & 2.8 & 8.3 \\
& 35 & 3 & 6.3 & 5.6 & 13.9 \\
& 37 & 1 & 2.2 & 8.3 & 22.2 \\
& 38 & 3 & 6.5 & 8.3 & 25.0 \\
& 40 & 16 & 34.8 & 44.4 & 77.3 \\
& 43 & 1 & 2.2 & 2.8 & 80.6 \\
& 50 & 6 & 13.0 & 16.7 & 97.2 \\
& 70 & 1 & 2.2 & 2.8 & 100.0
\end{tabular}

HOURS WEEKLY WORKING HOURS
\begin{tabular}{|c|c|c|c|c|c|c|}
\hline Value Label & Value & Frequency & Percent & Valid Percent & Cum Percent & \\
\hline & 20 & 1 & 2.2 & 2.8 & 2.8 & \\
\hline & 22 & 1 & 2.2 & 2.8 & 5.6 & \\
\hline & 25 & 1 & 2.2 & 2.8 & 8.3 & \\
\hline & 30 & 2 & 4.3 & 5.6 & 13.9 & \\
\hline & 35 & 3 & 6.5 & 8.3 & 22.2 & \\
\hline & 37 & 1 & 2.2 & 2.8 & 25.0 & \\
\hline & 38 & 3 & 6.5 & 8.3 & 33.3 & \\
\hline & 40 & 16 & 34.8 & 44.4 & 77.8 & \\
\hline & 43 & 1 & 2.2 & 2.8 & 80.6 & \\
\hline & 50 & 6 & 13.0 & 16.7 & 97.2 & \\
\hline & 70 & 1 & 2.2 & 2.8 & 100.0 & \\
\hline NO RESPONSE/UNKNOWN & 99 & 10 & 21.7 & MISSING & & \\
\hline & total & 46 & 100.0 & 100.0 & & \\
\hline Valid Cases 36 & Missing C & ases 10 & & & & \\
\hline Page 13 F & FREQUENCIES FOR & THE LGL PR & OGRAM SUR & VEY 1990 & & 12/13/90 \\
\hline RELATE RELATION T & TO LGL TRAINING & & & & & \\
\hline
\end{tabular}
\begin{tabular}{|c|c|c|c|c|c|}
\hline Value Label & Value & Frequency & Percent & \begin{tabular}{l}
Valid \\
Percent
\end{tabular} & Cum Percent \\
\hline YES & 1 & 14 & 30.4 & 38.9 & 38.9 \\
\hline NO & 5 & 22 & 47.8 & 61.1 & 100.0 \\
\hline NO RESPONSE/UNKNOWN & 9 & 10 & 21.7 & MISSING & \\
\hline & TOTAL & 46 & 100.0 & 100.0 & \\
\hline Valid Cases 36 & Missing C & ases 10 & & & \\
\hline
\end{tabular}
\begin{tabular}{ll} 
Page 14 FREQUENCIES FOR THE LGL PROGRAM SURVEY 1990 & \(12 / 13 / 90\)
\end{tabular}

PRIOR PRIOR EMPLOYMENT BEFORE LGL
\begin{tabular}{lrrrrrr} 
Value Label & Value & Frequency & Percent & Valid \\
Percent & Cum \\
Percent
\end{tabular}

TITLE
JOB TITLE
\begin{tabular}{lrrrrr} 
Value Label & Value & Frequency & Percent & \begin{tabular}{c} 
Valid \\
Percent
\end{tabular} & \begin{tabular}{c} 
Cum \\
Percent
\end{tabular} \\
CASHIER & & & & & \\
COMPUTER SPECIALIST & 2 & 1 & 2.2 & 2.7 & 2.7 \\
CUSTOMER SERVICE SUP & 3 & 1 & 2.2 & 2.7 & 5.4 \\
DEPARTMENTAL AIDE & 4 & 1 & 2.2 & 2.7 & 8.1 \\
FUNERAL DIRECTOR & 5 & 1 & 2.2 & 2.7 & 10.8 \\
GENERAI OFFICE SUPPO & 6 & 1 & 2.2 & 2.7 & 13.5 \\
LEGAL SECRETARY & 7 & 2 & 4.3 & 5.4 & 18.9 \\
LEGAL ASSISTANT & 8 & 7 & 15.2 & 18.9 & 37.8 \\
NAIL TECHNICIAN & 9 & 6 & 13.0 & 16.2 & 54.1 \\
NEWS MONITOR & 10 & 1 & 2.2 & 2.7 & 56.8 \\
OPTICIAN & 11 & 1 & 2.2 & 2.7 & 59.5 \\
ORDER ENTRY & 12 & 1 & 2.2 & 2.7 & 62.2 \\
PARALEGAL & 13 & 1 & 2.2 & 2.7 & 64.9 \\
PERSONAL ADMINISTRAT & 14 & 2 & 4.3 & 5.4 & 70.3 \\
POLICE CLERK & 15 & 1 & 2.2 & 2.7 & 73.0 \\
RECEPTIONIST & 16 & 1 & 2.2 & 2.7 & 75.7 \\
SECRETARY & 17 & 1 & 2.2 & 2.7 & 78.4 \\
SECURITY OFFICER & 19 & 2 & 4.3 & 5.4 & 83.8 \\
\hline
\end{tabular}
\begin{tabular}{llll} 
Page 16 & FREQUENCIES FOR THE LGL PROGRAM SURVEY 1990 & \(12 / 13 / 90\)
\end{tabular}

\begin{tabular}{llll} 
Page 17 & FREQUENCIES FOR THE LGL PROGRAM SURVEY 1990 & \(12 / 13 / 90\)
\end{tabular}

FIND HOW YOU FIND YOUR JOB
\begin{tabular}{|c|c|c|c|c|c|}
\hline Value Label & Value & Frequency & Percent & \begin{tabular}{l}
Valid \\
Percent
\end{tabular} & Cum Percent \\
\hline FAMILY CONNECTION & 1 & 5 & 10.9 & 14.3 & 14.3 \\
\hline PERSONAL FRIEND OR A & 2 & 9 & 19.6 & 25.7 & 40.0 \\
\hline COLLEGE PLACEMENT AG & 3 & 1 & 2.2 & 2.9 & 42.9 \\
\hline GENERAL PLACEMENT AG & 4 & 3 & 6.5 & 8.6 & 51.4 \\
\hline NEWSPAPER ADVERTISEM & 5 & 10 & 21.7 & 28.6 & 80.0 \\
\hline OTHER & 7 & 7 & 15.2 & 20.0 & 100.0 \\
\hline NO RESPONSE/UNKNOWN & 9 & 11 & 23.9 & MISSING & \\
\hline & TOTAL & 46 & 100.0 & 100.0 & \\
\hline Valid Cases 35 & Missing Ca & ases 11 & & & \\
\hline
\end{tabular}


GETJOB HELP TO GET YOUR JOB



\begin{tabular}{|c|c|c|c|c|c|}
\hline Value Label & Value & Frequency & Percent & Valid Percent & \begin{tabular}{l}
Cum \\
Percent
\end{tabular} \\
\hline NOT IMPORTANT & 1 & 26 & 56.5 & 76.5 & 76.5 \\
\hline IMPORTANT & 2 & 6 & 13.0 & 17.6 & 94.1 \\
\hline VERY IMPORTANT & 3 & 2 & 4.3 & 5.9 & 100.0 \\
\hline NO RESPONSE/UNKNOWN & 9 & 12 & 26.1 & MISSING & \\
\hline & TOTAL & 46 & 100.0 & 100.0 & \\
\hline Valid Cases 34 & Missing & Cases 12 & & & \\
\hline 26 & \multicolumn{4}{|l|}{FREQUENCIES FOR THE LGL PROGRAM SURVEY 1990} & 12/13/90 \\
\hline
\end{tabular}
\begin{tabular}{|c|c|c|c|c|c|}
\hline Value Label & Value & Frequency & Percent & \begin{tabular}{l}
Valid \\
Percent
\end{tabular} & Cum Percent \\
\hline NOT IMPORTANT & 1 & 28 & 60.9 & 82.4 & 82.4 \\
\hline IMPORTANT & 2 & 4 & 8.7 & 11.8 & 94.1 \\
\hline VERY IMPORTANT & 3 & 2 & 4.3 & 5.9 & 100.0 \\
\hline NO RESPONSE/UNKNOWN & 9 & 12 & 26.1 & MISSING & \\
\hline & total & 46 & 100.0 & 100.0 & \\
\hline Valid Cases 34 & Missing C & ases 12 & & & \\
\hline
\end{tabular}
\begin{tabular}{lll} 
Page 27 & FREQUENCIES FOR THE LGL PROGRAM SURVEY 1990 & \(12 / 13 / 90\)
\end{tabular}

\section*{CORRESP DRAFTING CORRESPONDENCE}
\begin{tabular}{|c|c|c|c|c|c|}
\hline Value Label & Value & Frequency & Percent & Valid Percent & Cum Percent \\
\hline NOT IMPORTANT & 1 & 15 & 32.6 & 44.1 & 44.1 \\
\hline IMPORTANT & 2 & 4 & 8.7 & 11.8 & 55.9 \\
\hline VERY IMPORTANT & 3 & 15 & 32.6 & 44.1 & 100.0 \\
\hline NO RESPONSE/UNKNOWN & 9 & 12 & 26.1 & MISSING & \\
\hline & TOTAL & 46 & 100.0 & 100.0 & \\
\hline Valid Cases 34 & Missing C & ases 12 & & & \\
\hline
\end{tabular}
\begin{tabular}{|c|c|c|c|c|c|c|}
\hline Page 28 & \multicolumn{4}{|l|}{FREQUENCIES FOR THE LGL PROGRAM SURVEY 1990} & \multicolumn{2}{|r|}{\multirow[t]{2}{*}{12/13/90}} \\
\hline COMPLAIN DRAFTING & COMPLAIN & & & & & \\
\hline Value Label & Value & Frequency & Percent & Valid Percent & Cum Percent & \\
\hline NOT IMPORTANT & 1 & 23 & 50.0 & 67.6 & 67.6 & \\
\hline IMPORTANT & 2 & 6 & 13.0 & 17.6 & 85.3 & \\
\hline VERY IMPORTANT & 3 & 5 & 10.9 & 14.7 & 100.0 & \\
\hline NO RESPONSE/UNKNOWN & 9 & 12 & 26.1 & MISSING & & \\
\hline & total & 46 & 100.0 & 100.0 & & \\
\hline Valid Cases 34 & Missing C & ases 12 & & & & \\
\hline
\end{tabular}

WORD
WORD PROCESSING
Value Label
NOT IMPORTANT
IMPORTANT
VERY IMPORTANT
NO RESPONSE/UNKNOWN
Value Frequency


\begin{tabular}{|c|c|c|c|c|c|}
\hline Value Label & Value & Frequency & Percent & \begin{tabular}{l}
Valid \\
Percent
\end{tabular} & Cum Percent \\
\hline NOT IMPORTANT & 1 & 16 & 34.8 & 47.1 & 47.1 \\
\hline IMPORTANT & 2 & 10 & 21.7 & 29.4 & 76.5 \\
\hline VERY IMPORTANT & 3 & 8 & 17.4 & 23.5 & 100.0 \\
\hline NO RESPONSE/UNKNOWN & 9 & 12 & 26.1 & MISSING & \\
\hline & TOTAL & 46 & 100.0 & 100.0 & \\
\hline Valid Cases 34 & Missing & ases 12 & & & \\
\hline
\end{tabular}

CLERK LIASON OR COURT CLERK

\begin{tabular}{lrrrrrr} 
Value Label & Value & Frequency & Percent & \begin{tabular}{c} 
Valid \\
Percent
\end{tabular} & \begin{tabular}{c} 
Cum \\
Percent
\end{tabular} \\
NOT IMPORTANT & & & & & & \\
IMPORTANT & 2 & 9 & 19.6 & 26.5 & 26.5 \\
VERY IMPORTANT & 3 & 10 & 21.7 & 29.4 & 55.9 \\
NO RESPONSE/UNKNOWN & 9 & 15 & 32.6 & 44.1 & 100.0 \\
& & 12 & 26.1 & MISSING & \\
& TOTAL & 46 & 100.0 & 100.0 & \\
Valid Cases & 34 & Missing Cases & 12 & & &
\end{tabular}
Page \(36 \quad\) FREQUENCIES FOR THE LGL PROGRAM SURVEY \(1990 \quad 12 / 13 / 90\)

PROOF PROOFREADING/CORRECTING
\begin{tabular}{lrrrrrr} 
Value Label & Value & Frequency & Percent & Valid \\
Percent & Cum \\
Percent
\end{tabular}

SCHED
SCHEDULING MEETINGS
\begin{tabular}{|c|c|c|c|c|c|}
\hline Value Label & Value & Frequency & Percent & Valid Percent & \begin{tabular}{l}
Cum \\
Percent
\end{tabular} \\
\hline NOT IMPORTANT & 1 & 15 & 32.6 & 44.1 & 44.1 \\
\hline IMPORTANT & 2 & 3 & 6.5 & 8.8 & 52.9 \\
\hline VERY IMPORTANT & 3 & 16 & 34.8 & 47.1 & 100.0 \\
\hline NO RESPONSE/UNKNOWN & 9 & 12 & 26.1 & MISSING & \\
\hline & total & 46 & 100.0 & 100.0 & \\
\hline Valid Cases 34 & Missing C & ases 12 & & & \\
\hline Page 38 & \multicolumn{4}{|l|}{FREQUENCIES FOR THE LGL PROGRAM SURVEY 1990} & \\
\hline \multicolumn{6}{|l|}{CAIEND CALENDARING} \\
\hline
\end{tabular}
\begin{tabular}{|c|c|c|c|c|c|c|}
\hline Value Label & Value & Frequency & Percent & Valid Percent & \[
\begin{gathered}
\text { Cum } \\
\text { Percent }
\end{gathered}
\] & \\
\hline NOT IMPORTANT & 1 & 13 & 28.3 & 38.2 & 38.2 & \\
\hline IMPORTANT & 2 & 5 & 10.9 & 14.7 & 52.9 & \\
\hline VERY IMPORTANT & 3 & 16 & 34.8 & 47.1 & 100.0 & \\
\hline NO RESPONSE/UNKNOWN & 9 & 12 & 26.1 & MISSING & & \\
\hline & TOTAL & 46 & 100.0 & 100.0 & & \\
\hline Valid Cases 34 & Missing Ca & ases 12 & & . & & \\
\hline 39 & \multicolumn{4}{|l|}{FREQUENCIES FOR THE LGL PROGRAM SURVEY 1990} & \multicolumn{2}{|r|}{12/13/90} \\
\hline FILE FILING & & & & & & \\
\hline
\end{tabular}


PHONE RECEPTION/PHONE HANDLING
\begin{tabular}{|c|c|c|c|c|c|}
\hline Value Label & Value & Frequency & Percent & Valid Percent & \begin{tabular}{l}
Cum \\
Percent
\end{tabular} \\
\hline NOT IMPORTANT & 1 & 5 & 10.9 & 14.7 & 14.7 \\
\hline IMPORTANT & 2 & 10 & 21.7 & 29.4 & 44.1 \\
\hline VERY IMPORTANT & 3 & 19 & 41.3 & 55.9 & 100.0 \\
\hline NO RESPONSE/UNKNOWN & 9 & 12 & 26.1 & MISSING & \\
\hline & TOTAL & 46 & 100.0 & 100.0 & \\
\hline Valid Cases 34 & Missing C & Cases 12 & & & \\
\hline Page 42 & NCIES FOR & THE LGL PR & OGRAM SUR & VEY 1990 & \\
\hline
\end{tabular}

ASSOCIA1 DO NOT BELONG TO ANY
\begin{tabular}{|c|c|c|c|c|c|}
\hline Value Label & Value & Frequency & Percent & Valid Percent & \begin{tabular}{l}
Cum \\
Percent
\end{tabular} \\
\hline YES & 1 & 26 & 56.5 & 70.3 & 70.3 \\
\hline No & 5 & 11 & 23.9 & 29.7 & 100.0 \\
\hline NO RESPONSE/UNKNOWN & 9 & 9 & 19.6 & MISSING & \\
\hline & TOTAL & 46 & 100.0 & 100.0 & \\
\hline Valid Cases 37 & sing & ases 9 & & & \\
\hline
\end{tabular}
\begin{tabular}{ll} 
Page 43 & FREQUENCIES FOR THE LGL PROGRAM SURVEY 1990
\end{tabular} \(12 / 13 / 90\)

ASSOCIA2 LEGAL ASSISTANT ASSOCIATION OF MICH"
\begin{tabular}{lrlrrrr} 
Value Label & Value & Frequency & Percent & Valid \\
Percent & Cum \\
Percent
\end{tabular}
\begin{tabular}{|c|c|c|c|c|c|}
\hline Value Label & Value & Frequency & Percent & \begin{tabular}{l}
Valid \\
Percent
\end{tabular} & \begin{tabular}{l}
Cum \\
Percent
\end{tabular} \\
\hline YES & 1 & 1 & 2.2 & 2.7 & 2.7 \\
\hline NO & 5 & 36 & 78.3 & 97.3 & 100.0 \\
\hline NO RESPONSE/UNKNOWN & 9 & 9 & 19.6 & MISSING & \\
\hline & TOTAL & 46 & 100.0 & 100.0 & \\
\hline Valid Cases 37 & Missing C & ases 9 & & & \\
\hline
\end{tabular}

ASSOCIA4 OTHER
\begin{tabular}{|c|c|c|c|c|c|}
\hline Value Label & Value & Frequency & Percent & \begin{tabular}{l}
Valid \\
Percent
\end{tabular} & Cum Percent \\
\hline YES & 1 & 6 & 13.0 & 16.2 & 16.2 \\
\hline NO & 5 & 31 & 67.4 & 83.8 & 100.0 \\
\hline NO RESPONSE/UNKNOWN & 9 & 9 & 19.6 & MISSING & \\
\hline & TOTAL & 46 & 100.0 & 100.0 & \\
\hline Valid Cases 37 & Missing C & ases 9 & & & \\
\hline
\end{tabular}
\begin{tabular}{lll} 
Page 46 & FREQUENCIES FOR THE LGL PROGRAM SURVEY 1990 & \(12 / 13 / 90\)
\end{tabular}

RANK1 LEGAL ASSISTANT
Value Label
Value
\begin{tabular}{lrrrrrr} 
Value Label & Value & & & Valid \\
Frequency & Cum \\
MOST PRESTIGIOUS & & 1 & 2.2 & 3.3 & 3.3 \\
Percent \\
Percent
\end{tabular}

RANK3 LAW CLERK
\begin{tabular}{|c|c|c|c|c|c|c|}
\hline Value Label & Value & Frequency & Percent & Valid Percent & Cum Percent & \\
\hline & 2 & 10 & 21.7 & 33.3 & 33.3 & \\
\hline & 3 & 3 & 6.5 & 10.0 & 43.3 & \\
\hline & 4 & 5 & 10.9 & 16.7 & 60.0 & \\
\hline & - 5 & 6 & 13.0 & 20.0 & 80.0 & \\
\hline & 6 & 5 & 10.9 & 16.7 & 96.7 & \\
\hline & 8 & 1 & 2.2 & 3.3 & 100.0 & \\
\hline NO RESPONSE/UNKNOWN & 0 & 16 & 34.8 & MISSING & & \\
\hline & TOTAL & 46 & 100.0 & 100.0 & & \\
\hline Valid Cases 30 & Missing & ases 16 & & & & \\
\hline Page 49 & NCIES FOR & THE LGL PR & OGRAM SUR & VEY 1990 & & 12/13/90 \\
\hline RANK4 LEGAL SECR & & & & & & \\
\hline
\end{tabular}
\begin{tabular}{|c|c|c|c|c|c|}
\hline Value Label & Value & Frequency & Percent & \begin{tabular}{l}
Valid \\
Percent
\end{tabular} & \begin{tabular}{l}
Cum \\
Percent
\end{tabular} \\
\hline & 2 & 1 & 2.2 & 3.3 & 3.3 \\
\hline & 3 & 2 & 4.3 & 6.7 & 10.0 \\
\hline & 4 & 2 & 4.3 & 6.7 & 16.7 \\
\hline & 5 & 4 & 8.7 & 13.3 & 30.0 \\
\hline & 6 & 7 & 15.2 & 23.3 & 53.3 \\
\hline & 7 & 12 & 26.1 & 40.0 & 93.3 \\
\hline & 8 & 2 & 4.3 & 6.7 & 100.0 \\
\hline NO RESPONSE/UNKNOWN & 0 & 16 & 34.8 & MISSING & \\
\hline & TOTAL & 46 & 100.0 & 100.0 & \\
\hline
\end{tabular}
\begin{tabular}{llll} 
Page 50 & FREQUENCIES FOR THE LGL PROGRAM SURVEY 1990 & \(12 / 13 / 90\)
\end{tabular}

RANK5 LAWYER
\begin{tabular}{lrrrrrr} 
Value Label & Value & Frequency & Percent & \begin{tabular}{c} 
Valid \\
Percent
\end{tabular} & \begin{tabular}{c} 
Cum \\
Percent
\end{tabular} \\
MOST PRESTIGIOUS & 1 & 27 & 58.7 & 90.0 & 90.0 \\
& 3 & 1 & 2.2 & 3.3 & 93.3 \\
LEAST PRESTIGIOUS & 8 & 1 & 2.2 & 3.3 & 96.7 \\
NO RESPONSE/UNKNOWN & 9 & 1 & 2.2 & 3.3 & 100.0 \\
& 0 & 16 & 34.8 & MISSING & \\
& & TOTAL & 46 & 100.0 & 100.0 & \\
Valid Cases & 30 & Missing Cases & 16 & & &
\end{tabular}

RANK6 SECRETARY


\section*{Page 54}

RANK9 LEGAL INTERN

\begin{tabular}{lrrrrrr} 
Value Label & Value & Frequency & Percent & \begin{tabular}{c} 
Valid \\
Percent
\end{tabular} & \begin{tabular}{c} 
Cum \\
Percent
\end{tabular} \\
IEGAL ASSISTANT & & & & & & \\
LAW CLERK & 3 & 6 & 13.0 & 20.0 & 20.0 \\
LAWYER & 5 & 2 & 4.3 & 6.7 & 26.7 \\
PARALEGAL & 7 & 8 & 17.4 & 26.7 & 53.3 \\
OTHER & 10 & 7 & 15.2 & 23.3 & 76.7 \\
NO RESPONSE/UNKNOWN & 99 & 7 & 15.2 & 23.3 & 100.0 \\
& & 16 & 34.8 & MISSING & \\
& TOTAL & 46 & 100.0 & 100.0 & \\
Valid Cases & & & & &
\end{tabular}



\begin{tabular}{|c|c|c|c|c|c|}
\hline Value Label & Value & Frequency & Percent & Valid Percent & Cum Percent \\
\hline VERY LOW & 1 & 3 & 6.5 & 8.8 & 8.8 \\
\hline IOW & 2. & 6 & 13.0 & 17.6 & 26.5 \\
\hline HIGH & 3 & 9 & 19.6 & 26.5 & 52.9 \\
\hline VERY HIGH & 4 & 16 & 34.8 & 47.1 & 100.0 \\
\hline NO RESPONSE/UNKNOWN & 9 & 12 & 26.1 & MISSING & \\
\hline & TOTAL & 46 & 100.0 & 100.0 & \\
\hline Valid Cases 34 & Missing C & ses 12 & & & \\
\hline
\end{tabular}

IRIB LEGAL RESEARCH I
\begin{tabular}{|c|c|c|c|c|c|c|c|}
\hline Value Label & Value & Fre & ncy & Percent & Valid Percent & Cum Percent & \\
\hline VERY USEFUL & 1 & & 11 & 23.9 & 28.2 & 28.2 & \\
\hline SOMEWHAT USEFUL & 2 & & 18 & 39.1 & 46.2 & 74.4 & \\
\hline NOT USEFUL & 3 & & 3 & 6.5 & 7.7 & 82.1 & \\
\hline USEFUL & 4 & & 7 & 15.2 & 17.9 & 100.0 & \\
\hline NO RESPONSE/UNKNOWN & 9 & & 7 & 15.2 & MISSING & & \\
\hline & TOTAL & & 46 & 100.0 & 100.0 & & \\
\hline Valid Cases 39 & \multicolumn{2}{|l|}{Missing Cases} & \multicolumn{2}{|l|}{7} & & & \\
\hline \multirow[t]{2}{*}{65 LEGAL RESEA} & \multicolumn{5}{|l|}{FREQUENCIES FOR THE LGL PROGRAM SURVEY 1990} & \multicolumn{2}{|r|}{12/13/90} \\
\hline & II & & & & & & \\
\hline
\end{tabular}
\begin{tabular}{lrrrrrr} 
Value Label & Value & Frequency & Percent & Valid \\
Percent & Cum \\
Percent
\end{tabular}
\begin{tabular}{lrrrrrr} 
Value Label & Value & Frequency & Percent & \begin{tabular}{c} 
Valid \\
Percent
\end{tabular} & \begin{tabular}{c} 
Cum \\
Percent
\end{tabular} \\
VERY USEFUL & 1 & & 10 & 21.7 & 27.8 & 27.8 \\
SOMEWHAT USEFUL & 2 & 13 & 28.3 & 36.1 & 63.9 \\
NOT USEFUL & 3 & 7 & 15.2 & 19.4 & 83.3 \\
USEFUL & 4 & 6 & 13.0 & 16.7 & 100.0 \\
NO RESPONSE/UNKNOWN & 9 & 10 & 21.7 & MISSING & \\
& & TOTAL & 46 & 100.0 & 100.0 & \\
& & & & & & \\
Valid Cases & 36 & Missing Cases & 10 & &
\end{tabular}


SKILLS : SKILLS TO BE INCLUDED IN LGL
\begin{tabular}{lrrrrr} 
Value Label & Value & Frequency & Percent & \begin{tabular}{c} 
Valid \\
Percent
\end{tabular} & \begin{tabular}{c} 
Cum \\
Percent
\end{tabular} \\
BANKRUPCY & 2 & & & & \\
BRIEFS WRITTEN & 3 & 1 & 2.2 & 3.8 & 3.8 \\
CASE APPLICATION & 4 & 1 & 2.2 & 3.8 & 7.7 \\
COMMUNICATION & 5 & 1 & 2.2 & 3.8 & 11.5 \\
COMPUTER ASSISTED LE & 6 & 1 & 2.2 & 3.8 & 15.4 \\
DRAFTING DISCOVERY & 10 & 1 & 2.2 & 3.8 & 19.2 \\
FAMILY LAW & 11 & 1 & 2.2 & 3.8 & 23.1 \\
INTERNSHIP PROGRAM & 13 & 3 & 2.2 & 3.8 & 26.9 \\
JOB PLACEMENT & 14 & 1 & 2.5 & 11.5 & 38.5 \\
LAW OFFICES & 15 & 1 & 2.2 & 3.8 & 42.3 \\
LIBRARY WORK & 17 & 1 & 2.2 & 3.8 & 46.2 \\
LOGICAL REASONING & 18 & 1 & 2.2 & 3.8 & 50.0 \\
MORE FORMS & 20 & 1 & 2.2 & 3.8 & 57.7 \\
PERSONAL INJURY & 21 & 1 & 2.2 & 3.8 & 61.5 \\
PROOFREADING & 23 & 1 & 2.2 & 3.8 & 65.4 \\
RESEARCH SKILLS & 25 & 3 & 6.5 & 11.5 & 76.9 \\
RESUME WRITING & 26 & 1 & 2.2 & 3.8 & 80.8 \\
TRIAL PREPARATION & 27 & 1 & 2.2 & 3.8 & 84.6
\end{tabular}


COURSES COURSES TO BE ADDED
\begin{tabular}{|c|c|c|c|c|c|}
\hline Value Label & Value & Frequency & Percent & \begin{tabular}{l}
Valid \\
Percent
\end{tabular} & \begin{tabular}{l}
Cum \\
Percent
\end{tabular} \\
\hline ACCOUNTING COURSE & 1 & 1 & 2.2 & 5.0 & 5.0 \\
\hline BASIC LAW & 3 & 1 & 2.2 & 5.0 & 10.0 \\
\hline CONSTITUTIONAL LAW & 6 & 1 & 2.2 & 5.0 & 15.0 \\
\hline CONTRACT LAW & 7 & 1 & 2.2 & 5.0 & 20.0 \\
\hline CRIMINAL LAW & 9 & 1 & 2.2 & 5.0 & 25.0 \\
\hline DRAFTING OF DOCUMENT & 11 & 1 & 2.2 & 5.0 & 30.0 \\
\hline COMPUTER TRAINING & 12 & 1 & 2.2 & 5.0 & 35.0 \\
\hline FAMILY LAW & 13 & 2 & 4.3 & 10.0 & 45.0 \\
\hline INTERNATIONAL LAW & 14 & 1 & 2.2 & 5.0 & 50.0 \\
\hline INTRO PARALEGAL & 16 & 1 & 2.2 & 5.0 & 55.0 \\
\hline LEGAL WRITING & 18 & 2 & 4.3 & 10.0 & 65.0 \\
\hline PROBATE LAW & 21 & 3 & 6.5 & 15.0 & 80.0 \\
\hline PROCESSING MED INFO & 22 & 2 & 4.3 & 10.0 & 90.0 \\
\hline TORTS & 27 & 1 & 2.2 & 5.0 & 95.0 \\
\hline WILLS AND TRUST & 28 & 1 & 2.2 & 5.0 & 100.0 \\
\hline NO RESPONSES/UNKNOWN & 99 & 26 & 56.5 & MISSING & \\
\hline & TOTAL & 46 & 100.0 & 100.0 & \\
\hline
\end{tabular}


\section*{REASON REASONS NOT TAKING LGL CLASSES}


\begin{tabular}{lrrrrrr} 
Value Label & Value & Frequency & Percent & Valid \\
Percent & Cum \\
Percent
\end{tabular}

GET GET A COPY OF THE SURVEY RESULTS
\begin{tabular}{lrrrrrr} 
Value Label & Value & Frequency & Percent & Valid \\
Percent & Cum \\
Percent
\end{tabular}
```

Page 82
FREQUENCIES FOR THE LGL PROGRAM SURVEY 1990
This procedure was completed at 13:38:07
SAVE OUTFILE='LGL90.JOB'.
The SPSS/PC+ system file is written to
file LGL90.JOB
79 variables (including system variables) will be saved.
O variables have been dropped.
The system file consists of:
432 Characters for the header record.
2528 Characters for variable definition.
7832 Characters for labels.
29184 Characters for data.
39976 Total file size.
46 out of 46 cases have been saved.
Page 83 FREQUENCIES FOR THE LGL PROGRAM SURVEY 1990 12/13/90
This procedure was completed at 13:38:11
FINISH
End of Include file.

```

\section*{OAKLAND COMMUNITY COLLEGE LEGAL ASSISTANT PROGRAM SURVEY (Winter 1990)}

List of employers who may be interested in participating in a Legal Assistant internship program.

18
Charters, Heck \& O'Donnell, P.C. John Charters
500 N. Woodward
Suite \#320
Bloomfield Hills, Mi. 48013
(313) 540-0330

21
Goodman and Eklund-Easley
Morris H. Goodman
18212 Grand River Avenue
Detroit, Mi. 48223
(313) 837-1111

32
Miller, Canfield, Paddock \& Stone
Bill Parsons
180 W. Jefferson
Detroit, Mi. 48226
(313) 963-6420

36
Patrick, Johnson \& King, P.C.
Patrick King
27777 Franklin Rd.
Suite \#1100
Southfield, Mi. 48034
(313) 356-8590

37
Michigan Bell Telephone
Legal Department
444 Michigan Avenue
Detroit, Mi.
(313) 223-8000

\section*{OAKLAND COMMUNITY COLLEGE LEGAL ASSISTANT PROGRAM SURVEY}
(Winter 1990)

List of employers who may be interested in participating in a Legal Assistant internship program.

Charters, Heck \& O'Donnell, P.C.
John Charters
500 N. Woodward
Suite \#320
Bloomfield Hills, Mi. 48013
(313) 540-0330

Goodman and Eklund-Easley
Morris H. Goodman
18212 Grand River Avenue
Detroit, Mi. 48223
(313) 837-1111

Miller, Canfield, Paddock \& Stone
Bill Parsons
180 W. Jefferson
Detroit, Mi. 48226
(313) 963-6420

Patrick, Johnson \& King, P.C.
Patrick King
27777 Franklin Rd.
Suite \#1100
Southfield, Mi. 48034
(313) 356-8590

Michigan Bell Telephone
Legal Department
444 Michigan Avenue
Detroit, Mi.
(313) 223-8000

\section*{OAKLAND COMMUNITY COLLEGE LEGAL ASSISTANT PROGRAM SURVEY (Winter 1990)}

Question: In general, how do you feel about your current position?

01 Very Satisfied
"I am treated with respect."
02 Neutral
"Stagnating."
04 Satisfied
"It is interesting work - Labor Law."
06 Satisfied
"Enjoy the work."
08 Neutral
"l'm looking for a full-time, legal assistant position."
09 Very Satisfied
"\$"
10 Neutral
"Not in my field."
11 Neutral
"Because the job helps me through school. However, I am very eager for a prestigious career."

12 Disappointed
"Need something more challenging."
13 Very Disappointed
"No challenges."
15 Satisfied
"At the moment but would like to move on."
16 Satisfied
"I'm happy with my position and salary; unhappy with Detroit location and benefits."

18 Satisfied
"Prefer more litigation (Pers Inj) work."
19 Satisfied
"It's not what I want to do all my life. It is not a career."
20 Neutral
"Not challenging."
21 Satisfied
"Flexibility."
23 Very Satisfied
"My work is interesting and challenging and my coworkers are intelligent and pleasant."
26 Neutral
"It is not what I really want."
27 Satisfied
"The position I hold currently is considerably better than what I could get practicing in the legal field."

29 Very Satisfied
"Utilizing skills acquired in OCC LGL Program."
31 Very Disappointed
"Because it is not in the field I went to school for and want to pursue."
32 Disappointed
"No responsibilities, low pay."
34 Disappointed
"I would like to get a job in my field."
35 Neutral
"No room for advancement."
36 Very Satisfied
"Learning, challenged, allowed to expand and advance as abilities allow."
37 Very Disappointed
"No job satisfaction."

\section*{38 Disappointed}
"Want to change careers, employed with Bell since 1974, I want something different."

44 Neutral
"Amount of Pay."
45 Neutral
"I'm ready to transfer to our in-house legal department, or pursue a legal assistant career with an outside law firm."

46 Satisfied
"Flexible Hours - many times excited about position."

\section*{OAKLAND COMMUNITY COLLEGE LEGAL ASSISTANT PROGRAM SURVEY \\ (Winter 1990)}

Question: In general, how do you feel about your current position?

Very Satisfied
"I am treated with respect."
Neutral
"Stagnating."
Satisfied
"It is interesting work - Labor Law."

\section*{Satisfied}
"Enjoy the work."
Neutral
"I'm looking for a full-time, legal assistant position."
Very Satisfied
"\$"
Neutral
"Not in my field."
Neutral
"Because the job helps me through school. However, I am very eager for a prestigious career."

Disappointed
"Need something more challenging."
Very Disappointed
"No challenges."
Satisfied
"At the moment but would like to move on."

\section*{Satisfied}
"I'm happy with my position and salary; unhappy with Detroit location and benefits."
Satisfied
"Prefer more litigation (Pers Inj) work."

\section*{Satisfied}
"It's not what I want to do all my life. It is not a career."
Neutral
"Not challenging."
Satisfied
"Flexibility."
Very Satisfied
"My work is interesting and challenging and my coworkers are intelligent and pleasant."
Neutral
"It is not what I really want."
Satisfied
"The position I hold currently is considerably better than what I could get practicing in the legal field."
Very Satisfied
"Utilizing skills acquired in OCC LGL Program."
Very Disappointed
"Because it is not in the field I went to school for and want to pursue."
Disappointed
"No responsibilities, low pay."
Disappointed
"l would like to get a job in my field."
Neutral
"No room for advancement."
Very Satisfied
"Learning, challenged, allowed to expand and advance as abilities allow."
Very Disappointed
"No job satisfaction."
Disappointed
"Want to change careers, employed with Bell since 1974, I want something different."

\section*{Neutral \\ "Amount of Pay."}

Neutral
"I'm ready to transfer to our in-house legal department, or pursue a legal assistant career with an outside law firm."

Satisfied
"Flexible Hours - many times excited about position."

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"A good legal sect book is useful. Use of West's (Law in a nutshell) might be better than own notes. Convince Services L.A. not to get cheap Dict \& get Black Low Dict. Local Catalogues of sources for legal supplies. Provide outline of Law Topics for Personal Files. Get minimum Law Books/Prof. Journals in Orchard Ridge Library."

\section*{02}
"Internship programs."

\section*{03}
"I had twelve credits from courses I took in Massachusetts in Legal Research Litigation and American Legal System which was similar to Substantive Law and OCC only transferred four. Taking Litigation and Research has been a waste of time and money for me."

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" 3 teachers in the courses were absolutely not teachers. We are here to be instructed not to be torn down in an vindicative manner - i.e. Barb Listner, Mr. Douglas. Get more teachers like Austin Howard and judge Golden."

06
"Never offer Legal Research in a \(71 / 2\) week program. I was familiar with procedures and the instructor's teaching patterns had me confused due to the tight syllabus (too much in too little time)."

\section*{07}
"An internship program should be included. Combined with book knowledge could be effective. OCC should also include job placement."

\section*{08}
"All attorneys don't necessarily make good instructors."

\section*{10}
"The teachers need to get some kind of planning lesson. Some of the teachers that were just hired didn't have a planning lesson."
"Teachers should not be paralegals. Teachers should only be attorneys with Master Degrees or better. Teachers should be chosen in advance (not at the last minute). Books should be apart of every course. An intern must be added. Updated Law Books should be in the OCC library. Please take this program seriously. I did and certainly did not get my money worth!"

\section*{12}
"More in-depth focus on few topics rather than covering many topics and spending little time on them."

13
"Make it longer to include specialties that would land us jobs. Isn't that what we're after anyway."

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"Legal Research to me more organized; therefore, more motivational. More assignments (projects) in Discovery (this course was very interesting)."

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"Adding more electives is about it. LGL assistant orientation class. Perhaps a class to find the people who are really interested in the profession or make the requirements harder."

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"Stricker reviews of teachers. Legal Research and Discovery could be very useful courses if properly taught. I transferred to Madonna and was required to retake the Legal Research to my benefit."

\section*{17}
"I wish it was offered by correspondence! It's an excellent program and I don't know of any legal assistant programs offered as independent study."

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"To get law books at the school library."

\section*{21}
"I feel that Litigation should be broken down into various areas of law and not taken as a whole, such as, civil procedure and criminal procedure, torts, probate, real estate, estate planning and bankruptcy, so that the student can receive an in depth, thorough and complete training in these various areas of law."

\section*{23}
"Work toward having more established guidelines for the courses but of course leaving some room for flexibility."

\section*{25}
"You should know that I am considering changing institutions as I talk with students who have taken courses I have not. When I hear some of their comments about instructors I tend to have second thoughts. So far the biggest complaint has been the discovery class with LGL Research "I" following."

\section*{26}
"Improve the school's law library-make it comparable to the Oakland Co. Law Library for the public attorneys and students of South Oakland Co. Provide a better job assistance program. Provide courses in specific areas of law so that the student may obtain some experience and expertise in one or more areas of law to enhance their chances of getting a job. Review transcript of our taped interview. Develop an advanced Legal Assistant program with a second degree possible. Develop a recognition program for students in the top five to ten percent. An honors type program."

\section*{27}
"Further insight into program. Useful and day to day operation skills. The law gives us a good understanding to continue into other duties that should be performed."

\section*{29}
"Need a better teacher for Discovery. Need better selection of textbooks."
\[
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\section*{31}
"The legal Research I and II courses should be a hands on course taught by the instructor. Also the job placement could be improved."

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"Do not ever ask Brenda Thornton to teach at OCC - she was the worst instructor l've ever had. Do not schedule Legal Research I \& II for \(71 / 2\) weeks; these need to be 15 week courses Definitely."

\section*{33}
"Improve program organization."

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"I feel some of the teachers should try and help the students (ex Research) instead of expecting them to know what to do. Not every student who enrolls in the program has ever had experience before."

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"Internship program should be added. I think the program should be the forerunner for a 4 yr. Pol. Sci degree at Wayne State like the program at Oakland University."

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"More support in relation to finding employment AND re-evaluate LEGAL RESEARCH I AND II to find an easier way to teach and learn. Very difficult courses."

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