Frequencies ~ 2004-05 M-TEC; Original Survey; 9.13.05

Statistics

		Why did you take this course?	Is this the first training you have received at OCC through Workforce Development Services?	RECODED: Please indicate to what extent you agree with the following: Objectives for the course were clear	RECODED: Please indicate to what extent you agree with the following: Course material was adequate	RECODED: Please indicate to what extent you agree with the following:Pace of instruction was adequate
N	Valid	131	116	137	137	136
	Missing	225	240	219	219	220
Mean		2.19	3.09	3.6861	3.6496	3.6765

Statistics

		RECODED: Please indicate to what extent you agree with the following: Time for the course was appropriate	RECODED: Please indicate to what extent you agree with the following:You feel that you acheived competency for course topic	RECODED: Please indicate to what extent you agree with the following: Overall, you are satisfied with the course	RECODED: Please indicate to what extent you agree with the following: Overall, you are satusfied with the instructor	RECODED: Please indicate to what extent you agree with the following: Overall, you are satisfied with the facilities	RECODED: Please indicate to what extent you agree with the following: OCC Workforce Development staff was responsive to your needs
N	Valid	137	137	137	137	137	135
	Missing	219	219	219	219	219	221
Mean		3.5985	3.5912	3.6350	3.7956	3.6350	3.6963

Statistics

		Would you recmmend this course to others?	Do you have any other comments with regards to this course?
N	Valid	126	356
	Missing	230	0
Mean		1.00	

Frequency Table

Why did you take this course?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	My employer sponsored the course	3	.8	2.3	2.3
	To gain skills to obtain employment	100	28.1	76.3	78.6
	Other (please specify)	28	7.9	21.4	100.0
	Total	131	36.8	100.0	
Missing	System	225	63.2		
Total		356	100.0		

Is this the first training you have received at OCC through Workforce Development Services?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	yes	67	18.8	57.8	57.8
	no	47	13.2	40.5	98.3
	missing	2	.6	1.7	100.0
	Total	116	32.6	100.0	
Missing	System	240	67.4		
Total		356	100.0		

RECODED: Please indicate to what extent you agree with the following:Objectives for the course were clear

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Neither Agree or Disagree	3	.8	2.2	2.2
	Somewhat Agree / Agree	37	10.4	27.0	29.2
	Strongly Agree	97	27.2	70.8	100.0
	Total	137	38.5	100.0	
Missing	System	219	61.5		
Total		356	100.0		

97.8%

RECODED: Please indicate to what extent you agree with the following:Course material was adequate

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Neither Agree or Disagree	3	.8	2.2	2.2
	Somewhat Agree / Agree	42	11.8	30.7	32.8
	Strongly Agree	92	25.8	67.2	100.0
	Total	137	38.5	100.0	
Missing	System	219	61.5		
Total		356	100.0		

97.9%

RECODED: Please indicate to what extent you agree with the following:Pace of instruction was adequate

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Neither Agree or Disagree	1	.3	.7	.7
	Somewhat Agree / Agree	42	11.8	30.9	31.6
	Strongly Agree	93	26.1	68.4	100.0
	Total	136	38.2	100.0	
Missing	System	220	61.8		
Total		356	100.0		

99.3 %

RECODED: Please indicate to what extent you agree with the following:Time for the course was appropriate

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Somewhat Disagree / Disagree	2	.6	1.5	1.5
	Neither Agree or Disagree	5	1.4	3.6	5.1
	Somewhat Agree / Agree	39	11.0	28.5	33.6
	Strongly Agree	91	25.6	66.4	100.0
	Total	137	38.5	100.0	
Missing	System	219	61.5		
Total		356	100.0		

94.9%

RECODED: Please indicate to what extent you agree with the following:You feel that you acheived competency for course topic

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Somewhat Disagree / Disagree	1	.3	.7	.7
	Neither Agree or Disagree	1	.3	.7	1.5
	Somewhat Agree / Agree	51	14.3	37.2	38.7
	Strongly Agree	84	23.6	61.3	100.0
	Total	137	38.5	100.0	
Missing	System	219	61.5		
Total		356	100.0		

98.5%

RECODED: Please indicate to what extent you agree with the following:Overall, you are satisfied with the course

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Neither Agree or Disagree	2	.6	1.5	1.5
	Somewhat Agree / Agree	46	12.9	33.6	35.0
	Strongly Agree	89	25.0	65.0	100.0
	Total	137	38.5	100.0	
Missing	System	219	61.5		
Total		356	100.0		

98.6%

RECODED: Please indicate to what extent you agree with the following:Overall, you are satusfied with the instructor

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Somewhat Agree / Agree	28	7.9	20.4	20.4
	Strongly Agree	109	30.6	79.6	100.0
	Total	137	38.5	100.0	
Missing	System	219	61.5		
Total		356	100.0		

100.0%

RECODED: Please indicate to what extent you agree with the following:Overall, you are satisfied with the facilities

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Neither Agree or Disagree	2	.6	1.5	1.5
	Somewhat Agree / Agree	46	12.9	33.6	35.0
	Strongly Agree	89	25.0	65.0	100.0
	Total	137	38.5	100.0	
Missing	System	219	61.5		
Total		356	100.0		

98.6%

RECODED: Please indicate to what extent you agree with the following: OCC Workforce Development staff was responsive to your needs

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Neither Agree or Disagree	3	.8	2.2	2.2
	Somewhat Agree / Agree	35	9.8	25.9	28.1
	Strongly Agree	97	27.2	71.9	100.0
	Total	135	37.9	100.0	
Missing	System	221	62.1		
Total		356	100.0		

97.8%

Would you recmmend this course to others?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	yes	126	35.4	100.0	100.0
Missing	System	230	64.6		
Total		356	100.0		

100%

Do you have any other comments with regards to this course?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid		325	91.3	91.3	91.3
	Diane does very well with the class.	1	.3	.3	91.6
	Excellent instructor.	1	.3	.3	91.9
	Excellent instructor. Makes class fun.	1	.3	.3	92.1
	Excellent instructor. Need more good instructors like Mrs. Wingo.	1	.3	.3	92.4
	Excellent.	1	.3	.3	92.7
	Great class.	1	.3	.3	93.0
	I liked getting both 1 & 2 done on Saturday.	1	.3	.3	93.3
	I really enjoyed Diane. She really made this course interesting and fun.	1	.3	.3	93.5
	It is a good course. I would definitely recommend this to others.	1	.3	.3	93.8
	More Saturday workshops.	1	.3	.3	94.1
	Mrs. Wingo was a lot of fun, which in turn made the course a lot of fun, and easier to participate and understand information needed to learn.	1	.3	.3	94.4
	My main concern for this course is the availability of lab time; other than that I am excited about this course. Attendance required for PC Support Program.	1	.3	.3	94.7
	No donuts.	1	.3	.3	94.9
	No, had a good time in every class I took. Diane is a wonderful teacher. Thank you for your time. {signed}	1	.3	.3	95.2
	Perhaps include more on Internet accessing.	1	.3	.3	95.5
	Sandra is great!	1	.3	.3	95.8
	Saturdays are best (check the attendance!).	1	.3	.3	96.1
	Stay positive!	1	.3	.3	96.3
	Tanya is a great instructor.	1	.3	.3	96.6
	The course is good as is!	1	.3	.3	96.9
	The workshop was great. The instructor was great and made you want to be there.	1	.3	.3	97.2
	There were no donuts.	1	.3	.3	97.5

Do you have any other comments with regards to this course?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	This course makes you realize all the different possibilities of messaging. It was a very good class.	1	.3	.3	97.8
	Turn the heat down!	1	.3	.3	98.0
	Very good course that was fun and offered a lot of help with customers and situations.	1	.3	.3	98.3
	Very good course. Hands on experience in class was very helpful. Attended as part of Level 3.	1	.3	.3	98.6
	Very good teaching.	1	.3	.3	98.9
	Very good. Very open to whatever I had to say.	1	.3	.3	99.2
	Very interesting.	1	.3	.3	99.4
	Very, very good instructor.	1	.3	.3	99.7
	Wonderful.	1	.3	.3	100.0
	Total	356	100.0	100.0	

Frequencies ~ 2004-05 M-TEC Survey; Revised Survey; 9.13.05

Statistics

		The instructor was prepared and organized	The instructor demonstrated expertise in the subject	The instructor stimulated interest in the subject	The instructor adjusted the instruction to meet student's needs	The instructor was sensitive to cultural and other differences
N	Valid	214	213	214	210	212
	Missing	142	143	142	146	144
Mean		3.51	3.57	3.46	3.46	3.49

Statistics

		The instructor provided the opportunity for questions and discussion	Key concepts were clearly identified and explained	I gained skills / knowldege that I can apply in my work	The course was appropriate to our organization's culture	The instructor's use of technology was effective
N	Valid	214	210	212	209	209
	Missing	142	146	144	147	147
Mean		3.70	3.36	3.31	3.35	3.44

Statistics

		The classroom was conducive to learning	Would you recommend this course to others?	like_recode	improve_ recode
N	Valid	211	199	40	25
	Missing	145	157	316	331
Mean		3.43	.96	1.5250	1.5200

Frequency Table

The instructor was prepared and organized

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Disagree	2	.6	.9	.9
	Neutral	11	3.1	5.1	6.1
	Agree	76	21.3	35.5	41.6
	Strongly Agree	125	35.1	58.4	100.0
	Total	214	60.1	100.0	
Missing	System	142	39.9		
Total		356	100.0		

93.9%

The instructor demonstrated expertise in the subject

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly Disagree	1	.3	.5	.5
	Neutral	10	2.8	4.7	5.2
	Agree	68	19.1	31.9	37.1
	Strongly Agree	134	37.6	62.9	100.0
	Total	213	59.8	100.0	
Missing	System	143	40.2		
Total		356	100.0		

94.8 %

The instructor stimulated interest in the subject

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly Disagree	1	.3	.5	.5
	Disagree	1	.3	.5	.9
	Neutral	20	5.6	9.3	10.3
	Agree	69	19.4	32.2	42.5
	Strongly Agree	123	34.6	57.5	100.0
	Total	214	60.1	100.0	
Missing	System	142	39.9		
Total		356	100.0		

89.7%

The instructor adjusted the instruction to meet student's needs

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Disagree	4	1.1	1.9	1.9
	Neutral	16	4.5	7.6	9.5
	Agree	69	19.4	32.9	42.4
	Strongly Agree	121	34.0	57.6	100.0
	Total	210	59.0	100.0	
Missing	System	146	41.0		
Total		356	100.0		

90.5 %

The instructor was sensitive to cultural and other differences

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Disagree	1	.3	.5	.5
	Neutral	16	4.5	7.5	8.0
	Agree	74	20.8	34.9	42.9
	Strongly Agree	121	34.0	57.1	100.0
	Total	212	59.6	100.0	
Missing	System	144	40.4		
Total		356	100.0		

92.0%

The instructor provided the opportunity for questions and discussion

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Neutral	4	1.1	1.9	1.9
	Agree	57	16.0	26.6	28.5
	Strongly Agree	153	43.0	71.5	100.0
	Total	214	60.1	100.0	
Missing	System	142	39.9		
Total		356	100.0		

98.1%

Key concepts were clearly identified and explained

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Disagree	2	.6	1.0	1.0
	Neutral	19	5.3	9.0	10.0
	Agree	90	25.3	42.9	52.9
	Strongly Agree	99	27.8	47.1	100.0
	Total	210	59.0	100.0	
Missing	System	146	41.0		
Total		356	100.0		

90.0%

I gained skills / knowldege that I can apply in my work

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Disagree	1	.3	.5	.5
	Neutral	29	8.1	13.7	14.2
	Agree	85	23.9	40.1	54.2
	Strongly Agree	97	27.2	45.8	100.0
	Total	212	59.6	100.0	
Missing	System	144	40.4		
Total		356	100.0		

85.9%

The course was appropriate to our organization's culture

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Disagree	2	.6	1.0	1.0
	Neutral	24	6.7	11.5	12.4
	Agree	81	22.8	38.8	51.2
	Strongly Agree	102	28.7	48.8	100.0
	Total	209	58.7	100.0	
Missing	System	147	41.3		
Total		356	100.0		

87.6%

The instructor's use of technology was effective

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Disagree	2	.6	1.0	1.0
	Neutral	15	4.2	7.2	8.1
	Agree	82	23.0	39.2	47.4
	Strongly Agree	110	30.9	52.6	100.0
	Total	209	58.7	100.0	
Missing	System	147	41.3		
Total		356	100.0		

91.8%

The classroom was conducive to learning

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Disagree	1	.3	.5	.5
	Neutral	19	5.3	9.0	9.5
	Agree	79	22.2	37.4	46.9
	Strongly Agree	112	31.5	53.1	100.0
	Total	211	59.3	100.0	
Missing	System	145	40.7		
Total		356	100.0		

90.5%

Would you recommend this course to others?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	7	2.0	3.5	3.5
	Yes	192	53.9	96.5	100.0
	Total	199	55.9	100.0	
Missing	System	157	44.1		
Total		356	100.0		

add like output

like_recode

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	positive about class	20	5.6	50.0	50.0
	positive about instructor	19	5.3	47.5	97.5
	positive about facility	1	.3	2.5	100.0
	Total	40	11.2	100.0	
Missing	System	316	88.8		
Total		356	100.0		

20/

improve_recode

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	wanted more time to work on problems / exercises	12	3.4	48.0	48.0
	more time for class	13	3.7	52.0	100.0
	Total	25	7.0	100.0	
Missing	System	331	93.0		
Total		356	100.0		

Frequencies ~ 2004-05 M-TEC; <mark>REVISED Survey;</mark> 9.14.05

Statistics

		The instructor was prepared and organized	The instructor demonstrated expertise in the subject	The instructor stimulated interest in the subject	The instructor adjusted the instruction to meet student's needs	The instructor was sensitive to cultural and other differences
N	Valid	214	213	214	210	212
	Missing	1	2	1	5	3
Mean		3.51	3.57	3.46	3.46	3.49

Statistics

		The instructor provided the opportunity for questions and discussion	Key concepts were clearly identified and explained	I gained skills / knowldege that I can apply in my work	The course was appropriate to our organization's culture	The instructor's use of technology was effective
N	Valid	214	210	212	209	209
	Missing	1	5	3	6	6
Mean		3.70	3.36	3.31	3.35	3.44

Statistics

		The classroom was conducive to learning	Would you recommend this course to others?	like_recode	improve_recode
N	Valid	211	199	100	76
	Missing	4	16	115	139
Mean		3.43	.96	2.9800	2.5132

Frequency Table

The instructor was prepared and organized

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Disagree	2	.9	.9	.9
	Neutral	11	5.1	5.1	6.1
	Agree	76	35.3	35.5	41.6
	Strongly Agree	125	58.1	58.4	100.0
	Total	214	99.5	100.0	
Missing	System	1	.5		
Total		215	100.0		

93.9%

The instructor demonstrated expertise in the subject

		Frequency	Percent	Valid Percent	Cumulative Percent	
Valid	Strongly Disagree	1	.5	.5	.5	
	Neutral	10	4.7	4.7	5.2	
	Agree	68	31.6	31.9	37.1	94.8%
	Strongly Agree	134	62.3	62.9	100.0	
	Total	213	99.1	100.0		
Missing	System	2	.9			
Total		215	100.0			

The instructor stimulated interest in the subject

		Frequency	Percent	Valid Percent	Cumulative Percent	
Valid	Strongly Disagree	1	.5	.5	.5	
	Disagree	1	.5	.5	.9	
	Neutral	20	9.3	9.3	10.3	
	Agree	69	32.1	32.2	42.5	89.7%
	Strongly Agree	123	57.2	57.5	100.0	
	Total	214	99.5	100.0		
Missing	System	1	.5			
Total		215	100.0			

The instructor adjusted the instruction to meet student's needs

		Frequency	Percent	Valid Percent	Cumulative Percent	
Valid	Disagree	4	1.9	1.9	1.9	
	Neutral	16	7.4	7.6	9.5	
	Agree	69	32.1	32.9	42.4	90.5%
	Strongly Agree	121	56.3	57.6	100.0	
	Total	210	97.7	100.0		
Missing	System	5	2.3			
Total		215	100.0			

The instructor was sensitive to cultural and other differences

		Frequency	Percent	Valid Percent	Cumulative Percent	
Valid	Disagree	1	.5	.5	.5	
	Neutral	16	7.4	7.5	8.0	
	Agree	74	34.4	34.9	42.9	92.0%
	Strongly Agree	121	56.3	57.1	100.0	
	Total	212	98.6	100.0		
Missing	System	3	1.4			
Total		215	100.0			

The instructor provided the opportunity for questions and discussion

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Neutral	4	1.9	1.9	1.9
	Agree	57	26.5	26.6	28.5
	Strongly Agree	153	71.2	71.5	100.0
	Total	214	99.5	100.0	
Missing	System	1	.5		
Total		215	100.0		

98.1%

Key concepts were clearly identified and explained

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Disagree	2	.9	1.0	1.0
	Neutral	19	8.8	9.0	10.0
	Agree	90	41.9	42.9	52.9
	Strongly Agree	99	46.0	47.1	100.0
	Total	210	97.7	100.0	
Missing	System	5	2.3		
Total		215	100.0		

90.0%

I gained skills / knowldege that I can apply in my work

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Disagree	1	.5	.5	.5
	Neutral	29	13.5	13.7	14.2
	Agree	85	39.5	40.1	54.2
	Strongly Agree	97	45.1	45.8	100.0
	Total	212	98.6	100.0	
Missing	System	3	1.4		
Total		215	100.0		

85.9%

The course was appropriate to our organization's culture

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Disagree	2	.9	1.0	1.0
	Neutral	24	11.2	11.5	12.4
	Agree	81	37.7	38.8	51.2
	Strongly Agree	102	47.4	48.8	100.0
	Total	209	97.2	100.0	
Missing	System	6	2.8		
Total		215	100.0		

87.6%

The instructor's use of technology was effective

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Disagree	2	.9	1.0	1.0
	Neutral	15	7.0	7.2	8.1
	Agree	82	38.1	39.2	47.4
	Strongly Agree	110	51.2	52.6	100.0
	Total	209	97.2	100.0	
Missing	System	6	2.8		
Total		215	100.0		

91.8%

The classroom was conducive to learning

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Disagree	1	.5	.5	.5
	Neutral	19	8.8	9.0	9.5
	Agree	79	36.7	37.4	46.9
	Strongly Agree	112	52.1	53.1	100.0
	Total	211	98.1	100.0	
Missing	System	4	1.9		
Total		215	100.0		

90.5%

Would you recommend this course to others?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	7	3.3	3.5	3.5
	Yes	192	89.3	96.5	100.0
	Total	199	92.6	100.0	
Missing	System	16	7.4		
Total		215	100.0		

like_recode

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	positive about class	21	9.8	21.0	21.0
	positive about instructor	19	8.8	19.0	40.0
	positive about facility	1	.5	1.0	41.0
	Miscelaneous	59	27.4	59.0	100.0
	Total	100	46.5	100.0	
Missing	System	115	53.5		
Total		215	100.0		

improve_recode

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	wanted more time to work on problems / exercises	12	5.6	15.8	15.8
	more time for class	13	6.0	17.1	32.9
	Miscelaneous	51	23.7	67.1	100.0
	Total	76	35.3	100.0	
Missing	System	139	64.7		
Total		215	100.0		

Statistics

		Why did you take this course?	Is this the first training you have received at OCC through Workforce Development Services?	RECODED: Please indicate to what extent you agree with the following: Objectives for the course were clear	RECODED: Please indicate to what extent you agree with the following: Course material was adequate	RECODED: Please indicate to what extent you agree with the following:Pace of instruction was adequate
N	Valid	131	116	137	137	136
	Missing	10	25	4	4	5
Mean		2.19	3.09	3.6861	3.6496	3.6765

Statistics

		RECODED: Please indicate to what extent you agree with the following: Time for the course was appropriate	RECODED: Please indicate to what extent you agree with the following:You feel that you acheived competency for course topic	RECODED: Please indicate to what extent you agree with the following: Overall, you are satisfied with the course	RECODED: Please indicate to what extent you agree with the following: Overall, you are satusfied with the instructor	RECODED: Please indicate to what extent you agree with the following: Overall, you are satisfied with the facilities	RECODED: Please indicate to what extent you agree with the following: OCC Workforce Development staff was responsive to your needs
N	Valid	137	137	137	137	137	135
	Missing	4	4	4	4	4	6
Mean		3.5985	3.5912	3.6350	3.7956	3.6350	3.6963

Statistics

		Would you recmmend this course to others?	Do you have any other comments with regards to this course?
N	Valid	126	141
	Missing	15	0
Mean		1.00	

Frequency Table

Why did you take this course?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	My employer sponsored the course	3	2.1	2.3	2.3
	To gain skills to obtain employment	100	70.9	76.3	78.6
	Other (please specify)	28	19.9	21.4	100.0
	Total	131	92.9	100.0	
Missing	System	10	7.1		
Total		141	100.0		

Is this the first training you have received at OCC through Workforce Development Services?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	yes	67	47.5	57.8	57.8
	no	47	33.3	40.5	98.3
	missing	2	1.4	1.7	100.0
	Total	116	82.3	100.0	
Missing	System	25	17.7		
Total		141	100.0		

RECODED: Please indicate to what extent you agree with the following:Objectives for the course were clear

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Neither Agree or Disagree	3	2.1	2.2	2.2
	Somewhat Agree / Agree	37	26.2	27.0	29.2
	Strongly Agree	97	68.8	70.8	100.0
	Total	137	97.2	100.0	
Missing	System	4	2.8		
Total		141	100.0		

97.8%

RECODED: Please indicate to what extent you agree with the following:Course material was adequate

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Neither Agree or Disagree	3	2.1	2.2	2.2
	Somewhat Agree / Agree	42	29.8	30.7	32.8
	Strongly Agree	92	65.2	67.2	100.0
	Total	137	97.2	100.0	
Missing	System	4	2.8		
Total		141	100.0		

97.9%

RECODED: Please indicate to what extent you agree with the following:Pace of instruction was adequate

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Neither Agree or Disagree	1	.7	.7	.7
	Somewhat Agree / Agree	42	29.8	30.9	31.6
	Strongly Agree	93	66.0	68.4	100.0
	Total	136	96.5	100.0	
Missing	System	5	3.5		
Total		141	100.0		

99.3%

RECODED: Please indicate to what extent you agree with the following:Time for the course was appropriate

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Somewhat Disagree / Disagree	2	1.4	1.5	1.5
	Neither Agree or Disagree	5	3.5	3.6	5.1
	Somewhat Agree / Agree	39	27.7	28.5	33.6
	Strongly Agree	91	64.5	66.4	100.0
	Total	137	97.2	100.0	
Missing	System	4	2.8		
Total		141	100.0		

94.9%

RECODED: Please indicate to what extent you agree with the following:You feel that you acheived competency for course topic

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Somewhat Disagree / Disagree	1	.7	.7	.7
	Neither Agree or Disagree	1	.7	.7	1.5
	Somewhat Agree / Agree	51	36.2	37.2	38.7
	Strongly Agree	84	59.6	61.3	100.0
	Total	137	97.2	100.0	
Missing	System	4	2.8		
Total		141	100.0		

98.5%

RECODED: Please indicate to what extent you agree with the following:Overall, you are satisfied with the course

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Neither Agree or Disagree	2	1.4	1.5	1.5
	Somewhat Agree / Agree	46	32.6	33.6	35.0
	Strongly Agree	89	63.1	65.0	100.0
	Total	137	97.2	100.0	
Missing	System	4	2.8		
Total		141	100.0		

98.6%

RECODED: Please indicate to what extent you agree with the following:Overall, you are satusfied with the instructor

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Somewhat Agree / Agree	28	19.9	20.4	20.4
	Strongly Agree	109	77.3	79.6	100.0
	Total	137	97.2	100.0	
Missing	System	4	2.8		
Total		141	100.0		

100%

RECODED: Please indicate to what extent you agree with the following:Overall, you are satisfied with the facilities

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Neither Agree or Disagree	2	1.4	1.5	1.5
	Somewhat Agree / Agree	46	32.6	33.6	35.0
	Strongly Agree	89	63.1	65.0	100.0
	Total	137	97.2	100.0	
Missing	System	4	2.8		
Total		141	100.0		

98.6%

RECODED: Please indicate to what extent you agree with the following: OCC Workforce Development staff was responsive to your needs

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Neither Agree or Disagree	3	2.1	2.2	2.2
	Somewhat Agree / Agree	35	24.8	25.9	28.1
	Strongly Agree	97	68.8	71.9	100.0
	Total	135	95.7	100.0	
Missing	System	6	4.3		
Total		141	100.0		

97.8%

Would you recmmend this course to others?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	yes	126	89.4	100.0	100.0
Missing	System	15	10.6		
Total		141	100.0		

100%

Do you have any other comments with regards to this course?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid		110	78.0	78.0	78.0
	Diane does very well with the class.	1	.7	.7	78.7
	Excellent instructor.	1	.7	.7	79.4
	Excellent instructor. Makes class fun.	1	.7	.7	80.1
	Excellent instructor. Need more good instructors like Mrs. Wingo.	1	.7	.7	80.9
	Excellent.	1	.7	.7	81.6
	Great class.	1	.7	.7	82.3
	I liked getting both 1 & 2 done on Saturday.	1	.7	.7	83.0
	I really enjoyed Diane. She really made this course interesting and fun.	1	.7	.7	83.7
	It is a good course. I would definitely recommend this to others.	1	.7	.7	84.4
	More Saturday workshops.	1	.7	.7	85.1
	Mrs. Wingo was a lot of fun, which in turn made the course a lot of fun, and easier to participate and understand information needed to learn.	1	.7	.7	85.8
	My main concern for this course is the availability of lab time; other than that I am excited about this course. Attendance required for PC Support Program.	1	.7	.7	86.5
	No donuts.	1	.7	.7	87.2
	No, had a good time in every class I took. Diane is a wonderful teacher. Thank you for your time. {signed}	1	.7	.7	87.9
	Perhaps include more on Internet accessing.	1	.7	.7	88.7
	Sandra is great!	1	.7	.7	89.4
	Saturdays are best (check the attendance!).	1	.7	.7	90.1
	Stay positive!	1	.7	.7	90.8
	Tanya is a great instructor.	1	.7	.7	91.5
	The course is good as is!	1	.7	.7	92.2
	The workshop was great. The instructor was great and made you want to be there.	1	.7	.7	92.9
	There were no donuts.	1	.7	.7	93.6

Frequencies

Statistics

RECODED by Category: Do you have any other comments

N	Valid	31
	Missing	325

RECODED by Category: Do you have any other comments

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Positive comments/praise about course	8	2.2	25.8	25.8
	Positive comment/praise about instructor	13	3.7	41.9	67.7
	Saturday classes were good	3	.8	9.7	77.4
	Miscelaneous	7	2.0	22.6	100.0
	Total	31	8.7	100.0	
Missing	System	325	91.3		
Total		356	100.0		

Frequencies ~ 2004-05 M-TEC; ==REVISED Survey; 9.14.05==

Statistics

		The instructor was prepared and organized	The instructor demonstrated expertise in the subject	The instructor stimulated interest in the subject	The instructor adjusted the instruction to meet student's needs	The instructor was sensitive to cultural and other differences
N	Valid	214	213	214	210	212
	Missing	1	2	1	5	3
Mean		3.51	3.57	3.46	3.46	3.49

Statistics

		The instructor provided the opportunity for questions and discussion	Key concepts were clearly identified and explained	I gained skills / knowldege that I can apply in my work	The course was appropriate to our organization's culture	The instructor's use of technology was effective
N	Valid	214	210	212	209	209
	Missing	1	5	3	6	6
Mean		3.70	3.36	3.31	3.35	3.44

Statistics

		The classroom was conducive to learning	Would you recommend this course to others?	like_recode	improve_recode
N	Valid	211	199	100	76
	Missing	4	16	115	139
Mean		3.43	.96	2.9800	2.5132

Frequency Table

The instructor was prepared and organized

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Disagree	2	.9	.9	.9
	Neutral	11	5.1	5.1	6.1
	Agree	76	35.3	35.5	41.6
	Strongly Agree	125	58.1	58.4	100.0
	Total	214	99.5	100.0	
Missing	System	1	.5		
Total		215	100.0		

93.9%

The instructor demonstrated expertise in the subject

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly Disagree	1	.5	.5	.5
	Neutral	10	4.7	4.7	5.2
	Agree	68	31.6	31.9	37.1
	Strongly Agree	134	62.3	62.9	100.0
	Total	213	99.1	100.0	
Missing	System	2	.9		
Total		215	100.0		

94.8%

The instructor stimulated interest in the subject

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly Disagree	1	.5	.5	.5
	Disagree	1	.5	.5	.9
	Neutral	20	9.3	9.3	10.3
	Agree	69	32.1	32.2	42.5
	Strongly Agree	123	57.2	57.5	100.0
	Total	214	99.5	100.0	
Missing	System	1	.5		
Total		215	100.0		

89.7%

The instructor adjusted the instruction to meet student's needs

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Disagree	4	1.9	1.9	1.9
	Neutral	16	7.4	7.6	9.5
	Agree	69	32.1	32.9	42.4
	Strongly Agree	121	56.3	57.6	100.0
	Total	210	97.7	100.0	
Missing	System	5	2.3		
Total		215	100.0		

90.5%

The instructor was sensitive to cultural and other differences

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Disagree	1	.5	.5	.5
	Neutral	16	7.4	7.5	8.0
	Agree	74	34.4	34.9	42.9
	Strongly Agree	121	56.3	57.1	100.0
	Total	212	98.6	100.0	
Missing	System	3	1.4		
Total		215	100.0		

92.0%

The instructor provided the opportunity for questions and discussion

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Neutral	4	1.9	1.9	1.9
	Agree	57	26.5	26.6	28.5
	Strongly Agree	153	71.2	71.5	100.0
	Total	214	99.5	100.0	
Missing	System	1	.5		
Total		215	100.0		

98.1%

Key concepts were clearly identified and explained

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Disagree	2	.9	1.0	1.0
	Neutral	19	8.8	9.0	10.0
	Agree	90	41.9	42.9	52.9
	Strongly Agree	99	46.0	47.1	100.0
	Total	210	97.7	100.0	
Missing	System	5	2.3		
Total		215	100.0		

90.0%

I gained skills / knowldege that I can apply in my work

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Disagree	1	.5	.5	.5
	Neutral	29	13.5	13.7	14.2
	Agree	85	39.5	40.1	54.2
	Strongly Agree	97	45.1	45.8	100.0
	Total	212	98.6	100.0	
Missing	System	3	1.4		
Total		215	100.0		

85.9%

The course was appropriate to our organization's culture

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Disagree	2	.9	1.0	1.0
	Neutral	24	11.2	11.5	12.4
	Agree	81	37.7	38.8	51.2
	Strongly Agree	102	47.4	48.8	100.0
	Total	209	97.2	100.0	
Missing	System	6	2.8		
Total		215	100.0		

87.6%

The instructor's use of technology was effective

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Disagree	2	.9	1.0	1.0
	Neutral	15	7.0	7.2	8.1
	Agree	82	38.1	39.2	47.4
	Strongly Agree	110	51.2	52.6	100.0
	Total	209	97.2	100.0	
Missing	System	6	2.8		
Total		215	100.0		

91.8%

The classroom was conducive to learning

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Disagree	1	.5	.5	.5
	Neutral	19	8.8	9.0	9.5
	Agree	79	36.7	37.4	46.9
	Strongly Agree	112	52.1	53.1	100.0
	Total	211	98.1	100.0	
Missing	System	4	1.9		
Total		215	100.0		

90.5%

Would you recommend this course to others?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	7	3.3	3.5	3.5
	Yes	192	89.3	96.5	100.0
	Total	199	92.6	100.0	
Missing	System	16	7.4		
Total		215	100.0		

like_recode

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	positive about class	21	9.8	21.0	21.0
	positive about instructor	19	8.8	19.0	40.0
	positive about facility	1	.5	1.0	41.0
	Miscelaneous	59	27.4	59.0	100.0
	Total	100	46.5	100.0	
Missing	System	115	53.5		
Total		215	100.0		

improve_recode

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	wanted more time to work on problems / exercises	12	5.6	15.8	15.8
	more time for class	13	6.0	17.1	32.9
	Miscelaneous	51	23.7	67.1	100.0
	Total	76	35.3	100.0	
Missing	System	139	64.7		
Total		215	100.0		

Frequencies ~ 2004-05 M-TEC; <mark>Original Survey;</mark> 9.14.05

Statistics

		Why did you take this course?	Is this the first training you have received at OCC through Workforce Development Services?	RECODED: Please indicate to what extent you agree with the following: Objectives for the course were clear	RECODED: Please indicate to what extent you agree with the following: Course material was adequate	RECODED: Please indicate to what extent you agree with the following:Pace of instruction was adequate
N	Valid	131	116	137	137	136
	Missing	10	25	4	4	5
Mean		2.19	3.09	3.6861	3.6496	3.6765

Statistics

		RECODED: Please indicate to what extent you agree with the following: Time for the course was appropriate	RECODED: Please indicate to what extent you agree with the following:You feel that you acheived competency for course topic	RECODED: Please indicate to what extent you agree with the following: Overall, you are satisfied with the course	RECODED: Please indicate to what extent you agree with the following: Overall, you are satusfied with the instructor	RECODED: Please indicate to what extent you agree with the following: Overall, you are satisfied with the facilities	RECODED: Please indicate to what extent you agree with the following: OCC Workforce Development staff was responsive to your needs
N	Valid	137	137	137	137	137	135
	Missing	4	4	4	4	4	6
Mean		3.5985	3.5912	3.6350	3.7956	3.6350	3.6963

Statistics

		Would you recmmend this course to others?	Do you have any other comments with regards to this course?
N	Valid	126	141
	Missing	15	0
Mean		1.00	

Frequency Table

Why did you take this course?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	My employer sponsored the course	3	2.1	2.3	2.3
	To gain skills to obtain employment	100	70.9	76.3	78.6
	Other (please specify)	28	19.9	21.4	100.0
	Total	131	92.9	100.0	
Missing	System	10	7.1		
Total		141	100.0		

Is this the first training you have received at OCC through Workforce Development Services?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	yes	67	47.5	57.8	57.8
	no	47	33.3	40.5	98.3
	missing	2	1.4	1.7	100.0
	Total	116	82.3	100.0	
Missing	System	25	17.7		
Total		141	100.0		

RECODED: Please indicate to what extent you agree with the following:Objectives for the course were clear

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Neither Agree or Disagree	3	2.1	2.2	2.2
	Somewhat Agree / Agree	37	26.2	27.0	29.2
	Strongly Agree	97	68.8	70.8	100.0
	Total	137	97.2	100.0	
Missing	System	4	2.8		
Total		141	100.0		

97.8%

RECODED: Please indicate to what extent you agree with the following:Course material was adequate

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Neither Agree or Disagree	3	2.1	2.2	2.2
	Somewhat Agree / Agree	42	29.8	30.7	32.8
	Strongly Agree	92	65.2	67.2	100.0
	Total	137	97.2	100.0	
Missing	System	4	2.8		
Total		141	100.0		

97.9%

RECODED: Please indicate to what extent you agree with the following:Pace of instruction was adequate

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Neither Agree or Disagree	1	.7	.7	.7
	Somewhat Agree / Agree	42	29.8	30.9	31.6
	Strongly Agree	93	66.0	68.4	100.0
	Total	136	96.5	100.0	
Missing	System	5	3.5		
Total		141	100.0		

99.3% (handwritten)

RECODED: Please indicate to what extent you agree with the following:Time for the course was appropriate

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Somewhat Disagree / Disagree	2	1.4	1.5	1.5
	Neither Agree or Disagree	5	3.5	3.6	5.1
	Somewhat Agree / Agree	39	27.7	28.5	33.6
	Strongly Agree	91	64.5	66.4	100.0
	Total	137	97.2	100.0	
Missing	System	4	2.8		
Total		141	100.0		

94.9% (handwritten)

RECODED: Please indicate to what extent you agree with the following:You feel that you acheived competency for course topic

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Somewhat Disagree / Disagree	1	.7	.7	.7
	Neither Agree or Disagree	1	.7	.7	1.5
	Somewhat Agree / Agree	51	36.2	37.2	38.7
	Strongly Agree	84	59.6	61.3	100.0
	Total	137	97.2	100.0	
Missing	System	4	2.8		
Total		141	100.0		

98.5% (handwritten)

RECODED: Please indicate to what extent you agree with the following:Overall, you are satisfied with the course

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Neither Agree or Disagree	2	1.4	1.5	1.5
	Somewhat Agree / Agree	46	32.6	33.6	35.0
	Strongly Agree	89	63.1	65.0	100.0
	Total	137	97.2	100.0	
Missing	System	4	2.8		
Total		141	100.0		

98.6% (handwritten)

RECODED: Please indicate to what extent you agree with the following:Overall, you are satusfied with the instructor

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Somewhat Agree / Agree	28	19.9	20.4	20.4
	Strongly Agree	109	77.3	79.6	100.0
	Total	137	97.2	100.0	
Missing	System	4	2.8		
Total		141	100.0		

100%

RECODED: Please indicate to what extent you agree with the following:Overall, you are satisfied with the facilities

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Neither Agree or Disagree	2	1.4	1.5	1.5
	Somewhat Agree / Agree	46	32.6	33.6	35.0
	Strongly Agree	89	63.1	65.0	100.0
	Total	137	97.2	100.0	
Missing	System	4	2.8		
Total		141	100.0		

98.6%

RECODED: Please indicate to what extent you agree with the following: OCC Workforce Development staff was responsive to your needs

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Neither Agree or Disagree	3	2.1	2.2	2.2
	Somewhat Agree / Agree	35	24.8	25.9	28.1
	Strongly Agree	97	68.8	71.9	100.0
	Total	135	95.7	100.0	
Missing	System	6	4.3		
Total		141	100.0		

97.8%

Would you recmmend this course to others?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	yes	126	89.4	100.0	100.0
Missing	System	15	10.6		
Total		141	100.0		

100%

Do you have any other comments with regards to this course?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid		110	78.0	78.0	78.0
	Diane does very well with the class.	1	.7	.7	78.7
	Excellent instructor.	1	.7	.7	79.4
	Excellent instructor. Makes class fun.	1	.7	.7	80.1
	Excellent instructor. Need more good instructors like Mrs. Wingo.	1	.7	.7	80.9
	Excellent.	1	.7	.7	81.6
	Great class.	1	.7	.7	82.3
	I liked getting both 1 & 2 done on Saturday.	1	.7	.7	83.0
	I really enjoyed Diane. She really made this course interesting and fun.	1	.7	.7	83.7
	It is a good course. I would definitely recommend this to others.	1	.7	.7	84.4
	More Saturday workshops.	1	.7	.7	85.1
	Mrs. Wingo was a lot of fun, which in turn made the course a lot of fun, and easier to participate and understand information needed to learn.	1	.7	.7	85.8
	My main concern for this course is the availability of lab time; other than that I am excited about this course. Attendance required for PC Support Program.	1	.7	.7	86.5
	No donuts.	1	.7	.7	87.2
	No, had a good time in every class I took. Diane is a wonderful teacher. Thank you for your time. {signed}	1	.7	.7	87.9
	Perhaps include more on Internet accessing.	1	.7	.7	88.7
	Sandra is great!	1	.7	.7	89.4
	Saturdays are best (check the attendance!).	1	.7	.7	90.1
	Stay positive!	1	.7	.7	90.8
	Tanya is a great instructor.	1	.7	.7	91.5
	The course is good as is!	1	.7	.7	92.2
	The workshop was great. The instructor was great and made you want to be there.	1	.7	.7	92.9
	There were no donuts.	1	.7	.7	93.6

Frequencies

Statistics

RECODED by Category: Do you have any other comments

N	Valid	31
	Missing	325

RECODED by Category: Do you have any other comments

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Positive comments/praise about course	8	2.2	25.8	25.8
	Positive comment/praise about instructor	13	3.7	41.9	67.7
	Saturday classes were good	3	.8	9.7	77.4
	Miscelaneous	7	2.0	22.6	100.0
	Total	31	8.7	100.0	
Missing	System	325	91.3		
Total		356	100.0		